

Resource

- Anticipated resource levels with some weekend work to support the Stannery Street building project and the Online Renewals project.

General IT Infrastructure

- Desktop technology rollout project - the reception computers have been replaced and the remaining two desktop computers in the Finance department have been scheduled to be replaced in September.
- Network segmentation project – a high level project phasing document has been created. The project has dependencies with several other projects and the timing of each phase is being coordinated appropriately. A meeting with the Network specialists has been arranged to validate the report.
- The file and print server replacement has been re-deployed. The underlying issue has been identified as a problem with the installed anti-virus software, which has now been upgraded appropriately.
- Stannary Street building project – the first-fix cabling and infrastructure work has been completed with an upgrade to the switches and the removal of redundant equipment. The remaining work will install the floor ports and patch them into the network.
- Penetration testing – the security updates to the web site were testing and installed to the public web site. Access to the content management system has also been restricted to internal use only. The system will be retested as part of the Online Renewals project.
- Web site hosting transfer – the web site has been re-architected and deployed for testing at our new hosting

provider in preparation for the move prior to the release of the Online Renewals application.

Additional planning activities

- The IT Away day was used to initiate the laptop replacement project. This objective of the project is to replace obsolete laptops and centralise their management and maintenance as defined by the desktop technology rollout project.
- Engaged with COLT, the telecommunication provider, for a preliminary discussion on the future design of our telephony system.
- Home working policy development – the IT and HR Directors have agreed amendments and the document is going through revisions;
- Network encryption project – the new encryption product has been selected and negotiations on the price are continuing;
- Planning for the remaining phases of the Network Segmentation project to separate network traffic for Maintainability and Security benefits; and
- Planning for implementation of new Service Desk tool.

Projects

Registration system

- Online Renewals – final configuration of the environment is now being undertaken. We expected the leased line to be installed on Friday 31 July. The civil works were not completed following issues with the entry point into the building. We are waiting confirmation of a date for the completion of the works.

Fitness To Practice system

- Fitness To Practice (FTP) Case Management system project is following the project plan with several initiation meetings to determine the scope and plan.

HR System

- Starters and Leavers database development complete awaiting release. HR team testing.

Service Availability

- The NetRegulate system experienced an issue on July 27 which resulted in a loss of service for 1 hr 30 minutes. Our external support company (Digital Steps Limited) are investigating the outage and have determined the root cause. They are now determining a long term fix for the issue.

