

## Operations Report to Finance & Resources Committee, 7 February 2007

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## Registrations – Richard Houghton

### SUMMARY

This paper provides an update from the UK and International Registration Departments for the period November 2006 and December 2006.

#### 1) OPERATIONAL PERFORMANCE

##### a) Telephone Calls

- i) **UK Department** – During the period from the 1<sup>st</sup> November 2006 to 31<sup>st</sup> e team received a total of 9745 telephone calls and 95% of calls were answered, which is a 17% improvement on the same period last year. The team have continued to improve the 'time to answer' all calls, with the average 'time to answer' improving from 145 seconds in December 2005 to 27 seconds in December 2006.
- ii) **International Department** – During the period from the 1<sup>st</sup> November 2006 to 31<sup>st</sup> December 2006 the team received a total of 2637 telephone calls and 93% of calls were answered which is a 11.5% improvement on the same period last year. The team have continued to improve the 'time to answer' all calls, with the average 'time to answer' improving from 28 seconds in December 2005 to 8 seconds in December 2006.

##### b) Application Processing

- i) **UK Department** – A total of 694 new applications were received during this period and 794 individuals were registered. Applications took on average 4.5 working days to process

from start to finish compared to 10.5 days for the same period last year.

Applications for readmission were taking an average of 2 working days to process.

- ii) **International Department** – A total of 403 new International and Grandparenting applications were received in this period and 575 individuals were registered. The team have continued to focus on improving service delivery and have now reduced the days to initial

assessment decision from International application to 34 days in December 2006 compared to 73 days in June 2006.

##### c) Emails

- i) **UK Department** – The team are receiving approximately 40/50 emails per day and are managing to respond to these within a couple of hours in most cases.
- ii) **International Department** – The team are receiving approximately 30/40 emails per day and are responding to these within 48 hours of receipt.

##### d) Registration Renewal

The last of our 13 professions has finished renewing registration for the second time and 905 ODP's lapsed from the Register on the 1st December. This equates to 10.4% of the total number of registrants originally invited to renew registration. When compared with other professions this was mid-way between Paramedics (13.7%), the highest number of

registrants lapsed this cycle and Radiographers (7.2%), the lowest number lapsed.

Renewal applications were taking an average of 48 hours to process.

#### 1) EMPLOYEE RESOURCE

Both teams are currently operating within their budgeted headcount with operational effectiveness improving.

We recruited 1 Registration Officer (Daryl Francis) during the period who was previously employed as a Senior Operator in a contact centre environment with Language Line

## Quality

The Quality Manager, Ruth Bacon resigned in December 2006. This position will be advertised in February 2007.

The majority of internal audits and QMS reviews scheduled from December 2006 to February 2007 were completed prior to Ruth's departure.

### Internal quality audits

Below is a list of recent internal quality audits:

Wednesday 22 November 2006	Aspirant Groups & CPD
• Wednesday 20 December 2006	Office Services
Wednesday 3 January 2007	Human Resources
• Friday 5 January 2007	Approvals & Monitoring
• Wednesday 10 January 2007	Policy

### BSI Audits

Below is a list of the departments that will be involved in the next round of BSI audits:

• Quality Management	9.00 – 10.00
• CPD & Aspirant Groups	11.00-12.00
• Secretariat	12.00-11.00
• Customer Service	12.30 - 13.30
• Information and IT	13.30 - 14.30

The next BSI external audit is scheduled for 24 April 2007 however, this date may be revisited following the appointment of a new Quality Manager.

### QMS review meetings

December 2006	Office Services
December 2006	Policy
January 2007	Human Resources - Partners

### QMS process updates

Below is a list of recent process changes on the QMS:

- Governance page
- Policy processes
- Project management

## Project Management – Claire Phillips

Since the last Finance and Resources committee meeting the majority of Claire's time has been absorbed by the projects' prioritisation and selection process for financial year 2007/8.

The timetable for this work has been as follows:

### October 2006

- Each department asked to identify all potential major projects for consideration for inclusion in 2007/8
- All projects prioritised according to the agreed prioritisation criteria

### November 2006

- Core group of staff from the EMT and Middle Management groups engaged to determine a list of projects to be further investigated to estimate predicted costs
- The criteria used in this process were:
  - Project priority
  - Business benefit
  - Estimated resource requirements (human and monetary)
    - High-level business requirements gathered
    - Estimated project costs and budgets prepared
    - Proposed projects included in first version of the budget

### December 2006

- Core group re-assembled to limit the proposed list of projects
- The criteria used in this meeting were the same as the previous meeting; however greater emphasis was placed on the assumed resource requirements.
- Since the projects being proposed to be undertaken are both complex and resource-intensive a clear business decision was taken to be pragmatic as to the number of projects that can be realistically delivered. This decision was taken to further improve the project management process and to raise the standard of the end product.





