



# Management Information Pack

Marc Seale, Chief Executive & Registrar  
Report to Council meeting May 2012

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## Chief Executive's Report to Council meeting on May 2012 Contents

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**Chief Executive: Mr Marc Seale**

**1. Completed Meetings 1 March to 30 April 2012**

British Psychological Society	1 Mar
Department of Health (Chief Health Professions Officer)	2 Mar
Department of Health (Chief Scientific Officer)	5 Mar
Health Research Authority event	5 Mar
Healthcare Professionals Crossing Borders (Brussels)	7 Mar
European Commission	8 Mar
Council for Healthcare Regulatory Excellence symposium 'Creating the Future'	8 – 9 Mar
Care Quality Commission	12 Mar
Chief Executives Steering Group	13 Mar
Scottish Government Regulators Liaison Group	14 Mar
Department of Health	15 Mar
Professional Standards Strategy Board	20 Mar
Health Research Authority	20 Mar
World Social Work Day parliamentary event	20 Mar
Association of Clinical Scientists Board	22 Mar
Department of Health	27 Mar
European Forum	28 Mar
Project Board (re unlicensed herbal medicines)	29 Mar
British Society of Hearing Aid Audiologists	17 Apr
Higher Specialist Scientific Training Strategic Oversight Board	17 Apr
NOMS	24 Apr
Department of Health (re public health specialists)	24 Apr
European Parliament (IMCO Committee)	25 Apr
Project Board (re unlicensed herbal medicines)	26 Apr
Modernising Scientific Careers Implementation Group (Cardiff)	30 Apr

**2. Scheduled Meetings**

Social Care Institute for Excellence	1 May
Chief Executives Steering Group	8 May
Social Work Regulation Oversight Group	11 May
British Association of Art Therapists	11 May
British Dietetic Association	16 May
National Stakeholder Forum	21 May
Social Work information event (London)	22 May
Social Work information event (Bristol)	23 May
Irish Nursing Board	25 May
Council member visit (Pradeep Agrawal)	28 May
Whistleblowing summit	30 May
KPMG	30 May
Project Board (re unlicensed herbal medicines)	31 May
Professional Standards Strategy Board	19 June
Council for Healthcare Regulatory Excellence Regulators Forum	20 June
College of Paramedics	21 June
Policy Forum for Wales: 'The Future of Health Services in Wales'	25 June
Chief Executives Steering Group	26 June
Social Work information event (Manchester)	27 June
Social Work information event (Liverpool)	28 June
Higher Specialist Scientific Training Strategic Oversight Board	3 July
Health and Social Care Regulators Forum	4 July

## Business Process Improvement: Mr Roy Dunn

### 1. Human resources

There are no changes to BPI.

### 2. BSI audit

The BSI audit on 13 April, looked at the Registrations Grandparenting, Communications and Secretariat functions. document control, and management review processes were also examined. We successfully retained our certification. The auditor commented that we had a mature and robust QMS. There will be a full report to the Audit Committee as usual.

### 3. Business continuity

No major changes other than monthly list updates. The next full exercise is planned for November 2012.

### 4. Quality Management System (QMS) review meetings and internal audits

The internal audit schedule for 2012 – 2013 is starting.

One Near Miss Report was completed, (Finance-Transactions); three are in progress, (Theft from a partner, system testing generating emails, system clean-up generating emails); one Near Miss was declared, (mismatch of details on a small proportion of renewal notices).

### 5. QMS process updates

Secretariat and Communications processes have been reviewed in time for the BSI audit. A major review of Finance Department processes is continuing.

### 6. Information security management

The project proposal for just the initial work on ISO27001 was signed off by EMT

the end of January. In April, we are examining the proposed solutions for the next round of training for all employees.

The collection of information assets round HPC continues. A specific group of information asset owners will be instructed in asset categorisation, in respect of confidentiality, integrity and availability.

### 7. Information & data management

Report templates for 2012 – 2013 Financial Year have been prepared.

### 8. Risk Register

The Cross Department Team continues to evaluate possible impacts of the London 2012 Olympic on day-to-day business operations. Maps of predicted travel disruption have been made available to all employees, to enable them to find alternate routes to the office if they so need.

The next general Risk Register will be updated over the summer before the September Audit Committee meeting.

## Communications: Mrs Jacqueline Ladds

### 1. Engage with registrants to increase understanding of the benefits of regulation, the work of the HPC and what is required of them

**Professional media:** 12 mentions in professional media: including registration renewals, world social work day, importance of good record keeping, maintaining a professional portfolio.

**HPC In Focus:** 16,512 subscribers. Issue 40 published (April), articles included: update on social worker transfer, consultation on review of standards of proficiency, lay visitor pilot and conference attendance reports.

**Standards and guidance** distributed on request: Who regulates health and social care professionals (1,500); Guidance on conduct and ethics for students (265); Standards of conduct, performance and ethics (218).

**Registration renewal:** meetings with the British Dietetic Association (BDA, 2 April) and British Society of Hearing Aid Audiologists (17 April). Articles for publication sent to the BDA.

**Exhibitions and conferences:** Institute of Chiropractors and Podiatrists (24 March, publications available).

**Grandparenting campaign for practitioner psychologists:** created an advert to promote the grandparenting period and arranged advertising in The Psychologist, Health Service Journal (HSJ), and OpenMind (mental health magazine). Series of adverts began in March and will run until June 2012. Mailing sent to 2,134 employers (March) which included a letter and poster.

### 2. Extend engagement with the public through improved access to information about the HPC

**Exhibitions and conferences:** exhibited at the Care Show (27-28 March, Bournemouth).

**Public information packs:** 29 issued. Distribution of public information packs currently suspended as materials will be reprinted for 1 August to include new name and social workers.

### 3. Increase awareness of the HPC's role in regulation amongst all stakeholder audiences

**Media coverage:** 22 mentions in relation to FtP outcomes.

**News items and social media channels:** tweets on lay partner recruitment, FTP media schedule, HPC vacancies, tenth birthday, events, InFocus and registration renewals.

**Blog:** pieces by Anna van der Gaag published on professionalism – 'Have you had the conversation yet?' (March); and the HPC's strategic intent (April).

**Web:** Next round of internet deployments in development: including integrating the online register within a redesigned home page, enabling social media sharing throughout the website, and further updates to the intranet site.

43 updates to the HPC website: including fixing broken links and updating the language testing information for international registration.

In relation to social workers in England:

**News items and social media channels:** HPC twitter accounts re-tweeted the Department of Health's tweet about Royal Assent.

**Events:** invitations have been sent for social work specific information and employer events which will be held in cities across England. Events are booking well.

**Stakeholder:** Presentations delivered: Social Work Education Network, Social Care Institute for Excellence (SCIE, 21 March), Recruitment and Employment Confederation (REC) social work sector group (5 April). Attended Skills for Care - Ambition to Reality event (27 March).

**Web:** developing new pages for social workers in England.

**4. Engage with employers, government, educators, professional bodies and other regulators**

**Annual professional body meetings:** Institute of Biomedical Science (IBMS, 6 March), British Society of Hearing Aid Audiologists (BSHAA, 17 April).

**5. Continue to build relationships and increase understanding through meetings with stakeholders in England, Scotland, Wales and Northern Ireland; and**

**6. Continue to participate in UK and international regulatory forums**

**Stakeholder meetings:** AHP strategy for Northern Ireland conference (29 February), BMA European Forum (28 March), AURE (30 March). Health Hotel: preparatory meetings for autumn Party Conferences (2 and 18 April).

**7. Ensure all employees are informed and updated on key organisational activities**

**All employee meeting:** format currently under review.

**Intranet:** 23 news items including: representation on external bodies, sports relief, social worker partner recruitment update, registration training day, and Health and Social Care Act 2012.

**HPC Update:** articles published on FTP case management system, name change update, and grandparenting campaign for practitioner psychologists (March).

**8. Provide communications expertise to other HPC departments**

**Events:** working with Education on seminars on social workers in England transfer. Venues booked and invitations sent.

**Stakeholder:** working with Registration to update renewals information which is sent to registrants.

**Publications:** working with: Policy on revised Guidance on health and character; Operations on history of CPSM report; Education on annual report; and Registration on CPD report.

**Name change project:** Project team briefed on amendments to be made, revised logo signed off, papers agreed by ETC and Council regarding consequential amendments to documents.

## Education: Ms Abigail Gorringe

### 1. Approval process

The Department is still in a period of peak approvals activity. There are currently 18 visits, reviewing 20 programmes, scheduled between May – September 2012. The majority of visits are to practitioner psychologist programmes (71%), followed by biomedical scientist programmes (14%) hearing aid dispenser programmes (10%) and paramedic programmes (5%). The Department continues to schedule visits for the 2012 – 2013 academic year. Education providers have until December 2012 to request a visit before July 2013.

### 2. Annual monitoring process

The Department is currently preparing for the final annual monitoring assessment days for 2011 – 2012 on 29 and 31 May 2012. It is envisaged that the majority of annual monitoring visitor reports from these assessment days will be considered by the Education and Training Panel in July 2012. Following the peak activity between December 2011 – May 2012, we expect to see a decline in annual monitoring submissions as we move into the summer months.

### 3. Major change process

Since the last Council meeting on 29 March we have received 7 new major change notifications, covering 7 programmes.

### 4. Complaints process

The Department has received no new complaints since the last Council meeting. Following the closure of two complaints in March, there is currently only one outstanding complaint which will go to the Education and Training Committee in June 2012.

### 5. Social workers (England)

Members of the Department continue regularly to meet the

General Social Care Council (GSCC) and The College of Social Work (TCSW) to discuss the transfer of approved programmes and implementation of our approval and monitoring post transfer. Members of the Department have attended three information days for education providers run by the GSCC and TCSW during March – May 2012.

The Department will run six social worker specific education seminars in the 2012 – 2013 financial year. The first three focus on a general introduction to HPC and our processes. These seminars take place on 28 June, and 11 and 18 July in London, Birmingham and Leeds respectively, and delegates are able to register to attend on the HPC website. A further three seminars focusing on the approval process will be held in autumn 2012.

### 6. Communication with stakeholders

Members of the Department met the following groups between March – May 2012:

- NHS London
- AHP Medicines Project Working Group
- The General Social Care Council
- NHS Education for Scotland and NHS Grampian, in conjunction with the Chief Executive and Policy and Standards Department
- The College of Social Work

### 7. Employees

The Department has recently recruited two new Education Managers. Benjamin Potter, previously an Education Officer, started in his role on 16 April and Jamie Hunt, previously a Team Leader in the Registration Department, joined the Department on 30 April. The Department is currently recruiting for a replacement Education Officer.

**1. Employees**

There are five permanent employees including the Facilities Manager. Services provided include reception, building maintenance, postroom, health & safety and building project management.

**2. Park House windows**

The first tranche of these has been replaced with no issues. The remaining windows in HR, Park House kitchen and the Transactions Office will be replaced later on in the calendar year.

**3. Fitting out of office space**

Work is progressing on the project to fit out office space within the Evangelical Alliance building and Units 1 & 3, 33 Stannary Street. It is estimated that the first part of the project will be concluded to allow the relocation of some HPC employees into the Evangelical Alliance building by 11 May 2012.

Access to Units 1 & 3, Stannary Street is currently restricted due to incumbent tenants and lease. However, the latter expires on 4 May 2012 and it is anticipated that a new lease will be granted to HPC to commence on 5 May 2012. HPC are engaging with key suppliers to ascertain the best way to proceed with the fit out of these premises to maximise the available space with a view to commencing any work as soon after 5 May as practicable.



### 1. General

Since the last Council Meeting, the Finance Department has produced the March management accounts and completed the schedules for the auditors.

