

Resource

Anticipated team resource levels with weekend working to support Network, Telephone and Registration system upgrades

General IT Infrastructure

- Stannary St structured cabling and switches in place and network connectivity tested;
- Blackberry server installed and in pilot test with a small user group;
- New production servers for LISA installed, tested and implemented. The LISA registration system upgrade called NetRegulate deployed to new hardware;
- The new network architecture supporting Park House has been procured, commissioned and installed.
- Telephone system capacity upgrade implemented
- Telephone contact centre manager and intelligent queue software upgraded;
- Video conferencing suite installed with dedicated connectivity;
- Server room rack reorganisation.

Additional planning activities

- Planning sessions for LISA upgrade to NetRegulate
- IT Strategy being planned for delivery to July F&R committee
- Digital Steps Ltd in consultation with BPS over Data take on;
- Further planning for the physical move of staff to their new locations in Park House and Stannary St.

Projects

LISA –2007-8

- CPD project now deployed with upgrade to NetRegulate software;
- LISA Registration system application server upgrade – planned, tested and implemented. Now supports the NetRegulate version of the software;
- Professional Qualifications Directive requirements fulfilled by the interim Lotus Notes solution. Now closed;
- LISA Access Rights (LAR) – awaiting deployment following the upgrade to the NetRegulate system;
- Practitioner Psychologists – preparation for take-on continuing with a meeting with Digital Steps ltd and the BPS. The BPS has now supplied a subset of data to Digital Steps ltd for testing.
- Elections project data extract completed.

Finance Systems

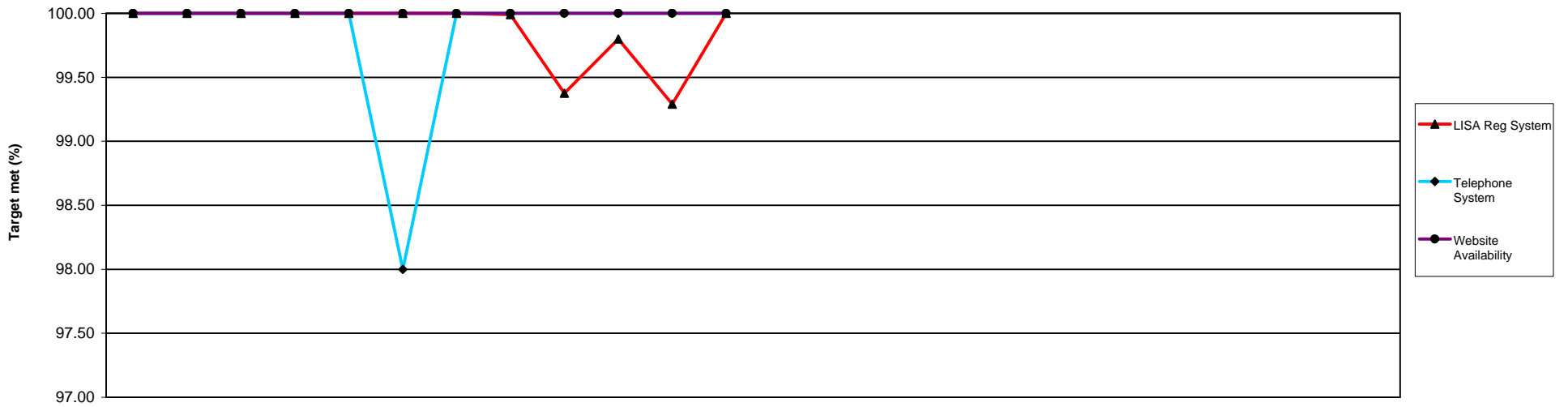
- Sage 200 – Clients now deployed onto desktops and system live. See Major Project report

Service Availability

- No service outages in the last period

Compliance

Oracle database software license compliance validated by the vendor.



	2007												2008												2009												2005/6	2006/7	2007/8	2008/9
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	FYE	FYE	FYE	YTD
LISA Reg System	100.00	100.00	100.00	100.00	100.00	100.00	100.00	99.99	99.38	99.80	99.29	100.00																									99.90	99.99	99.87	
Telephone System	100.00	100.00	100.00	100.00	100.00	98.00	100.00	100.00	100.00	100.00	100.00	100.00																									99.90	99.99	99.83	
Website Availability	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00																									100.00	99.99	100.00	

Performance Targets	Uptime
Telephone System	98.45
LISA Reg System	97.85
Website Availability	98.30