A list of projects has been included in the budget to be presented by Simon Leicester.

In addition to the above, Claire has collected business requirements and liaised with our Technology suppliers with regards to completing the following LISA changes:

- Fees change
- Online Authentication
- Intermediate lapsing

Finally, due to the departure of Cathy Savage Claire has assumed the Project Manager responsibilities for CPD. She has been liaising closely with the Policy and Registrations departments (who are taking the lead in this project) in order to finalise the operational processes.

# HPC Major Projects 2006/7 Scorecard

No.	Priority	Project name	Project Description	Project Sponsor	Project Lead	Project Charter	Project Plan	Business Reqs (if IT)	06/07 Budget*	06/07 Spend*	Due Date	Status
MP1	1	Infrastructure improvement	Testing and upgrade of IT infrastructure to ensure that HPC is secure	R Dunn	T Goulbourne	N	N	N	Internal	Internal	26/01/07	Complete
MP2	2b	Continuing Professional Development (CPD)	Implementation of processes to audit & track registrants' evidence of CPD.	G Ross-Sampson	R Houghton	N	Y	N	£25		30/06/08	
MP3	2b	On-boarding of the Applied Psychologists	On-boarding of the Applied Psychologists	G Ross-Sampson	R Houghton	N	N	N	On hold	On hold	31/12/07	On hold
MP4	2b	On-boarding of Hearing Aid Council	Absorption of the Hearing Aid Council	G Ross-Sampson	R Houghton	N	N	N	On hold	On hold	01/04/08	On hold
MP5	2b	Equality and Diversity Project	Revision of equality & diversity policies to ensure HPC is pro-actively eliminating discrimination	M Seale	M Guthrie	Y	Y	N	£20	Tech build to be done at a later date	12/04/10	
MP7	2c	Registration fee change	Realignment of registration fee charges	M Seale	S Leicester	N	Y	N	£64		15/06/07	
MP24	2d	Stannery street	Refurbishment of Stannery Street building	M Seale	S Hall	N	N	N	£1M		31/10/07	
MP8	3	Fitness to Practise Database	Finalisation of Fitness to Practise database	K Johnson	E Seall	Y	N	N	Internal	Internal	22/09/06	Complete

**Key:**

Green – Project is due to meet deadline

Amber – Indications are that it is probable that project will miss deadline

Red – Project has missed deadline

Date	Ver.	Dept/Cmte	Doc Type	Title
2007-01-25	a	OPT	ADD	F&R Project Summary February



Status of project has improved since last reporting cycle



Status of project is static since last reporting cycle





Status of project has declined since last reporting cycle

\* All amounts in £000's

Status	Int. Aud.
Draft	Internal
DD: None	RD: None

## HPC Major Projects 2006/7 Scorecard

No.	Priority	Project name	Project Description	Project Sponsor	Project Lead	Project Charter	Project Plan	Business Reqs (if IT)	06/07 Budget	06/07 Spend	Due Date	Status
MP9	3	Education database	Improvements to existing Approvals MS Access database	G Ross-Sampson	A Creighton	Y	Y	Y	Internal	Internal	31/10/06	Complete
MP10	3	BACS / IP	Upgrade to allow HPC to continue to accept DD payments	S Leicester	M Cheema	Y	N	Y	£10	£10	01/12/06	Complete
MP11	3	Intermediate Lapsing	LISA enhancement to automate mid-cycle lapsing	S Leicester	S Gillick	Y	Y	Y	£46		TBD	
MP13	4	Updating of Admissions forms	All Admissions forms and guidance notes to be updated & to include CPD and Return to Practise information	R Houghton	J Archibald / Huw Bevan	Y	Y	N	Internal	Internal	10/07/07	
MP12	4	Online Applications	LISA enhancement to allow applicants to apply & pay online.	G Ross-Sampson	R Houghton	N	N	N	£12	£12	Complete	Complete
MP14	4	Online LISA authentication	Giving registrants the ability to update their personal details online	G Ross-Sampson	R Houghton	N	N	N	£59		TBD	
MP17	5	E-pass list upload	LISA enhancement to allow the electronic verification of passlists	R Houghton	C Harkin	N	N	N	Internal	Internal	TBD	
MP20	6	Trust Employee status tracking	LISA enhancement to allow Trusts to flag all employees on the system & check status						£9.1		TBD	

**Key:**

Green – Project is due to meet deadline

Amber – Indications are that it is probable that project will miss deadline

Red – Project has missed deadline



Status of project has improved since last reporting cycle



Status of project is static since last reporting cycle



Status of project has declined since last reporting cycle

\* All amounts in £000's

## CPD & Aspirant Groups

The Manager, CPD & Aspirant Groups, Cathy Savage, resigned in December 2006.