### 2. Funds under management

At the end of March 2012, £3.5M was invested in Lloyds instant access account earning 0.70%, £0.5M was invested in the Nat West Special Interest-bearing Account (SIBA) earning 0.5% and £1M in NatWest Direct Business Reserve earning 1.25% per annum.

The following have been invested for longer periods at fixed rates:

£0.5M invested in Barclays money market account earning 0.86% (6 months to 12.06.12),  
£0.5m invested in Nat West Bond earning 1.8% (6 months to 16.06.12),  
£1.0M in Lloyds money market account earning 1.8% (6 months to 17.09.12),  
£1M in Lloyds money market account earning 1.3% (3 months to 17.06.12).  
£0.5M has been invested in a Nat West Bond at 3.0%.

### 3. Pensions

In March, there were 68 active members in the Friends Provident Pension scheme.

The court case on the Flexiplan Pension scheme to determine payments to deferred pensioners who left service before 6 July 2006, which will decide the financial position, was heard over

4 days ending on 6 February. The judge's decision is still awaited. We continue to pay £4,495 per month. A further actuarial valuation is due at 31 March, which may result in a new recovery plan and changes to contributions

### 4. Employee training and levels

There are eight full-time employees in the Department and 1 temporary employee, pending recruitment. Manj Dhaliwal, the Financial Accountant, who was with HPC for 11 years left on 30 April

### 6. Internal audit

Mazars reported on the Purchase Ordering System (PRS) and this was considered by the Audit Committee in March.

### 7. External audit

The external auditors have been on site since 30 April and the draft annual report and financial statements will be sent to the members of the Audit Committee and the Finance and Resources Committee on 24 May.

## Fitness to Practise: Ms Kelly Johnson

### 1. Case Information

#### Number of allegations

Between April 2011 and March 2012, 925 allegations/enquiries were received.

#### Number of open cases pre-Investigating Committee Panel

At the end of March there were 449 open cases.

#### Length of time – considered at Investigating Committee

For cases that have been considered at Investigating Committee panel between April 2011 and March 2012, the mean and median length of time was 7 and 5 months.

#### Case to answer percentage

Of the cases considered by an Investigating Committee panel between April 2011 and March 2012 the case to answer percentage was 51 per cent. Taking into consideration the number of cases closed without referral to an Investigating Committee, the percentage of cases referred to a final hearing in this period was 29 per cent.

#### Number of cases awaiting hearing

At the end of March 2012, there were 189 cases awaiting consideration by a substantive hearing panel with 52 cases listed for hearing and a further 39 ready to be listed

#### Case Considered

516 cases were considered by panels of the Investigating Committee between April 2011 and March 2012.

287 final hearing cases concluded between April 2011 and March 2012, with a further 126 review hearings and 197 interim order panels.

### 2. Interim orders

55 Interim orders have been applied for between April and March 2012 with a further 142 reviews of interim orders taken place in the same period. It takes a mean and median average of 18 and 15 days from the decision to apply for the interim order to the application hearing taking place.

### 3. Forecasting and workload management

A number of statistics are used to manage the work of the Department and the resources required to manage the department efficient and effectively. The Department also use the average number of cases per case manager (pre-ICP), to determine the work of the Case Managers. This has remained within expected numbers. Those statistics are demonstrated in the table below:

	April 2011 Forecast	9 Month Reforecast	Actual (April-March 2012)
Number of Allegations	791	904	925
Case to Answer percentage	53	49	51
Percentage of Cases referred to final hearing	39	29	29
Number of cases awaiting hearing	210	189	189
Number of cases listed for hearing	440	402	404
Budget	7,494,000	7,695,308	7,663,224

It is important to recognise that one of the key indicators to the management of the FtP function is not in fact the number of open cases (particularly at the Investigating stage of the process) as that is dependent on cases received but the timeliness of those cases through the process.

#### **4. High Court**

There are currently two outstanding high court appeals. There is a further case where the complainant is seeking permission to judicially review a decision of the Investigating Committee and another case where the registrant is seeking to judicially review a case directions decision of the Conduct and Competence Committee

#### **5. Length of time**

The time frame in which the HPC should now be notified that a case is ready to fix by its external legal service provider has now been reduced from 4.5 months to a little over 3 months.

#### **Length of time – considered at final hearing**

Of the cases that concluded at final hearing between April 2011 and March 2012 the length of time taken for a case to conclude was a mean of 17 months and a median of 15 months, which compares to a mean and median of 15 and 14 months for 2010 – 2011.

#### **6. Referral to final hearing**

The number of cases referred to final hearing in the financial year 2011 – 2012 was 252.

#### **7. Protection of title**

266 complaints about misuse of title were received between April 2011 and March 2012. At the end of March 2012 there were 47 open cases.

#### **8. Registration Appeals**

Between April 2011 and March 2012, 48 new registration appeals were received. At the end of March 2012 there was a live case load of 17 cases.

#### **9. Health and Character**

Between April 2011 and March 2012, 415 new Health and Character cases were received. At the end of March there was an open case load of 23 cases.

#### **10 Meetings and other stakeholder events March 2012**

Football Association  
Centre for Health Service Economics and Organisation  
Department of Health  
Care Quality Commission  
General Social Care Council  
British Psychological Society

#### **11. Resources**

Following a review of the structure of the Department, the appointments below have been filled following a competitive interview process:

Brian James, currently maternity cover for Head of Adjudication has been appointed to the new position of Head of Assurance and Development. Alison Abodarham is due to return from maternity leave on 2 July 2012

Zoe Maguire has been appointed to the newly created post of Head of Investigations. Ciara O' Dwyer has been promoted to Investigations Manager and replaces Zoe's previous role.

Deborah Oluwole has been promoted to the post of Scheduling Manager. Recruitment is underway to replace Deborah's previous post of Scheduling Officer

Amita Malhotra, previously working for the NMC has now been appointed to the newly created post of Case Support Manager.

Amita will be managing the case support officers of which there are currently 3

Case Managers Catherine Beevis and Cara Donald have now been appointed to the newly created Case Advancement Manager roles. The Case Advancement Team will be responsible for ensuring the management of cases that require more focused resource.

Jason Rowbottom is now Lead Hearings Officer on a permanent basis. Jason's responsibilities include the co-ordination of panels of the Investigating Committee. It is hoped this will aid in further improving the quality of decision making. Those panels (which make a decision as to whether there is a case to answer), currently meet 8 times a month

Delwyn King and Kayleigh Birtwistle have been appointed to the newly created posts of Assurance and Development Officer.

Recruitment is underway for the Case Advancement Team Manager post, replacement Case Team Manager post, replacement Case Manager posts and replacement Scheduling Officer posts

In line with HR recruitment requirements, external recruitment will be frozen at the end of April.

Given the current and future growth of the FtP team, a range of activity is currently being undertaken to ensure effective communication across and within the team and to ensure all team members are aware of their responsibilities. To help in this activity, the Investigations Manager is leading in the

development of an internal survey for the FtP team. It is hoped that this will aid in the preparation of training and induction material and in the structure of team meetings.

## **12. Partners**

Interviews for new panel chairs are scheduled to take place in April 2012. 211 applications were received. Interviews for lay partner are scheduled to take place in mid-May 2012

Dates for new and refresher training across the fitness to practise partner roles have also been scheduled.

## **13. Case management system**

The case management system has now gone live with the FtP team trained on the functionality of the new system.

## **14. General Social Care Council**

HPC is continuing to provide advice and guidance to the GSCC on conduct case files in the lead of to the transfer. Case conferences continue to take place to discuss issues arising out of that advice. An administrator has been appointed to help in the co-ordination of the activity associated with the provision of this guidance.

## Human Resources: Ms Teresa Haskins

### 1. Employee resourcing

#### Education

Following an internal and external recruitment campaign, two replacement posts of Education Manager have been filled by internal candidates; Ben Potter, currently an Education Officer, and Jamie Hunt, currently a Registration Team Leader.

#### Fitness to Practise

Following interviews in late March and April, the following appointments have been made in FtP:

Brian James, currently Head of Adjudication (maternity cover) has been appointed to the new post of Head of FtP Assurance and Development.

Deborah Oluwole, currently a Scheduling Officer, has been appointed to the new post of Scheduling Manager.

Zoe Magurie, currently Investigations Manager, has been appointed to the new post of Head of Investigations.

Jason Rowbottom has been appointed to the role of Lead Hearings Officer following a period of acting up in this role.

In addition, recruitment is currently in progress for the new posts of; Case Support Manager, Assurance and Development Officer, Case Team Manager (Advancement), two Case Managers (Advancement) and for the replacement posts of; Case Manager, Investigations Manager, and Scheduling Officer.

### Projects

Robert Silverman will be covering Clare Reed's maternity leave in the post of Project Portfolio Manager.

### Registration

Recruitment is in progress for the post of Registration Team Leader to replace Jamie Hunt.

### 2. Other HR activities

#### GSCC transfer work

Planning work for the transfer is continuing, including provision of information to the GSCC and meetings with the Department of Health about the funding of pension provision following the transfer.

#### Annual pay review

Pay letters have been issued to all employees following approval of the 2012 – 2013 budget by Council on 29 March and the payroll has been updated.

#### APDRs training and development

The HPC's management development programme is continuing, and the HR team is in the process of analysing training needs identified during the APDRs (Annual Performance Development Reviews).

#### Policy work/pensions

Employee policies on special leave and retirement have been updated and expanded to assist employees and managers in these areas.

Seminars for new and existing employees about the HPC pension scheme were held in late March.

## Information Technology: Mr Guy Gaskins

Strategic objective 1 – *“To drive efficiencies within the organisation by the use of Information Technology and Information Systems.”*

- **NetRegulate improvements Major Project:** This project aims to implement a number of smaller changes to the NetRegulate combined into a number of phased releases.

The project will implement improvements to security and financial reporting. It will be delivered in concert with changes needed for the transfer of the GSCC register and a new online paper renewal request function.

The first changes for the GSCC are expected to go live on 13 April 2012.

The project is in initiation with phased deliveries from March to July 2012.

Strategic objective 2 – *“To apply Information Technology within the organisation where it can create business advantage.”*

- **Implement the upgrade of the desktop operating system to Windows 7:** This project will deliver an upgrade to the desktop and laptop operating systems from Windows XP to Windows 7.

Following a delay by Microsoft in releasing the software licence the initial build of the base installation is underway.

A number of super users will be identified throughout the business that will be part of the pilot group to test the new software; prior to this the software will be deployed to the IT

team for live testing.

The software will be deployed by phases to individual business teams and departments.

The schedule for this project has been extended following the reprioritisation of resource to support the delivery of Major projects. It is still expected to be delivered in early 2012 fiscal year.

- **DP6: Increase storage capacity**  
This project will increase the physical capacity of the storage area network (SAN) and reconfigure the hardware to make best use of the increased capacity.

The different technical options have been assessed and costs requested from two suppliers for a specific model of storage.

This project is expected to be completed by May 2012

- **Fitness to Practise (FtP) Case Management system project:** This project provides status reports to the FtP Committee.

This project went live on 2 April 2012. The implementation has gone very successfully with minimal issues. Over the next few weeks it is expected that there will be several small fix releases to address issues identified during live running.

- **Education systems and process review:** This project aims to assess the current processes within the Education Department; determine revised processes where required;

assess the effectiveness of the current IT provision and if necessary run a tender for new services.

The requirements gathering phase has completed and the documents are being reviewed. Vendor selection is starting with some initial presentations from potential vendors before initiating the formal tendering process.

The project is expected to complete in September 2012.

- **Refit of the Evangelical Alliance office:** This project aims to fit out the office space on the ground floor of the Evangelical Alliance to provide additional office space. The IT team will support the implementation of the IT data and telephony services in the new building.

The IT network is being installed between 17 and 29 April 2012.

