

INFORMATION TECHNOLOGY – Roy Dunn

Employees

No changes

General IT Infrastructure – additional Sun file server for testing LISA Renewals & ICR, Application Server upgrade, has been delivered via Digital Steps whom assisted in its set up. This will enable two different streams of testing to be carried out over spring / summer this year.

Additional planning activities

IT Strategy being implemented

IT Work plan being implemented

Projects

LISA – current

Working with OPS and project teams on completing following projects.

Fee Change project – testing in progress following scripts

Intermediate lapsing project – assisting test script production

Trust register look up project – first look testing and writing test scripts

Authentication and online contact management – background work on test scripts

Renewals project – commenced testing with scanning equipment on new test server

LISA – future 2007-8

The list of major projects from the business have been prioritised, and subsequently updated during the budgeting process. The list will go to Finance & Resources for approval via Project Management.

CPD two year project, first segment determine level of integration for first stage of project.

Professional Qualifications Directive requirements gathering in detail

LISA Access Rights – restricting functions to Finance Dept awaiting more detail

Equality & Diversity project – determine if linkage to registrant is required

LISA changes to allow new professions – legislation dependant

The support contract has been renegotiated with Digital Steps. This is now in place. We now have unlimited support hours between 9 am and 5pm

APU (Fitness to Practise tracking system).

No major changes planned currently. Final changes post implementation completed.

Finance Systems

An upgrade has been prescribed by the existing Sage support company to move to a windows SQL server based system. Electronic Purchase orders and some Notes integration are desirable scope being determined by Finance Dept

Business Continuity & Security

Penetration testing is taking place with National Computing Centre currently, to examine the strength of our externally facing defences. Evaluating internal intrusion detection technologies.

Environmental Issues – IT related

The Waste Electrical and Electronic Equipment regulations due to go live in July 2007. Suppliers will now be responsible for disposing of their products at the end of the useful life of the item.

Information Services

Evaluating departmental file storage requirements prior to re-launch of document control.

Date
2007-04-16

Ver.
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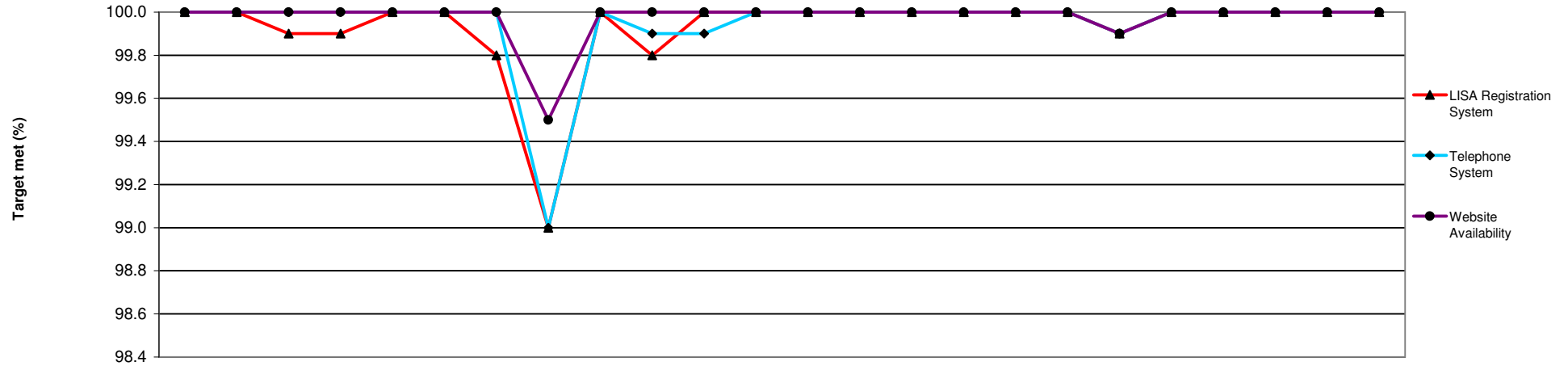
Dept/Cmte
ITD

Doc Type
RPT

Title
Finance Resources042007

Status
Final

Security
General Release



	2005									2006									2007			2004/5 FYE	2005/6 FYE	2006/7 FYE			
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec				Jan	Feb	Mar
LISA Registration System	100.0	100.0	99.9	99.9	100.0	100.0	99.8	99.0	100.0	99.8	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	99.9	100.0	100.0	100.0	100.0	100.0	99.7	99.9	100.0
Telephone System	100.0	100.0	100.0	100.0	100.0	100.0	100.0	99.0	100.0	99.9	99.9	100.0	100.0	100.0	100.0	100.0	100.0	100.0	99.9	100.0	100.0	100.0	100.0	100.0	100.0	99.9	100.0
Website Availability	100.0	100.0	100.0	100.0	100.0	100.0	100.0	99.5	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	99.9	100.0	100.0	100.0	100.0	100.0	99.9	100.0	100.0

Performance Targets	Uptime
Telephone System	98.45
LISA Registration System	97.85
Website Availability	98.30