As a consequence of this resignation, the management of HPC's relationship with Aspirant Groups will now be done within the Policy & Standards department.

The responsibility of the implementation of CPD now lies within the Project Management area.

## Education – Approvals and Monitoring Department – Abigail Creighton

### Approval visits 2006/07

The following visits took place between 1 November 2006 and 31 January 2007.

Date	Education Provider	Programme	Reason for visit
8-9 November 2006	University of Wales Insitute Cardiff	BSc (Hons) Dietetics Pg Dip Dietetics MSc Dietetics	QAA Benchmarks
20-23 November 06	University of Bedfordshire	Dip HE Operating Department Practice	New Profession
23 November 2006	University of Hull	Supplementary Prescribing	New Programme
06 December 2006	Staffordshire University	Supplementary Prescribing for Allied Health Professionals	New Programme
06 December 2006	University of Brighton	Supplementary Prescribing	New Programme
12-13 December 2006	University of Central Lancashire	Dip HE Operating Department Practice	New Profession
13 December 2006	University of Bradford	Supplementary Prescribing	New Programme
19-20 December 2006	University of East Anglia	Dip HE Operating Department Practice	New Profession
20 December 2006	Canterbury Christ Church University	Pg Dip Speech and Language Therapy	New Programme
18-19 January 2007	University of Essex	BSc (Hons) Applied Biomedical Science	New Programme
23-24 January 2007	Anglia Ruskin University / HSHS	Dip HE Operating Department Practice	New Profession & Annual Monitoring
25 January 2007	St Martin's College	Supplementary Prescribing	New Programme
24-25 January 2007	Canterbury Christ Church University	Dip HE Operating Department Practice	New Profession
30-31 January 2007	College of St Mark and St John	BSc (Hons) Speech and Language Therapy	Major Change

The 2006/07 academic year schedule is now closed. Between September 2006 and July 2007, there are 85 visits, covering 129 programmes. All

scheduled visits have had their executive members assigned and we have recruited visitors for all visits until mid June 2007.

The Department's peak months are Feb – June, with an average of 12 visits per month. The month of March 2007 is at capacity due to a four multi-professional events.

We have had 9 visits cancelled by education providers to date. 4 have been rescheduled into dates later in the year (so effectively postponed), 1 has been rescheduled into the 2007/08 academic year and it is our understanding that the remaining 4 will be asking for a dates in 2007/08.

Appendix 1 shows the detail of the visits from March – July 2007. Appendix 2 shows the breakdown of visits, by profession, month and reason Appendix 3 shows the long-term trends of visits.

### Annual Monitoring

In December, the Department contacted all education providers to inform them of their requirements for the 2006/07 round of annual monitoring. This included the distribution of the revised supplementary information and appropriate forms.

In January, the Department began planning the assessment days and general workload of the process. The Department are expecting to receive 82 declaration forms and 109 audit forms this year, with peak submissions dates between Jan – May 2007. It is likely that we will hold four assessment days (Feb, April, May and June).

### Minor and Major Changes

The Department has received 10 minor/major change submissions between 1 November 2006 and 31 January 2007. 6 have been signed off by Panel, whilst 4 are still outstanding Publications. The Department is currently working on publishing the final copies of the approvals process and annual monitoring process supplementary information. It is hopeful that these will be available in late November 2006.



The Department has recently begun work on updating the education section of the main HPC website. We hope to alter the layout of our pages and increase the accessibility of publications and forms, so that education providers have a greater pool of resources available to them about the approvals and monitoring processes. We also plan to work with the Communications Department to change the format of the Register of approved courses, so that potential applicants can search the approved programme list and link directly to education provider websites.

#### Visitors

The Department is currently working on the arrangements for Visitor training sessions for new and current visitors. We are hoping to hold sessions for new visitors in December 2006 and separate sessions for refresher training in

January 2007. Once these have been held, we will decide whether additional training will be necessary before the reappointments process in July 2007.

The Department will be contributing to the Partner Conference in late November 2006. A breakout session will give Visitors an update on the work of the department over the last eighteen months as well as a presentation on the new 'annual monitoring' and 'major minor change' processes.