- **Refit of Suite 1 and Suite 3, 33 Stannary street:** This project aims to fit out the office space on the ground floor of 33 Stannary Street to provide additional office space. The IT team will support the implementation of the IT data and telephony services in the new building.

An initial survey has been completed and has identified the gap between the current data and power requirements and what will be needed by HPC.

The Facilities team is completing a more comprehensive survey using the HPC architects. The resultant plans will be used to identify options to supply the required services.

- **Web site development cycle:** The objective of this project is to deliver one of two controlled change releases to the corporate web site ([www.hpc-uk.org](http://www.hpc-uk.org)). This project is led by the Communications team.

The project has been initiated and a third party development company has been engaged to provide a proposal for the list of changes. The changes include addressing some issues identified in the penetration testing.

Eleven of the fifteen work packages have now been developed, tested and deployed.

Three work packages are now in build and one is in user acceptance testing.

Strategic objective 3 – *“To protect the data and services of HPC from malicious damage and unexpected events.”*

- **Network encryption project :**The new encryption product has been purchased and installed. The tool allows very granular control by user and by personal computer – called port control. It can be used to determine who is able to write data to removable media and whether it is required to be encrypted.

The FtP Pilot has concluded successfully. The software will be rolled out to all employees with the implementation of the Windows 7 upgrade project in 2012.

The functionality will be ‘switched on’ for individual teams in a phased approach to minimise the risk of adversely

impacting business operations.

- **Remote access security:** This project aims to improve the security provision for employees and external support organisations when they connect to the HPC services remotely.

The software has been installed and has been tested by the IT team and is also part of the pilot FtP 'Network encryption Project'.

The software will be implemented as part of the Windows 7 rollout.

- **Service Availability**

**NetRegulate outage:** On Monday 19 March between 10:57 and 12:00 and again on Tuesday 20 March between 08:32 and 08:46 internal NetRegulate clients could not establish new connections to the NetRegulate service.

The issue was caused by a batch process producing certificates for physiotherapists, running out of available resources. This prevented some registration employees from connecting to NetRegulate.

The online Register and renewals were unaffected.

Changes have been made to the server configuration to release more resources to the process, which subsequently ran successfully.



## Partners: Ms Hayley Graham

### 1. Recruitment

8 current registration assessors will undertake a visitor role from April for a maximum of 9 months to complete approvals for the Academy of Healthcare Science.

Recruitment is on-going for the following roles:

Panel chairs – interviews 17-23 April and

Lay panel members – interviews 14-16 and 21-23 May

Legal assessor recruitment will commence in early May and candidates will be supplied by FirstLaw from their existing pool of Legal Assessors.

### 2. Training

No Training has taken place since the last report

### 3. Partner appraisal

The following appraisals have taken place in the current financial year:

Panel members – 82

Registration assessors – 119

Panel chairs – 18

Visitors – 55

The first stage of the appraisal evaluation will commence w/c 23 April with a questionnaire to all partners who have been appraised in the last 2 years.

### 4. Partner resignations

Since the last report, 2 panel members have resigned and 1 visitor had their agreement terminated at its expiry date due to a failure to respond to an invitation to renew the agreement.

### 5. Partner agreement renewals

50 panel members returned self-assessments and 9 chose to resign or did not respond by the extended deadline.

### 6. Team information

Nothing to report

### 7. Social worker project

We have now recruited 81 registered social workers to perform partner roles after the transfer.

Applications for lay panel members closed on 30 March. Over 115 applications were received for around 20 posts.

Round 2 of social worker visitor recruitment has focussed on recruiting currently practising social workers, 8 visitors were appointed on 5 and 6 March 2012.

## Policy and Standards: Mr Michael Guthrie

### 1. Meetings attended: 8 March – 13 April 2012

British and Irish Orthoptic Society (BIOS)	9 Mar
Department of Health: AHP prescribing project physiotherapist CHM subgroup pre-meet	12 Mar
Council for Healthcare Regulatory Excellence (CHRE)	13 Mar
General Optical Council (GOC)	14 Mar
NHS Institute for Innovation and Improvement: Clinical leadership and professional regulation workshop	15 Mar
The College of Social Work: CPD Advisory Implementation Group	15 Mar
Department of Health: AHP prescribing project Commission on Human Medicines subgroup	19 Mar
The Chartered Society of Physiotherapy (CSP)	20 Mar
Council for Healthcare Regulatory Excellence (CHRE)	21 Mar
National Allied Health Professional Advisory Board	22 Mar
King's College London: Non-medical prescribing workshop	23 Mar
British Association of Social Workers (BASW) annual conference and AGM, Stoke-on-Trent	23 Mar
Skills for Care: Ambition to Reality, Slough	27 Mar
British Medical Association (BMA): EU Forum	28 Mar
Alliance of UK Health Regulators on Europe (AURE)	30 Mar
Macmillan Cancer Support and Council for Healthcare Regulatory Excellence (CHRE): Lost in translation? workshop for regulators	2 Apr
Skills for Care: Minimum training standards and code of conduct for healthcare support workers and adult social care workers in England (steering group)	4 Apr
Departments of Health, Edinburgh	12 Apr
Society of Chiropractors and Podiatrists	12 Apr

Mary Lovegrove, LSBU

13 Apr

### 2. Consultations

#### **Standards of proficiency – arts therapists; dietitians; occupational therapists; orthoptists; physiotherapists; radiographers**

The consultations on revised standards of proficiency for the above professions have commenced and will run until 27 July 2012.

### 3. Closed consultations

#### **Student fitness to practise and registration**

The consultation on student fitness to practise and registration closed on 2 March 2012.

The Council is invited to consider the analysis of responses at this meeting.

### 4. Service user involvement in the design and delivery of education and training programmes

In June 2012, the Education and Training Committee is due to consider a paper from the Executive on a proposed new standard of education of training which would more expressly require education providers to ensure the involvement of service users in the design and delivery of approved programmes.

Subject to that Committee's discussion, the Executive anticipates that the Council will be invited to agree to consult on a new standard at its meeting in July 2012.

## **5. Law Commission response**

The Council is invited to consider a draft response to the Law Commissions' consultation on a revised legislative framework for the regulators at this meeting.

## **6. CHRE consultation on standards for accreditation of voluntary registers**

The CHRE has recently published a consultation on the standards they will use to accredit voluntary registers. A draft response to the consultation will be prepared and brought to the Council's meeting in July 2012 for discussion.

## **7. CHRE performance review 2011/2012**

The Executive has seen and commented on a confidential draft of the HPC's performance review for 2011 – 2012. This was also circulated to the Council for comment. Publication of the final performance review report is anticipated by July 2012. A paper will be prepared by the Executive for the Council's meeting in July or September 2012.

## **8. Social workers in England**

The Department has continued to participate in various meetings in this area.

This has included working with the College of Social Work to map the newly agreed standards of proficiency for social workers in England against the Professional Qualifications Framework.

## 1. Operational Performance

### a) Telephone calls

**i) UK telephone calls:** During the period from 1 February to 31 March 2012 the team received a total of 20,935 telephone calls which is 3,411 less calls when compared to the same period two years ago. The Department answered 96% of all those calls received compared to 94% during the same period two years ago.

**ii) International telephone calls:** During the period from 1 February to 31 March 2012 the team received a total of 2,085 telephone calls which is 281 less than the same period last year. The department answered 96% of all those calls received compared to 98% during the same period last year.

### b) Application processing

**i) UK applications:** A total of 1,561 new applications were received during this period and 1,083 individuals were registered, which is 51 more than the same period last year. Applications took on average six working days to process which is within our service standard of processing applications within ten working days of receipt.

Applications for readmission took on average six working days to process which is within our service standard of processing applications within ten working days of receipt.

**ii) International applications:** A total of 671 new international applications were received in this period and 246 individuals were registered which is 84 less than the same period last year.

**iii) Grandparenting applications:** A total of 54 new grandparenting applications were received in this period and 15 individuals were registered which is 10 more than the same period last year.

### c) Emails

**i) UK emails:** The team received approximately 100 emails per day and responded to these on average within 48 hours of receipt which is within our service standard of 48 hours.

**ii) International emails:** The team received approximately 20 emails per day and managed to respond to these on average within 48 hours of receipt which is within our service standard of 48 hours response time.

### d) Continuing Professional Development (CPD) audit

We requested a 2.5% audit sample of CPD profiles from arts therapists at the beginning of March 2012. CPD assessment days are now being held every two weeks.

### e) Registration renewals

At the start of December 2011, 27,712 radiographers were invited to renew their registration with 95.6% successfully renewing and 69.5% renewing using the online facility.

At the start of February 2012, 46,689 physiotherapists were invited to renew their registration and registrants have until 30 April 2012 to renew their registration. As at 13 April 2012, 39,669 registrants had renewed their registration with 73.6% renewing online.

At the start of March 2012, 3,126 arts therapists were invited to renew their registration and registrants have until 31 May 2012 to renew their registration. As at 13 April 2012, 1,564 registrants had renewed their registration with 64.7% renewing online.

## 2. Resource

### a) Employees

The Department is operating within the budgeted headcount

### 1. HPC Annual Report

The Council will be asked to consider and approve the draft annual report at this meeting. This year, we are required to submit a governance statement and this replaces the statement of internal control. This is a requirement set down by HM Treasury. The information relating to the accounts will be submitted to the July Council meeting for approval, having first been considered by the Finance and Resources and the Audit Committees.

### 2. Appointment of Council members

As you are aware, the appointment process to recruit one registrant and one lay member of Council is currently being undertaken by the Appointments Commission. Shortlisting of applications has now taken place and interviews are scheduled for 14 and 17 May, with the appointments being made by the Health and Social care Appointments Committee in June for terms starting in July 2012.

### 3. John Harper and Annie Turner

John Harper and Annie Turner are due to stand down as Council members at the end of June. John and Annie have been Council members for ten and seven years respectively, working on committees, PLGs and representing the HPC externally. They have each contributed greatly to the development of the HPC as an organisation and to the continuing evolution of the Council.

### 4. Memorandum of Understanding (MoU)

As Council may be aware, we are in the process of agreeing a memorandum of understanding between HPC and the Care Councils in Wales, Scotland and Northern Ireland in relation to the regulation of social workers and students, should the

decision be taken to regulate social work students. This follows from a paper that was agreed by Council in December 2011 in relation to reciprocal arrangements for recognition and reciprocity of training and registration in Scotland, Wales and Northern Ireland at the point the HPC Register of social workers in England opens. The MoU will be circulated as part of the July Council papers.

### 5. BSI audit

On Friday 13 April, the Secretariat was subject to a BSI audit in relation to HPC's ISO accreditation. The auditor noted that the quality management system at the HPC was "robust and mature". The Secretariat's assessment focussed on the role of the Secretariat in supporting the Council and committees, the recruitment of Council members, the annual appraisal system and the reappointment process. No non-conformities were identified. The detailed paper will be submitted to the next meeting of the Audit Committee.

