Corporate Services
Corporate Services covers Information Technology, and Information Services.

Employees
No changes

General IT Infrastructure – migration work and consolidation has been completed. Star Internet preparing infrastructure to match HPC's requirements in progress, migration plan is being finalized for full data replication to our Internet Service Provider.

Projects
ODP Renewals are currently being processed via ICR. The scanners are also being used to assist the scanning of regular documents to the Communications log.

BACS-IP & AUDDIS
The Finance department have tested the BACS-IP process with the details of three employees, as registrant data could not ultimately be used.

The full BACS-IP process does not have to go fully automatic until we have informed banks of all the registrants that will be affected and have informed them of the change. This is currently planned for date islate 2006, early and no direct debit submissions can be made during this time. Opportunities are therefore quite rare.

APU (Fitness to Practise tracking system).
Approximately 50 bespoke reports have been identified for the FTP system. 15 have been completed. The basic system is complete.

LISA On-line Applications nearing completion. The Worldpay credit/debit card processing service has been reinstated. A test version of the on-line applications service is on our test environment and is available for access by in house registration employees for comment and testing.

UK Registrations now have a plan to update our Application forms, the fully functioning version will be released after further changes and employee training.

LISA –.
The list of existing requests and major IT involved projects from the business was prioritised at the HPC IT priorities and development meeting on 8th November 2006. This list will go to EMT for approval.

The support contract has been renegotiated with Digital Steps. The new contract includes unlimited support hours in each quarter, and an annual upgrade of operating system, application server versions to the latest stable version. A migration from Borland Application Server to the equivalent Sun Microsystems version has been strongly suggested by Digital Steps. National Computer Centre, one of our existing external consulting organisations, have evaluated this proposal and the new support agreement. See the ancillary paper

Business Continuity & Security
A major power outage in the Kennington area on Monday October 6th resulted in total shut down of HPC's systems and required the closure of the building for Health & Safety reasons. The web site register link was directed to the DR servers at Star in Gloucestershire and a service continued to be provided to the public.

The shut down ultimately triggered a hardware failure to the security device protecting registration details from the public. This has been repaired

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Security
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