#### **Employees**

Katherine Lock, the new Team Administrator started on 11 September 2006. Two new Education Officers, Daljit Mahoon and Chris Hipkins, started on 18 September 2006 and 30 October 2006 respectively. A third Education Officer will hopefully be appointed in early December 2006.

Date	Education Provider	Programme	Reason for visit	Cancelled
1-2 February 2007	University of Central Lancashire	Dip HE Out of Hospital Care	New Programme	Yes (EP initiated)
6-7 February 2007	University of Derby	MA Dramatherapy	QAA Benchmarks	
		MA Art Therapy	QAA Benchmarks	
7-8 February 2007	South Trent ODP Centre	Dip HE Operating Department Practice	New Profession	
8 February 2007	University of East London	BSc (Hons) Physiotherapy	Major Change (through MM process)	
		BSc (Hons) Podiatric Medicine	Major Change (through MM process)	
13-14 February 2007	Nordoff-Robbins Music Therapy Centre London	MSc Music Therapy	QAA Benchmarks	
14-15 February 2007	University of Paisley	BSc (Hons) Applied Biomedical Science	New Programme	
20-21 February 2007	Anglia Ruskin University	BSc (Hons) Radiography (Therapeutic)	New Programme	
		BSc (Hons) Radiography (Diagnostic Imaging) (mixed route)	Major Change	
		BSc (Hons) Radiography (Diagnostic Imaging) (FT route)	New Programme	
21-22 February 2007	University of Hertfordshire	BSc (Hons) Applied Biomedical Science	New Programme	
27-28 February 2007	University of Huddersfield	Dip HE Operating Department Practice	New Profession	
28 February-1st March	University of Plymouth	Dip HE Operating Department Practice	New Profession & Annual Monitoring	
28 February 2007	Queen Margaret University College	Pharmacology for Podiatric Surgery	New Programme	
6-8 March 2007	Oxford Brookes University	Dip HE Operating Department Practice	New Profession	
	Brunel ODP Centre	Dip HE Operating Department Practice	New Profession	
6-8 March 2007	London South Bank University	Dip HE Operating Department Practice	New Profession	
		MSc Occupational Therapy	New Programme	
		Pg Dip Occupational Therapy	Major Change	
		BSc (Hons) Occupational Therapy	New Programme	
		BSc (Hons) Diagnostic Radiography	Major Change	
		BSc (Hons) Therapeutic Radiography	New Programme	
		Pg Dip Therapeutic Radiography	Major Change	
		Pg Dip Diagnostic Radiography	New Programme	
		MSc Therapeutic Radiography	New Programme	
		MSc Diagnostic Radiography	New Programme	
		BSc (Hons) Physiotherapy	Major Change	
		MSc Physiotherapy	New Programme	

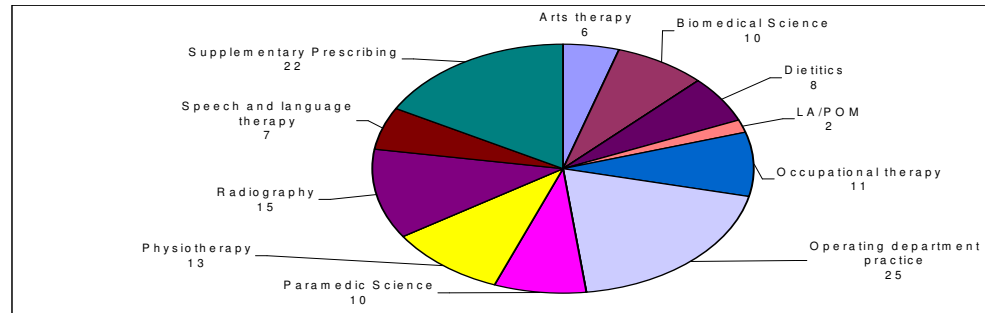
7-8 March 2007	University of Hertfordshire	Foundation Degree Paramedic Science	QAA Benchmarks	
		BSc Paramedic Practice	QAA Benchmarks	
		Dip HE Paramedic Science	QAA Benchmarks	
		BSc (Hons) Paramedic Science	QAA Benchmarks	
		BSc (Hons) Diagnostic Radiography & Imaging	Major Change (through MM process)	
		BSc (Hons) Radiography & Oncology	Major Change (through MM process)	
		BSc (Hons) Physiotherapy	Major Change (through MM process)	
13-15 March 2007	University of Ulster	BSc (Hons) Occupational Therapy	QAA Benchmarks	
		BSc (Hons) Physiotherapy	QAA Benchmarks	
		BSc (Hons) Radiography(Diagnostic)	Major Change (through MM process)	
		BSc (Hons) Radiography (Therapeutic)	Major Change (through MM process)	
		BSc (Hons) Speech and Language Therapy	QAA Benchmarks	
14-15 March 2007	University of Hull	Dip HE Operating Department Practice	New Profession	
20-22 March 2007	Cardiff University	Dip HE Operating Department Practice	New Profession	
		BSc (Hons) Diagnostic Radiography and Imaging	Major Change	
		BSc (Hons) Radiotherapy and Oncology	Major Change	
		BSc (Hons) Physiotherapy	Major Change	
		Pg Dip Occupational Therapy	Major Change	
		BSc (Hons) Occupational Therapy (PT)	Major Change	
		BSc (Hons) Occupational Therapy (FT)	Major Change	
28-29 March 2007	University of Teeside	Dip HE Operating Department Practice	New Profession	
03 April 2007	University Central England, Birmingham	Supplementary Prescribing	New Programme	
3-4 April 2007	University of Plymouth	BSc (Hons) Paramedic Science	New Programme	Yes (EP initiated)
04 April 2007	Canterbury Christ Church University	Supplementary Prescribing	New Programme	
11 April 2007	Glasgow Caledonian University	Supplementary Prescribing	New Programme	
11-12 April 2007	Anglia Ruskin University HSHS	Supplementary Prescribing	New Programme	
		Supplementary Prescribing	New Programme	
12 April 2007	University of Stirling	Non-Medical Prescribing	New Programme	
17-18 April 2007	University of Wales, Bangor	Dip HE Operating Department Practice	New Profession	
18-19 April 2007	University of Portsmouth	Dip HE Operating Department Practice	New Profession	