### 6. External meetings

Meeting with Baroness Pitkeathley	21 Mar
Meeting with the GSCC in relation to the transfer of Direct Debit details	23 Mar
BSI Audit	13 Ap
Meeting with Care Council Wales, Scottish Social Services Council and the Northern Ireland Social Care Council	27 Ap

# Management Information Pack

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Marc Seale, Chief Executive & Registrar  
Report of figures for April 2011 to March 2012 to  
Council



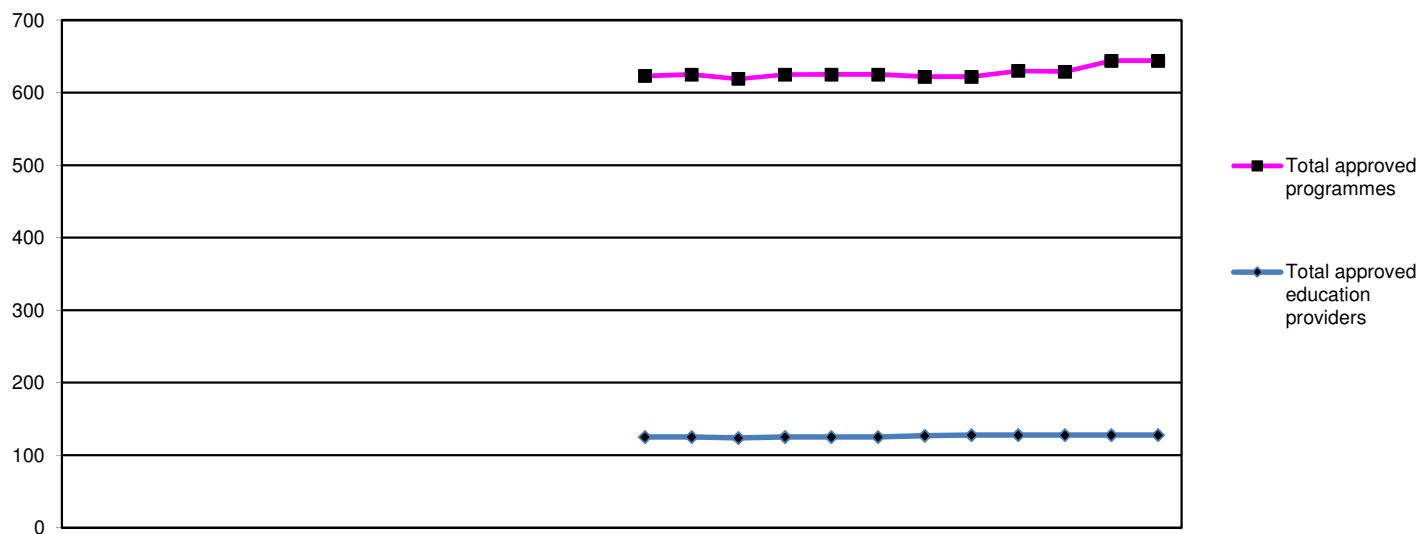
**hpc** health  
professions  
council

**Management Reporting Information to Council  
Health Professions Council  
Figures for April 2011 to March 2012**

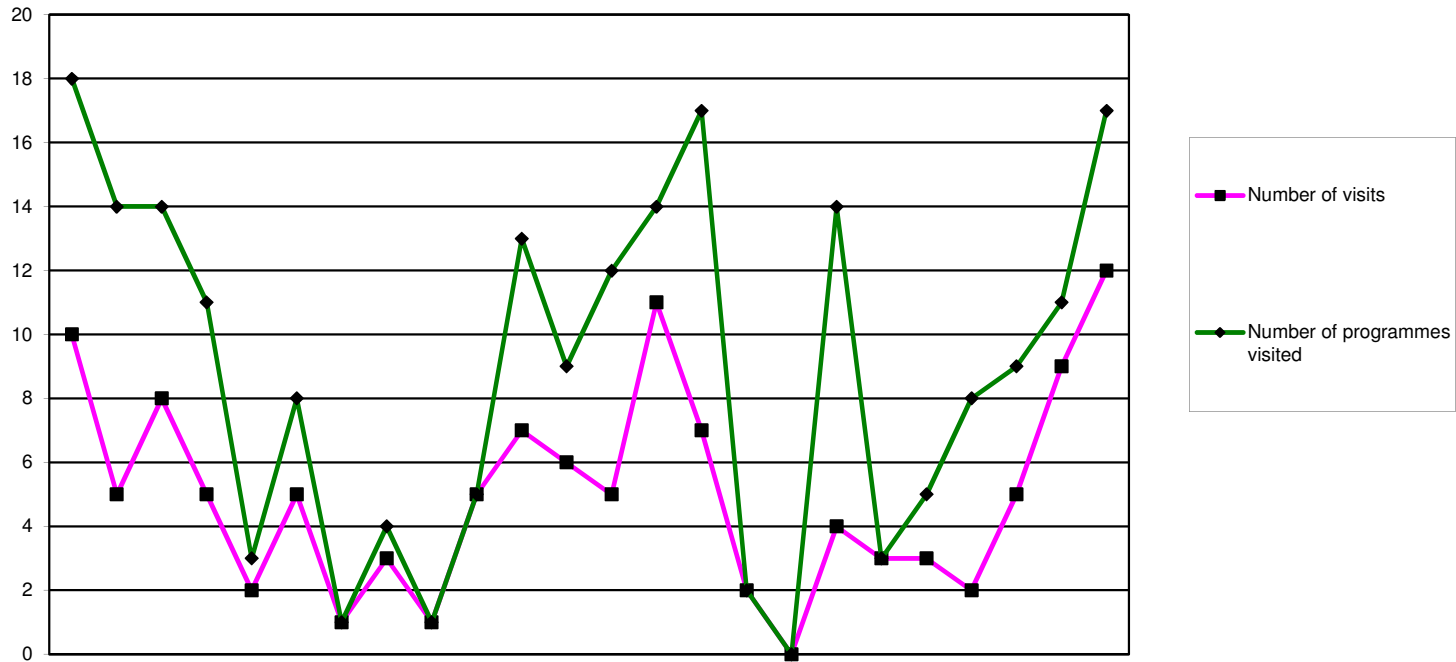
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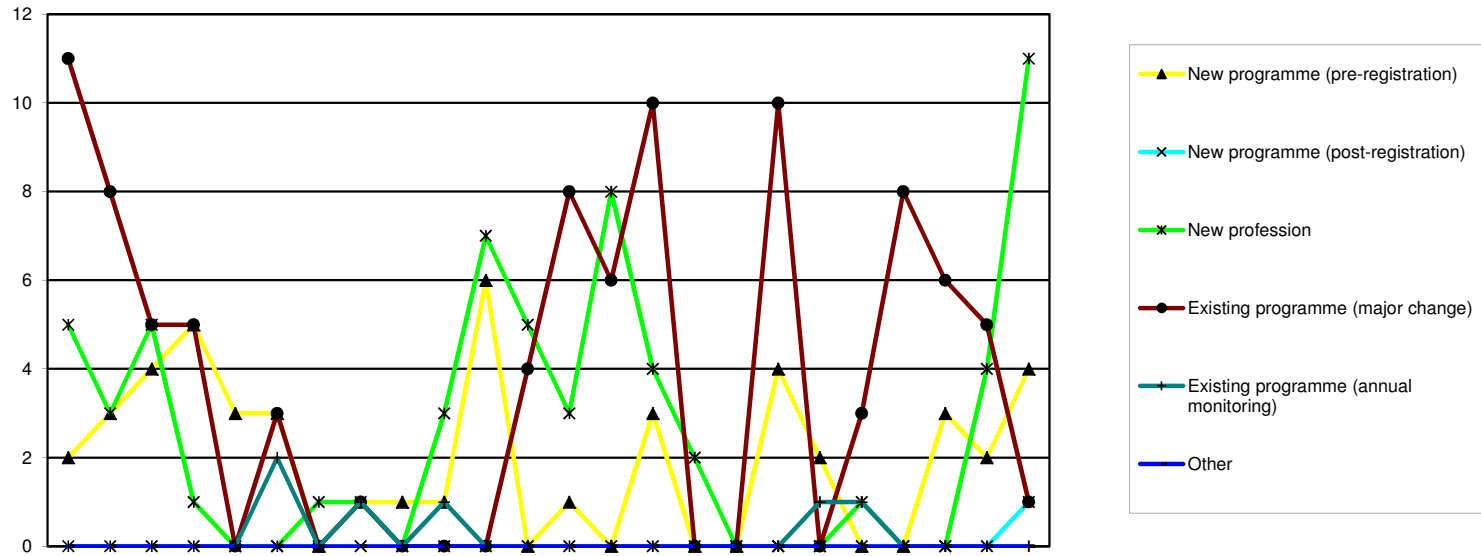




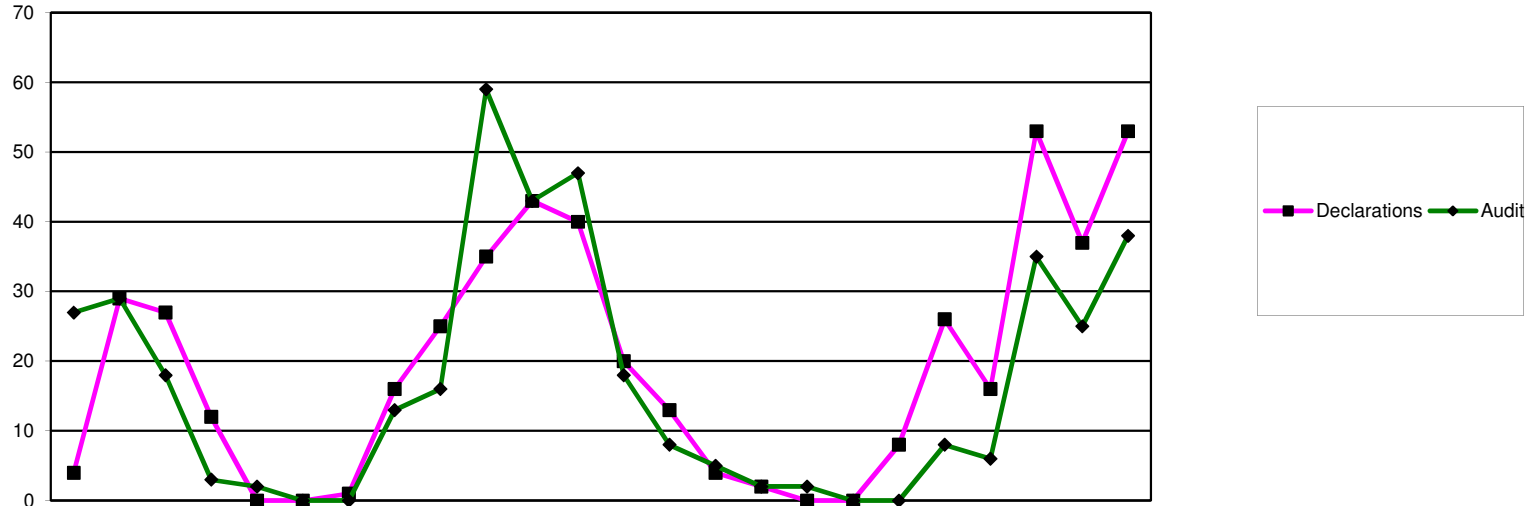
	2010			2011									2012					2011/12 FYE								
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug		Sep	Oct	Nov	Dec	Jan	Feb	Mar	
Arts therapists													27	27	21	27	27	27	21	21	21	21	21	21	21	21
Biomedical scientists													41	41	41	41	41	41	40	40	40	40	49	49	49	49
Chirops/ Pods													19	19	19	19	19	19	19	19	19	19	20	20	20	20
Clinical scientists													1	1	1	1	1	1	1	1	1	1	1	1	1	1
Dietitians													33	33	33	33	33	33	33	33	33	33	33	33	33	33
Hearing aid disps													18	18	16	18	18	18	15	15	15	15	18	18	18	18
OTs													73	74	73	74	74	74	73	73	74	74	74	74	74	74
ODPs													32	32	32	32	32	32	34	34	34	34	34	34	34	34
Orthoptists													2	2	2	2	2	2	2	2	2	2	3	3	3	3
Paramedics													51	50	50	50	50	50	50	50	50	50	50	50	50	50
Physiotherapists													68	69	68	69	69	69	67	67	68	67	67	67	67	67
Practitioner psychologists													83	83	88	83	83	83	93	93	95	95	95	95	95	95
Prosthetists/Orthotists													3	3	3	3	3	3	3	3	3	3	3	3	3	3
Radiographers													52	55	52	55	55	55	51	51	55	55	56	56	56	56
SLTs													32	32	32	32	32	32	32	32	32	32	32	32	32	32
Local anaesthesia													2	2	2	2	2	2	2	2	2	2	2	2	2	2
Prescription only medicine													8	8	9	8	8	8	9	9	9	9	9	9	9	9
Supplementary prescribing													78	76	77	76	76	76	77	77	77	77	77	77	77	77
<b>Total approved programmes</b>													623	625	619	625	625	625	622	622	630	629	644	644	644	644
<b>Total approved education providers</b>													125	125	124	125	125	125	127	128	128	128	128	128	128	128