18-19 April 2007	York St John University	BSc (Hons) Occupational Therapy	Major Change	Yes (EP initiated)
		BSc (Hons) Physiotherapy	Major Change	Yes (EP initiated)
19-20 April 2007	University Central England, Birmingham	FdSc Health & Social Care Paramedic Science	New Programme	
24-25 April 2007	University of East Anglia	BSc (Hons) Physiotherapy	QAA Benchmarks	
		BSc (Hons) Occupational Therapy	QAA Benchmarks	
24-25 April 2007	Sheffield Hallam University	Dip HE Operating Department Practice	New Profession	
26 April 2007	University of Dundee	Supplementary Prescribing	New Programme	
27 April 2007	Queen Margaret University College	Extended Independent Prescribing and Supplementary Prescribing	New Programme	
01 May 2007	University of Paisley	Non-Medical Prescribing	New Programme	
1-2 May 2007	Edge Hill University	Dip HE Operating Department Practice	New Profession & Annual Monitoring	
2-3 May 2007	University of Wales Insitute Cardiff	BSc (Hons) Applied Biomedical Science	New Programme	Yes (EP initiated)
3-4 May 2007	Northumbria University	BSc (Hons) Applied Biomedical Science	New Programme	
8-9 May 2007	University of Northumbria	Dip HE Operating Department Practice	New Profession	
		BSc (Hons) Physiotherapy	Major Change	
		MSc Physiotherapy	Major Change	
		BSc (Hons) Occupational Therapy	Major Change	
		MSc Occupational Therapy	Major Change	
8-9 May 2007	Anglia Ruskin University	BSc (Hons) Biomedical Science	New Programme	
09 May 2007	Leeds Metropolitan University	Non-Medical Prescribing	New Programme	
9-10 May 2007	Liverpool John Moores University	BSc (Hons) Applied Biomedical Science	New Programme	
15-16 May 2007	University of Birmingham	BSc (Hons) Physiotherapy	Major Change	
16 May 2007	The Robert Gordon University	Non-Medical Prescribing	New Programme	
16-17 May 2007	University of Teeside	Foundation Degree Paramedic Science	New Programme	
17-18 May 2007	Glasgow Caledonian University	Dip HE Operating Department Practice	New Profession	
22-23 May 2007	Staffordshire University	Dip He Operating Department Practice	New Profession	
24-25 May 2007	University of Surrey	Dip HE Operating Department Practice	New Profession	
30-31 May 2007	Brunel University	MSc Occupational Therapy	New Programme	
30-31 May 2007	University of Westminster	BSc (Hons) Applied Biomedical Science	New Programme	
01 June 2007	University of Plymouth	BSc(Hons) Dietetics	Annual Monitoring	
05 June 2007	University of Worcester	Non-Medical Prescribing	New Programme	
5-6 June 2007	Nordoff-Robbins Music Therapy Centre London	MA Community Music Therapy	New Programme	

6-7 June 2007	Thames Valley University	Dip HE Operating Department Practice	New Profession	
07 June 2007	New College Durham	Supplementary Prescribing for Allied Health Professionals	New Programme	
12 June 2007	University of Salford	Prescription only Medicine	New Programme	
12-13 June 2007	Manchester Metropolitan University	BSc (Hons) Speech Pathology & Therapy	Major Change	
13-14 June 2007	Suffolk College	Dip HE Operating Department Practice	New Profession	
15 June 2007	University of Salford	Supplementary Prescribing	New Programme	
14-15 June 2007	Hibernia College	MA Art Therapy	New Programme	Yes (EP initiated)
19 June 2007	Napier University	Non-Medical Prescribing	New Programme	
21 June 2007	University of Teeside	Non-Medical Prescribing	New Programme	
20-21 June 2007	University West of England	BSc (Hons) Biomedical Science	New Programme	
21-22 June 2007	Mill Brook House	MA Dramatherapy	New Programme	
26-27 June 2007	Liverpool John Moores University	Foundation Degree Paramedic Science	New Programme	
27 - 28 June 2007	Manchester Metropolitan University	BSc (Hons) Applied Biomedical Science	New Programme	
28 June 2007	Queen Margaret University College	BSc (Hons) Speech and Language Therapy	Annual Monitoring	
		Pg Dip Speech and Language Therapy	Annual Monitoring	
28-29 June 2007	Sheffield Hallam University	Dip HE Paramedic Practice	QAA Benchmarks	
3-4 July 2007	Centre for Psychotherapy	MSc Art Psychotherapy	New Programme	
11-12 July 2007	University of Bournemouth	FdSc Paramedic Science	New Programme	
26-27 July 2007	University of Central Lancashire	BSc(Hons) Physiotherapy	New Programme	
14-15 August 2007	Coventry University	BSc(Hons) Applied Biomedical Science	New Programme	

**Breakdown of programmes to be visited, by profession (2006/07 academic year)**

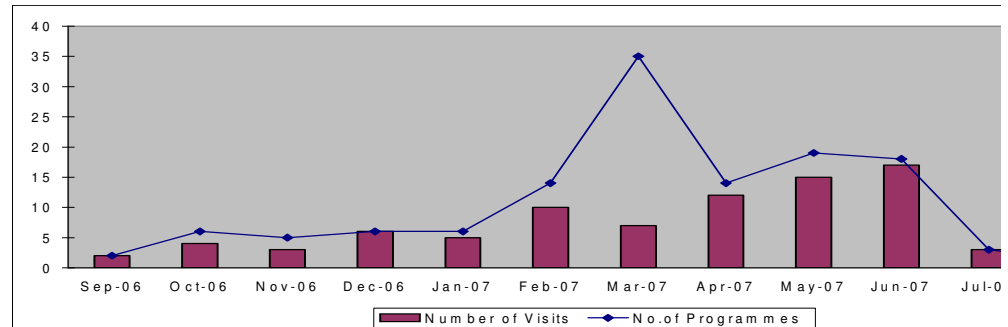
Profession	Number of Programmes to be visited	
Arts therapy	6	5%
Biomedical Science	10	8%
Chiropody and podiatry	0	0%
Clinical scientists	0	0%
Dietetics	8	6%
LA/POM	2	2%
Occupational therapy	11	9%
Operating department practice	25	19%
Orthotics	0	0%
Paramedic Science	10	8%
Physiotherapy	13	10%
Prosthetics and orthotics	0	0%
Radiography	15	12%
Speech and language therapy	7	5%
Supplementary Prescribing	22	17%



**Breakdown of visits, by month (2006/07 academic year)**

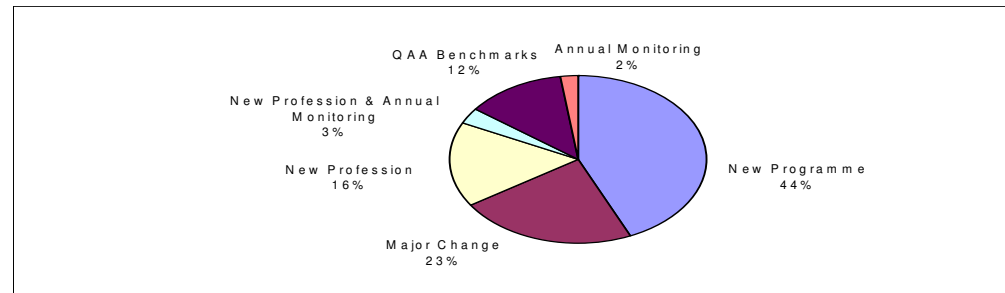
Month	Number of Visits	
Sep-06	2	2%
Oct-06	4	5%
Nov-06	3	4%
Dec-06	6	7%
Jan-07	5	6%
Feb-07	10	12%
Mar-07	7	8%
Apr-07	12	14%
May-07	15	18%
Jun-07	17	20%
Jul-07	3	4%
Aug-07	1	1%