	2010			2011									2012							2005/6	2006/7	2007/8	2008/9	2009/10	2010/11	2011/12					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	FYE	FYE	FYE	FYE	FYE	FYE	FYE
Overview of approval visits																															
Number of visits	10	5	8	5	2	5	1	3	1	5	7	6	5	11	7	2	0	4	3	3	2	5	9	12	0	101	63	42	38	58	63
Number of programmes visited	18	14	14	11	3	8	1	4	1	5	13	9	12	14	17	2	0	14	3	5	8	9	11	17	27	117	68	84	80	101	112

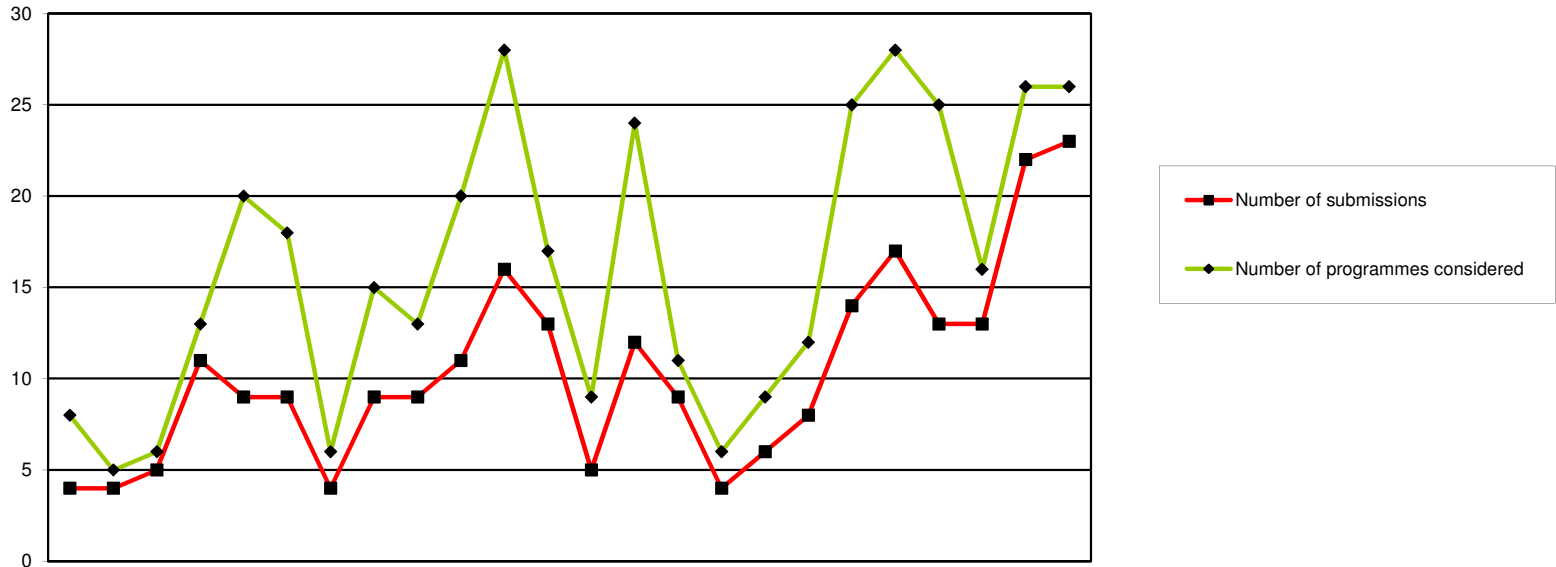


Reason for programme visited	2010			2011									2012												2005/6	2006/7	2007/8	2008/9	2009/10	2010/11	2011/12
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	FYE	FYE	FYE	FYE	FYE	FYE	FYE
New programme (pre-registration)	2	3	4	5	3	3	0	1	1	1	6	0	1	0	3	0	0	4	2	0	0	3	2	4	0	18	32	21	25	29	19
New programme (post-registration)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	7	29	1	7	1	0	1
New profession	5	3	5	1	0	0	1	1	0	3	7	5	3	8	4	2	0	0	0	1	0	0	4	11	5	16	4	0	7	31	33
Existing programme (major change)	11	8	5	5	0	3	0	1	0	0	0	4	8	6	10	0	0	10	0	3	8	6	5	1	5	32	26	53	42	37	57
Existing programme (annual monitoring)	0	0	0	0	0	2	0	1	0	1	0	0	0	0	0	0	0	0	1	1	0	0	0	0	5	1	3	3	3	4	2
Other	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	21	2	0	2	0	0
<b>Total</b>	<b>18</b>	<b>14</b>	<b>14</b>	<b>11</b>	<b>3</b>	<b>8</b>	<b>1</b>	<b>4</b>	<b>1</b>	<b>5</b>	<b>13</b>	<b>9</b>	<b>12</b>	<b>14</b>	<b>17</b>	<b>2</b>	<b>0</b>	<b>14</b>	<b>3</b>	<b>5</b>	<b>8</b>	<b>9</b>	<b>11</b>	<b>17</b>	<b>27</b>	<b>117</b>	<b>68</b>	<b>84</b>	<b>80</b>	<b>101</b>	<b>112</b>



	2010			2011									2012											
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
<b>Annual monitoring submissions</b>																								
<b>Declarations</b>	4	29	27	12	0	0	1	16	25	35	43	40	20	13	4	2	0	0	8	26	16	53	37	53
<b>Audit</b>	27	29	18	3	2	0	0	13	16	59	43	47	18	8	5	2	2	0	0	8	6	35	25	38
<b>Total</b>	31	58	45	15	2	0	1	29	41	94	86	87	38	21	9	4	2	0	8	34	22	88	62	91

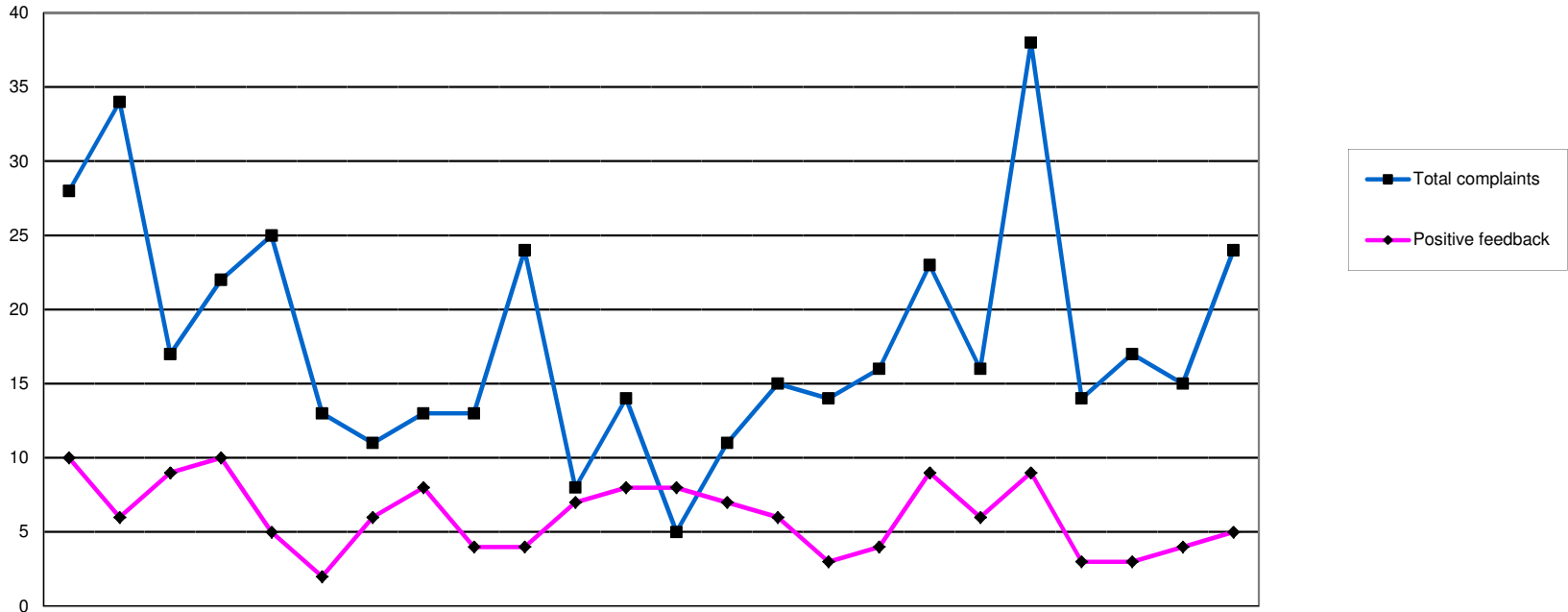
2005/6 FYE	2006/7 FYE	2007/8 FYE	2008/9 FYE	2009/10 FYE	2010/11 FYE	2011/12 FYE
113	94	143	167	105	232	232
51	184	135	136	123	257	147
164	278	278	303	228	489	379



	2010			2011									2012							2005/6	2006/7	2007/8	2008/9	2009/10	2010/11	2011/12																																	
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	FYE	FYE	FYE	FYE	FYE	FYE	FYE																												
<b>Major change submissions</b>																																																											
<b>Number of submissions</b>	4	4	5	11	9	9	4	9	9	11	16	13	5	12	9	4	6	8	14	17	13	13	22	23	16	51	62	66	115	104	146																												
<b>Number of programmes considered</b>	8	5	6	13	20	18	6	15	13	20	28	17	9	24	11	6	9	12	25	28	25	16	26	26	25	97	109	141	179	169	217																												

Health Professions Council

Feedback April 2010 - March 2012



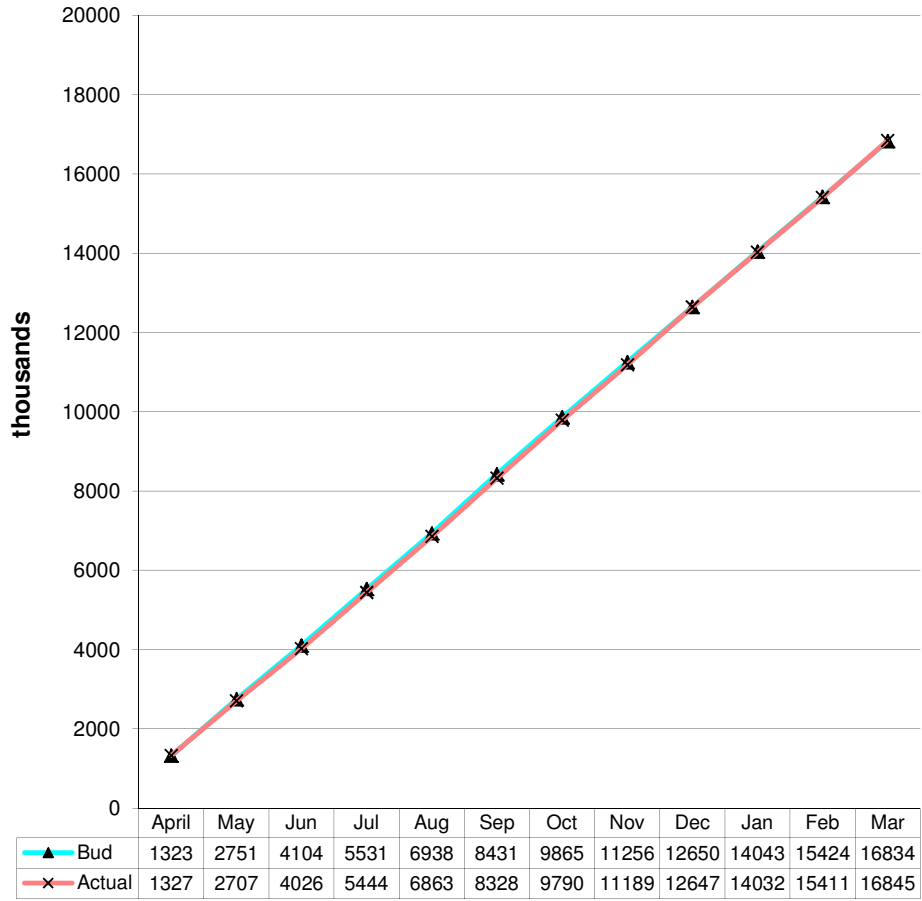
	2010			2011									2012									2005/6 FYE	2006/7 FYE	2007/8 FYE	2008/9 FYE	09/10 FYE	10/11 FYE	11/12 FYE			
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec								Jan	Feb	Mar
Application process	1	3	4	4	4	7	1	4	3	6	1	1	0	0	0	0	0	2	2	0	1	3	3	15	39	23	28	29	4	39	26
Registration process	20	20	10	13	15	6	8	9	7	13	7	8	4	7	14	12	15	18	13	35	11	13	7	5	169	88	122	361	163	136	154
External comms	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	1	24	6	6	4	1	1	2
Responsiveness	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	6	2	0	0	2	0	0
Partner management	0	3	2	1	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	2	4	4	8	0
Rules/legislation	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	1	17	11	10	3	5	0	3
Other	7	8	1	4	5	0	1	0	3	4	0	5	1	2	0	2	1	3	1	3	2	1	5	2	7	16	18	44	45	38	23
<b>Total complaints</b>	<b>28</b>	<b>34</b>	<b>17</b>	<b>22</b>	<b>25</b>	<b>13</b>	<b>11</b>	<b>13</b>	<b>13</b>	<b>24</b>	<b>8</b>	<b>14</b>	<b>5</b>	<b>11</b>	<b>15</b>	<b>14</b>	<b>16</b>	<b>23</b>	<b>16</b>	<b>38</b>	<b>14</b>	<b>17</b>	<b>15</b>	<b>24</b>	<b>262</b>	<b>262</b>	<b>186</b>	<b>445</b>	<b>224</b>	<b>222</b>	<b>208</b>
<b>Positive feedback</b>	<b>10</b>	<b>6</b>	<b>9</b>	<b>10</b>	<b>5</b>	<b>2</b>	<b>6</b>	<b>8</b>	<b>4</b>	<b>4</b>	<b>7</b>	<b>8</b>	<b>8</b>	<b>7</b>	<b>6</b>	<b>3</b>	<b>4</b>	<b>9</b>	<b>6</b>	<b>9</b>	<b>3</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>187</b>	<b>19</b>	<b>27</b>	<b>37</b>	<b>81</b>	<b>79</b>	<b>67</b>

	2011				2012								Total to YTD £000	Budget YTD £000	Variance £000	Annual Budget £000
	April £000	May £000	Jun £000	Jul £000	Aug £000	Sep £000	Oct £000	Nov £000	Dec £000	Jan £000	Feb £000	Mar £000				
<b>INCOME</b>																
Registration Income	1,386	1,365	1,423	1,493	1,484	1,434	1,447	1,543	1,403	1,410	1,395	1,596	17,380	17,209	171	17,209
Cheque/credit card write off	0	0	0	0	0	0	0	0	0	0	(0)	15	15	3	12	3,000
<b>TOTAL INCOME*</b>	<b>1,386</b>	<b>1,365</b>	<b>1,423</b>	<b>1,493</b>	<b>1,484</b>	<b>1,434</b>	<b>1,447</b>	<b>1,543</b>	<b>1,403</b>	<b>1,410</b>	<b>1,395</b>	<b>1,612</b>	<b>17,395</b>	<b>17,212</b>	<b>183</b>	<b>17,212</b>
<b>EXPENDITURE</b>																
Chair	2	5	8	7	0	9	5	8	3	9	5	7	68	71	3	71
Chief Executive	23	38	26	36	26	42	28	28	23	28	34	(26)	307	312	5	312
Council & Committees	11	11	27	2	5	27	23	47	13	6	27	52	250	339	89	339
Communications	51	111	88	68	81	98	104	69	116	72	71	135	1,064	1,096	32	1,096
Depreciation	42	43	42	41	40	41	40	47	41	41	47	39	504	660	156	660
Education	56	68	63	54	44	62	50	63	51	61	75	77	725	785	60	785
Facilities Management	66	80	62	85	148	95	106	71	84	77	83	86	1,042	919	(123)	919
Finance	48	53	58	28	52	67	94	24	62	58	113	88	745	654	(91)	654
Fitness to Practise	629	738	684	588	627	642	671	605	537	675	650	648	7,695	7,494	(201)	7,494
Human Resources & Partners	32	40	73	85	48	63	79	92	48	55	55	51	719	851	132	851
IT Department	70	79	94	91	58	89	80	80	75	78	83	100	975	1,152	177	1,152
Operations Office	36	41	48	39	46	36	52	49	45	50	45	55	542	445	(97)	445
Policy & Standards	17	16	18	21	15	30	28	30	16	18	18	38	264	286	22	286
Major Projects	2	7	20	23	17	(3)	35	21	(25)	(1)	13	67	175	83	(92)	83
Registration	108	157	134	154	188	148	188	159	185	148	211	159	1,939	1,908	(31)	1,908
Secretariat	13	40	31	27	6	46	1	29	13	15	43	4	269	245	(24)	245
<b>TOTAL EXPENDITURE</b>	<b>1,206</b>	<b>1,526</b>	<b>1,477</b>	<b>1,350</b>	<b>1,402</b>	<b>1,491</b>	<b>1,584</b>	<b>1,420</b>	<b>1,286</b>	<b>1,389</b>	<b>1,573</b>	<b>1,579</b>	<b>17,284</b>	<b>17,300</b>	<b>16</b>	<b>17,300</b>
<b>OPERATING SURPLUS/(DEFICIT)</b>	<b>180</b>	<b>(161)</b>	<b>(55)</b>	<b>143</b>	<b>83</b>	<b>(58)</b>	<b>(136)</b>	<b>122</b>	<b>117</b>	<b>21</b>	<b>(178)</b>	<b>33</b>	<b>111</b>	<b>(88)</b>	<b>199</b>	<b>(88)</b>

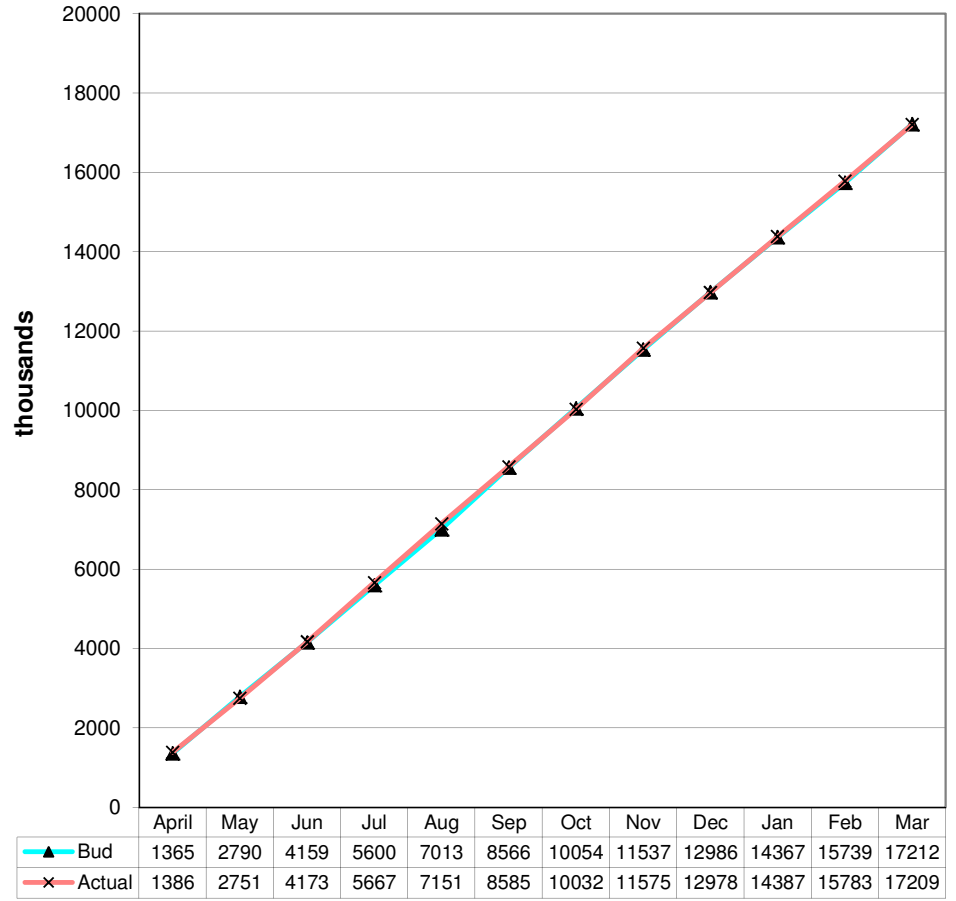
\* Total Income is excluding investment income