No. of Programmes
2
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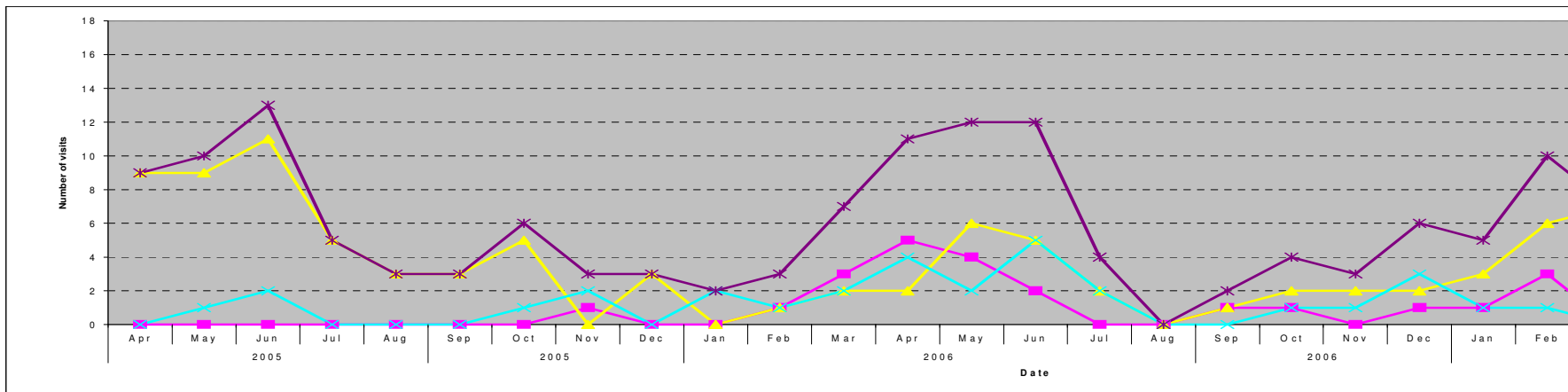


**Breakdown of programmes to be visited, by reason (2006/07 academic year)**

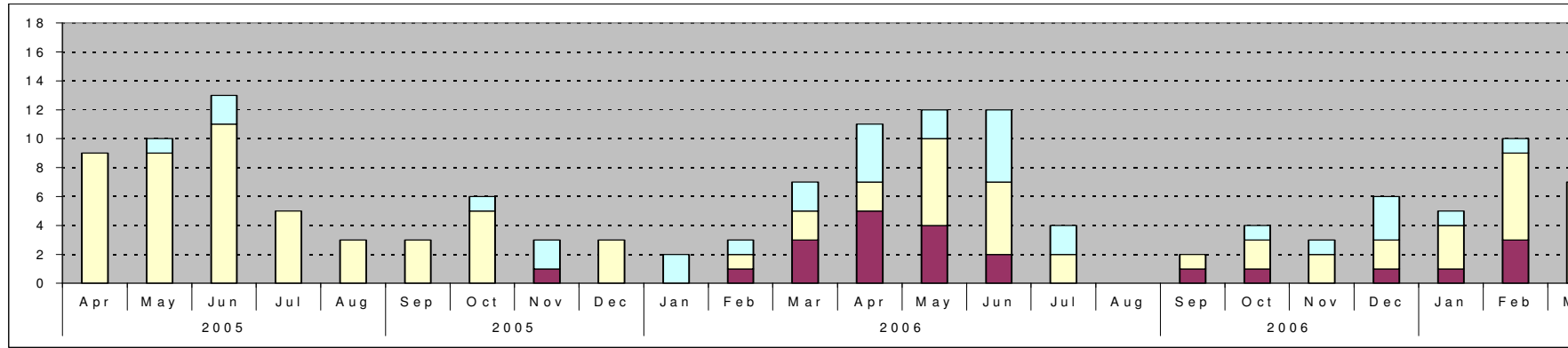
Reason for visit	Number of Programmes to be visited	
New Programme	56	43%
Major Change	29	22%
New Profession	21	16%
New Profession & Annual Monitoring	4	3%
QAA Benchmarks	16	12%
Annual Monitoring	3	2%