Note: No accruals have been posted for April

Income 2010/11 budgeted & actual

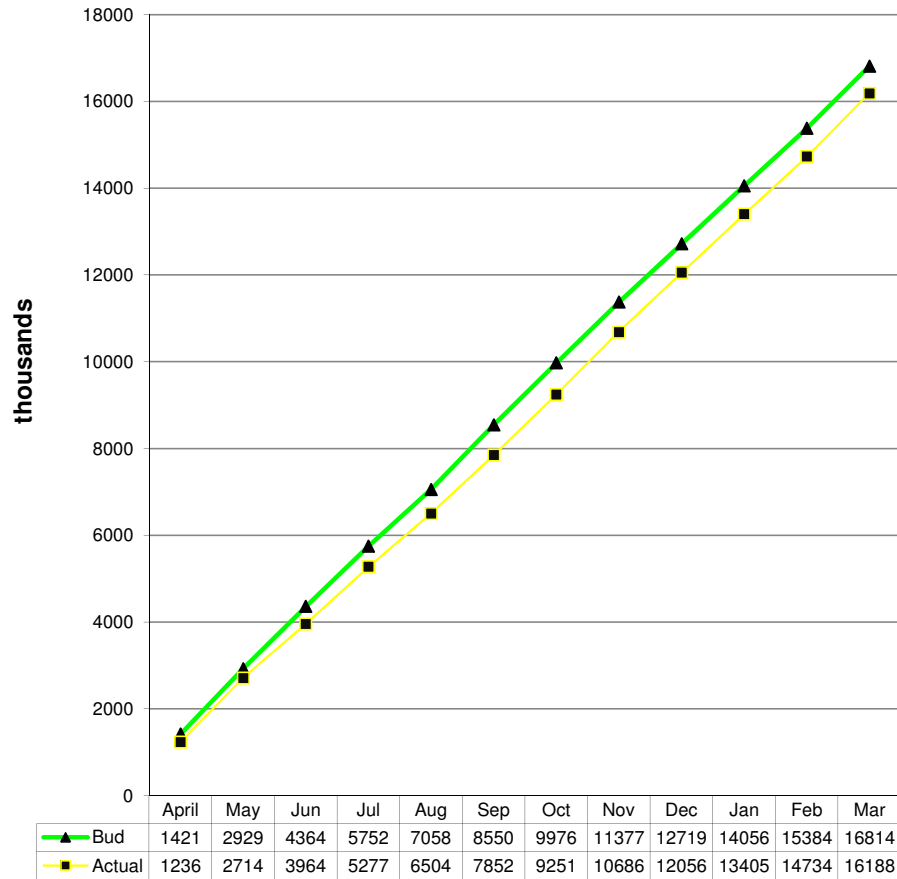


Income 2011/12 budgeted & actual

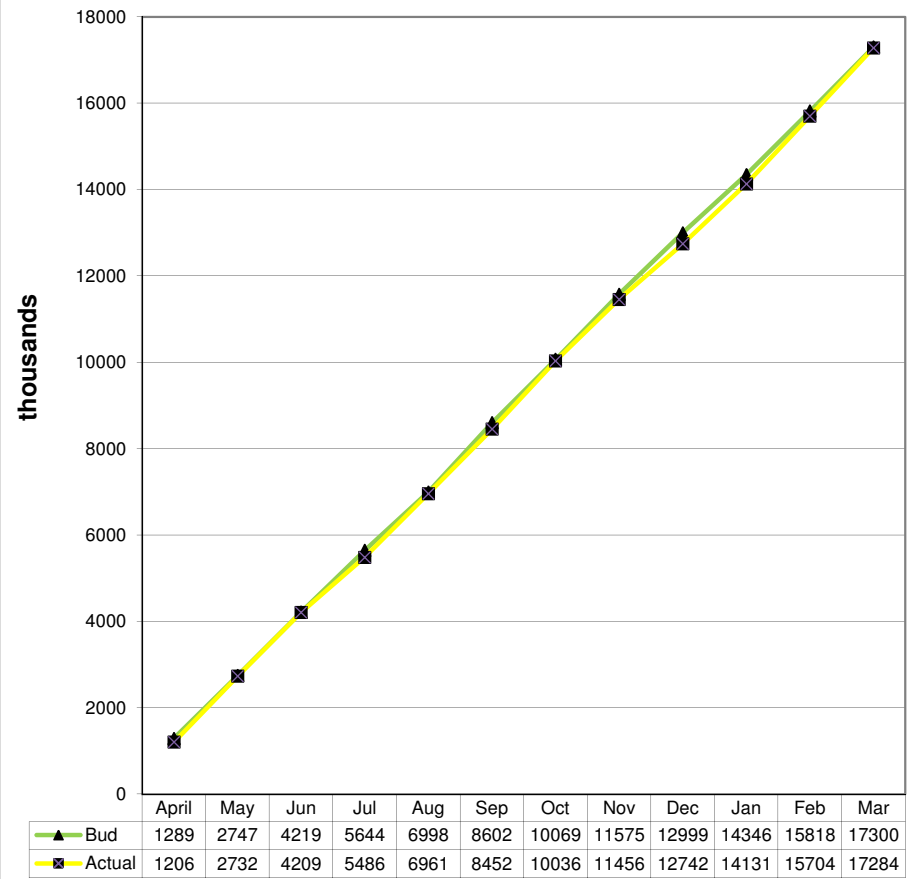




**Expenditure 2010/11 budgeted & actual**



**Expenditure 2011/12 budgeted & actual**



	2011						2012						Total to £000	Budget £000	Total Expenditure £000
	April £000	May £000	Jun £000	Jul £000	Aug £000	Sep £000	Oct £000	Nov £000	Dec £000	Jan £000	Feb £000	Mar £000			
<b>EXPENDITURE</b>															
Chair	4	1	(2)	(1)	6	(3)	1	(2)	3	(3)	0	(1)	3	71	68
Chief Executive	4	(13)	(1)	(7)	(1)	(16)	(3)	0	2	(1)	(8)	50	5	312	307
Council & Committees	0	8	6	12	1	21	21	(3)	7	1	32	(17)	89	339	250
Communications	3	7	(1)	3	(33)	3	(11)	88	(15)	(23)	53	(44)	32	1,096	1,064
Depreciation	4	3	3	3	4	3	26	18	24	24	17	26	156	660	504
Education	3	17	3	3	15	(1)	16	(5)	4	(5)	2	8	60	785	725
Facilities Management	6	(5)	12	(12)	(74)	(22)	(38)	(2)	(16)	17	7	3	(123)	919	1,042
Finance	8	6	(2)	28	6	(11)	(37)	29	(12)	(5)	(64)	(38)	(91)	654	745
Fitness to Practise	(31)	(135)	(10)	23	(1)	22	(63)	13	106	(75)	(45)	(5)	(201)	7,494	7,695
Human Resources & Partners	22	29	(1)	43	2	11	13	(6)	13	8	(7)	3	132	851	719
IT Department	23	14	5	3	37	13	13	15	26	16	10	1	177	1,152	975
Operations Office	(0)	(6)	(13)	(4)	(8)	5	(12)	(6)	(10)	(16)	(5)	(20)	(97)	445	542
Policy & Standards	1	5	1	(3)	17	(4)	(8)	(10)	3	14	9	(2)	22	286	264
Major Projects	2	2	(12)	(14)	(8)	36	(26)	(20)	26	2	(13)	(66)	(92)	83	175
Registration	28	19	18	4	(25)	79	(29)	(14)	(30)	(2)	(66)	(12)	(31)	1,908	1,939
Secretariat	7	(21)	(11)	(7)	14	(24)	22	(8)	7	5	(23)	16	(24)	245	269
<b>TOTAL BUDGET VARIANCE</b>	83	(68)	(6)	75	(47)	112	(116)	86	138	(42)	(101)	(97)	16	17,300	17,284
<b>TOTAL MONTHLY BUDGET</b>	1,289	1,458	1,472	1,425	1,354	1,604	1,467	1,507	1,424	1,347	1,472	1,482			17,300
<b>TOTAL EXPENDITURE</b>	1,206	1,526	1,477	1,350	1,402	1,491	1,584	1,420	1,286	1,389	1,573	1,579			17,284

\* Total Income is excluding investment income

	<i>Actual</i> £000	2011											
		April £000	May £000	Jun £000	Jul £000	Aug £000	Sep £000	Oct £000	Nov £000	Dec £000	2012		
		Jan £000	Feb £000	Mar £000									
<b>Non-current Assets</b>													
Property, Plant and Machinery		2,488	2,477	2,461	2,448	2,436	2,415	2,404	2,408	2,399	2,398	3,372	3,277
Intangible assets		1,368	1,377	1,402	1,382	1,366	1,432	1,391	1,445	1,467	1,489	1,514	1,654
<b>TOTAL FIXED ASSETS</b>		<b>3,856</b>	<b>3,854</b>	<b>3,863</b>	<b>3,830</b>	<b>3,802</b>	<b>3,847</b>	<b>3,795</b>	<b>3,853</b>	<b>3,866</b>	<b>3,887</b>	<b>4,886</b>	<b>4,931</b>
<b>CURRENT ASSETS</b>													
Other current assets		473	446	418	477	459	404	373	383	360	336	354	515
Financial assets		0	0	0	0	0	0	0	0	0	0	0	0
Bank & Cash		7,928	7,484	7,925	7,527	8,949	9,369	8,828	8,124	8,200	7,743	8,130	8,709
	<b>0</b>	<b>8,401</b>	7,930	8,343	8,004	9,408	9,773	9,201	8,507	8,560	8,079	8,484	9,224
<b>CURRENT LIABILITIES</b>													
Trade and other payables		(397)	(534)	(376)	(430)	(313)	(328)	(366)	(412)	(338)	(382)	(347)	(599)
Other Liabilities		(1,109)	(1,149)	(1,267)	(1,109)	(1,165)	(1,246)	(1,390)	(1,125)	(1,093)	(1,028)	(1,115)	(1,157)
Deferred income		(9,004)	(8,538)	(8,817)	(8,326)	(9,782)	(9,998)	(9,355)	(8,831)	(8,971)	(8,467)	(10,025)	(10,495)
	<b>0</b>	<b>(10,510)</b>	(10,221)	(10,460)	(9,865)	(11,260)	(11,572)	(11,111)	(10,368)	(10,402)	(9,877)	(11,487)	(12,251)
<b>Total assets less liabilities</b>	<b>0</b>	<b>1,747</b>	<b>1,563</b>	<b>1,746</b>	<b>1,969</b>	<b>1,950</b>	<b>2,048</b>	<b>1,885</b>	<b>1,992</b>	<b>2,024</b>	<b>2,089</b>	<b>1,883</b>	<b>1,904</b>
Represented by:													
Revaluation Reserve		0	0	0	0	0	0	0	0	0	0	0	0
Income and expenditure account		1,747	1,563	1,746	1,969	1,950	2,048	1,885	1,992	2,024	2,089	1,883	1,904
	<b>0</b>	<b>1,747</b>	<b>1,563</b>	<b>1,746</b>	<b>1,969</b>	<b>1,950</b>	<b>2,048</b>	<b>1,885</b>	<b>1,992</b>	<b>2,024</b>	<b>2,089</b>	<b>1,883</b>	<b>1,904</b>