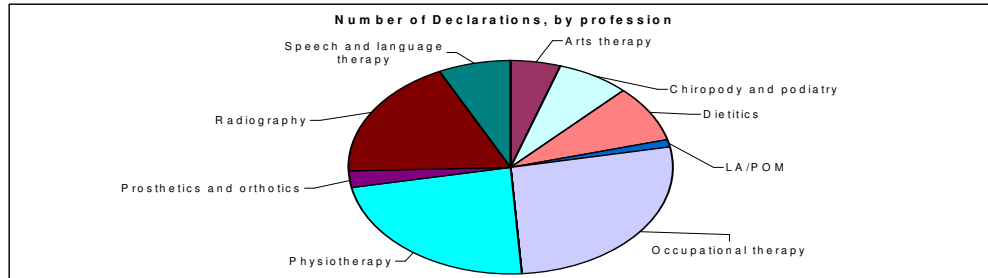
Overview of Visits - April 2005 - June 2007



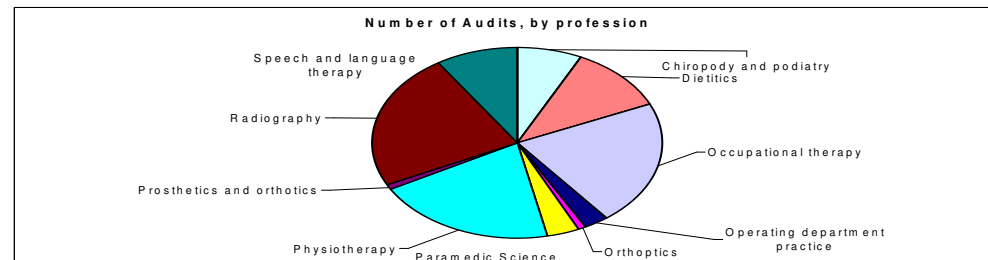
Approval Visits	2005					2005					2006					2007					Academic Year										
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	2004/5	2005/6
New Programmes	0	0	0	0	0	0	0	1	0	0	1	3	5	4	2	0	0	1	1	0	1	1	3	0	1	5	4	3	1	0	16
Established Programmes	9	9	11	5	3	3	5	0	3	0	1	2	2	6	5	2	0	1	2	2	2	3	6	7	4	7	7	0	0	37	29
SP & POM/LA Programmes	0	1	2	0	0	0	1	2	0	2	1	2	4	2	5	2	0	0	1	1	3	1	1	0	7	3	6	0	0	3	21
<b>Total</b>	<b>9</b>	<b>10</b>	<b>13</b>	<b>5</b>	<b>3</b>	<b>3</b>	<b>6</b>	<b>3</b>	<b>3</b>	<b>2</b>	<b>3</b>	<b>7</b>	<b>11</b>	<b>12</b>	<b>12</b>	<b>4</b>	<b>0</b>	<b>2</b>	<b>4</b>	<b>3</b>	<b>6</b>	<b>5</b>	<b>10</b>	<b>7</b>	<b>12</b>	<b>15</b>	<b>17</b>	<b>3</b>	<b>1</b>	<b>40</b>	<b>66</b>



Profession	Number of Declarations	
Arts therapy	4	5%
Biomedical Science	0	0%
Chiroprody and podiatry	6	7%
Clinical scientists	0	0%
Dietitics	7	9%
LA/POM	1	1%
Occupational therapy	22	27%
Operating department practice	0	0%
Orthoptics	0	0%
Paramedic Science	0	0%
Physiotherapy	19	23%
Prosthetics and orthotics	2	2%
Radiography	15	18%
Speech and language therapy	6	7%
Supplementary Prescribing	0	0%
82		



Profession	Number of Audits	
Arts therapy	0	0%
Biomedical Science	0	0%
Chiroprody and podiatry	8	7%
Clinical scientists	0	0%
Dietitics	12	11%
LA/POM	0	0%
Occupational therapy	23	21%
Operating department practice	3	3%
Orthoptics	1	1%
Paramedic Science	4	4%
Physiotherapy	22	20%
Prosthetics and orthotics	1	1%
Radiography	25	23%
Speech and language therapy	10	9%
Supplementary Prescribing	0	0%



Declaration Monthly Totals  
Audit Monthly Totals

November	December	January	February	March	May	June	July	Aug
5	9	5	30	13	18	2	0	0
2	11	11	29	25	21	5	4	1