\* Balance sheet includes investment income

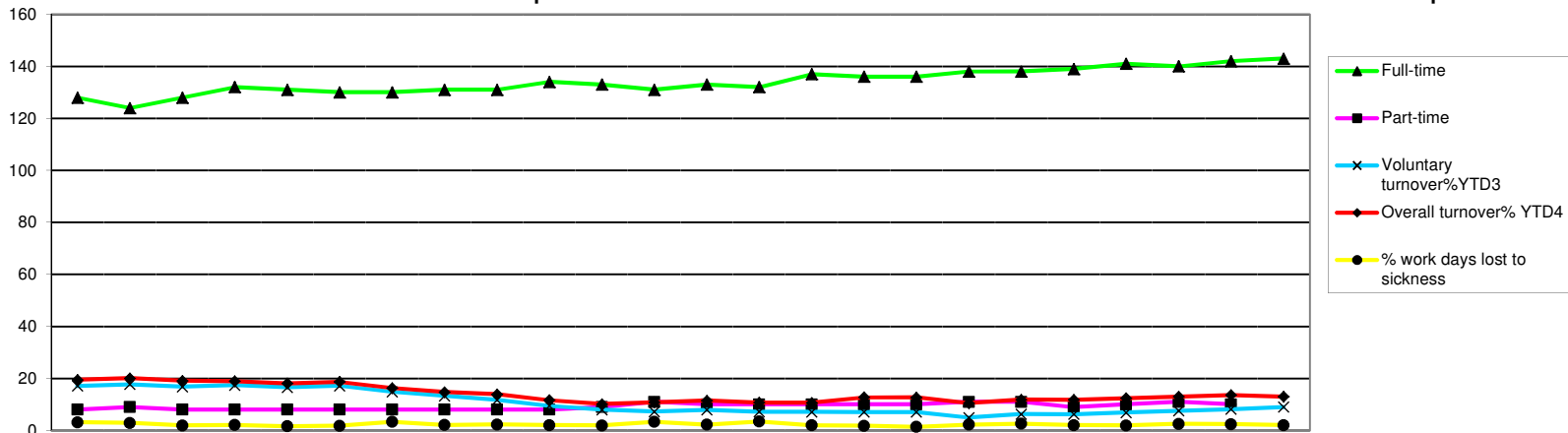
Health Professions Council

Cash Flow Actual and Forecast

Finance Department

	Actual Mar 11 £000	2011								2012			Total £000	
		April £000	May £000	Jun £000	Jul £000	Aug £000	Sep £000	Oct £000	Nov £000	Dec £000	Jan £000	Feb £000		Mar £000
<b>Opening Balance</b>		8,722	7,928	7,484	7,924	7,528	8,949	9,370	8,829	8,124	7,959	7,743	8,130	
Registration Income		1,386	1,365	1,422	1,494	1,483	1,433	1,449	1,543	1,462	1,410	1,336	1,596	17,379
Investment Income		5	1	4	1	6	1	4	27	8	3	3	2	65
Investment Sales		0	0	0	0	0	0	0	0	0	0	0	0	0
Deferred Income Movements		(796)	(465)	278	(491)	1,457	673	(644)	(523)	81	(507)	1,620	470	1,153
Department of Health funding		0	0	239	0	0	0	0	0	0	0	0	228	467
Miscellaneous Income		0	0	0	0	0	0	0	0	0	86	0	0	86
<b>Total Cash Receipts</b>		<b>595</b>	<b>901</b>	<b>1,943</b>	<b>1,004</b>	<b>2,946</b>	<b>2,107</b>	<b>809</b>	<b>1,047</b>	<b>1,551</b>	<b>992</b>	<b>2,959</b>	<b>2,296</b>	<b>19,150</b>
Expenditure		1,163	1,598	1,398	1,331	1,497	1,538	1,614	1,464	1,662	1,204	1,562	1,734	17,765
Depreciation		(42)	(43)	(41)	(42)	(40)	(41)	(40)	(46)	(49)	(41)	(40)	(39)	(504)
Asset disposal / writeoff		0	0	0	0	0	0	0	0	0	0	0	0	0
Aged Cred / Accrual Movements		280	(224)	117	45	75	134	(181)	220	64	5	1	(295)	241
Debtor Movements		(28)	(27)	(23)	57	(19)	(53)	(31)	11	(17)	(24)	8	132	(14)
<b>Payments to Creditors</b>		<b>1,373</b>	<b>1,304</b>	<b>1,451</b>	<b>1,391</b>	<b>1,513</b>	<b>1,578</b>	<b>1,362</b>	<b>1,649</b>	<b>1,660</b>	<b>1,144</b>	<b>1,531</b>	<b>1,532</b>	<b>17,488</b>
Capital Expenditure		16	41	52	9	12	108	(12)	103	57	64	1,041	184	1,675
Capital write-off		0	0	0	0	0	0	0	0	0	0	0	0	0
Investment Purchases		0	0	0	0	0	0	0	0	0	0	0	0	0
									0	0	0	0	0	0
<b>Other Payments</b>		<b>16</b>	<b>41</b>	<b>52</b>	<b>9</b>	<b>12</b>	<b>108</b>	<b>(12)</b>	<b>103</b>	<b>57</b>	<b>64</b>	<b>1,041</b>	<b>184</b>	<b>1,675</b>
<b>Closing Balance</b>	<b>8,722</b>	<b>7,928</b>	<b>7,484</b>	<b>7,924</b>	<b>7,528</b>	<b>8,949</b>	<b>9,370</b>	<b>8,829</b>	<b>8,124</b>	<b>7,958</b>	<b>7,743</b>	<b>8,130</b>	<b>8,710</b>	

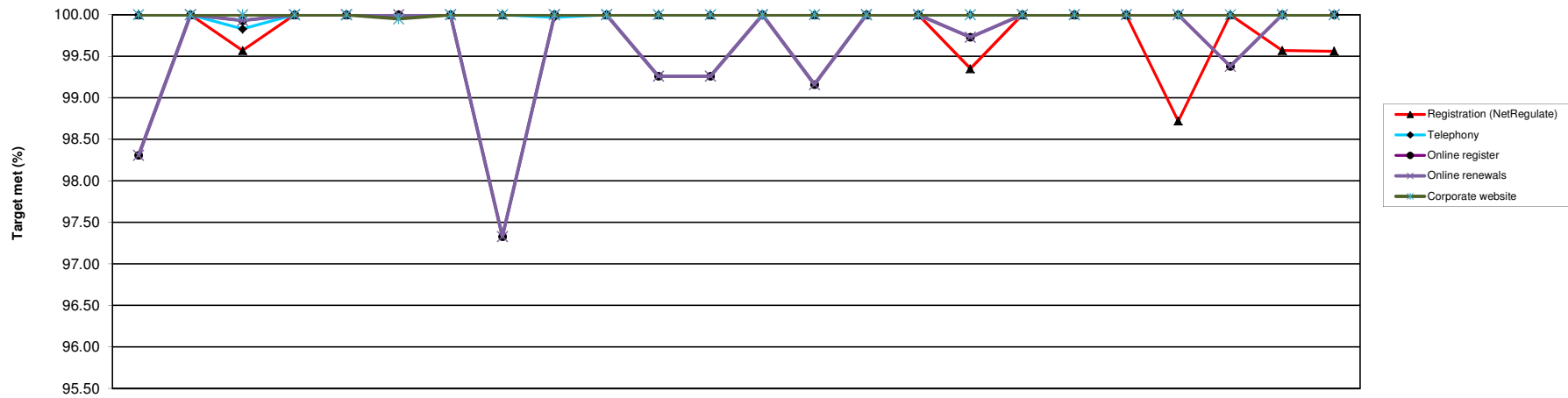
\* Cash flow includes investment income



	2011												2012												
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
<b>EMPLOYEES</b>																									
Budgeted employees	144	144	144	144	144	144	144	144	144	144	144	144	148	148	148	148	148	148	148	148	148	148	148	148	
<b>Total employees</b>	<b>136</b>	<b>133</b>	<b>137</b>	<b>140</b>	<b>139</b>	<b>138</b>	<b>138</b>	<b>139</b>	<b>140</b>	<b>142</b>	<b>142</b>	<b>142</b>	<b>143</b>	<b>142</b>	<b>147</b>	<b>146</b>	<b>146</b>	<b>149</b>	<b>149</b>	<b>149</b>	<b>151</b>	<b>151</b>	<b>152</b>	<b>153</b>	
Full-time	128	124	128	132	131	130	130	131	131	134	133	131	133	132	137	136	136	138	138	139	141	140	142	143	
Part-time	8	9	8	8	8	8	8	8	8	8	9	11	10	10	10	10	10	11	11	9	10	11	10	10	
FTE	134	131	134	138	138	138	138	138	138	142	141	140	142	140	145	144	144	145	145	148	149	149	149	151	
Permanent	130	129	132	134	131	132	130	131	132	134	133	134	139	139	138	139	138	139	138	136	141	144	150	142	
Fixed-Term Contracts	6	4	5	5	7	7	8	7	8	8	10	9	8	4	5	9	7	8	10	11	14	8	7	10	11
Starters (permanent)	1	0	4	3	1	0	0	2	1	1	1	1	0	0	0	0	0	0	0	0	2	0	0	2	
Starters (fixed-term)	1	0	1	0	1	3	0	1	0	2	1	0	0	2	7	2	2	4	1	1	2	1	1	1	
<b>Voluntary resignations<sup>1</sup></b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	
Compulsory leavers <sup>2</sup>	0	0	0	0	0	1	0	1	1	0	0	2	0	0	0	3	0	1	0	1	1	0	0	0	
Total leavers (vol. & comp.)	1	2	1	1	2	4	0	1	1	0	0	2	2	1	1	4	2	1	2	0	2	1	1	1	
<b>Voluntary turnover%YTD<sup>3</sup></b>	<b>17</b>	<b>18</b>	<b>17</b>	<b>17</b>	<b>17</b>	<b>17</b>	<b>15</b>	<b>13</b>	<b>12</b>	<b>9</b>	<b>8</b>	<b>7</b>	<b>8</b>	<b>7</b>	<b>7</b>	<b>7</b>	<b>7</b>	<b>5</b>	<b>6</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>8</b>	<b>9</b>	
<b>Overall turnover% YTD<sup>4</sup></b>	<b>19</b>	<b>20</b>	<b>19</b>	<b>19</b>	<b>18</b>	<b>19</b>	<b>16</b>	<b>15</b>	<b>14</b>	<b>12</b>	<b>10</b>	<b>11</b>	<b>11</b>	<b>11</b>	<b>11</b>	<b>13</b>	<b>13</b>	<b>10</b>	<b>12</b>	<b>12</b>	<b>12</b>	<b>13</b>	<b>14</b>	<b>13</b>	
Agency days	21	27	13	3	3	10	14	79	44	27	49	70	55	36	22	31	46	87	91	76	21	21	27	56	
% work days lost to sickness	3	3	2	2	2	2	3	2	2	2	2	3	2	3	2	2	1	2	3	2	2	2	2	2	
Average sick-days YTD	7	8	8	8	8	7	8	7	7	7	6	6	6	6	6	6	6	6	6	6	6	6	6	6	
<b>Sick-days</b>	<b>85</b>	<b>73</b>	<b>58</b>	<b>63</b>	<b>50</b>	<b>54</b>	<b>101</b>	<b>64</b>	<b>70</b>	<b>62</b>	<b>60</b>	<b>103</b>	<b>69</b>	<b>106</b>	<b>63</b>	<b>55</b>	<b>43</b>	<b>71</b>	<b>80</b>	<b>67</b>	<b>57</b>	<b>71</b>	<b>76</b>	<b>61</b>	
<b>O.H. Refs</b>	<b>3</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>2</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	

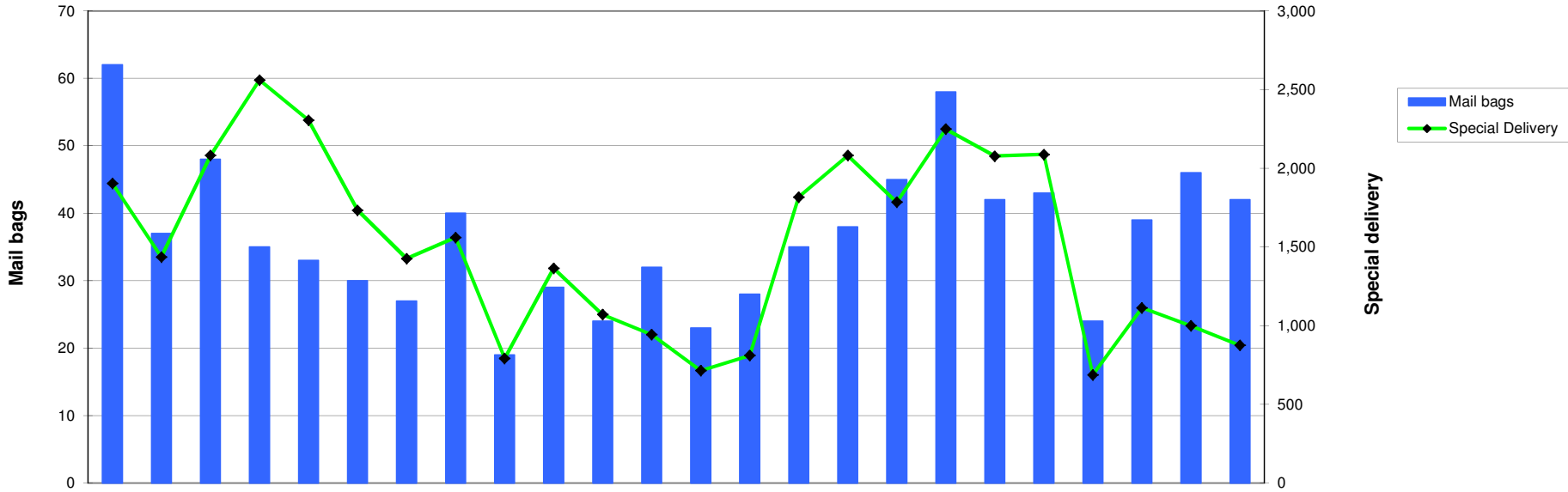
2005/6 FYE	2006/7 FYE	2007/8 FYE	2008/9 FYE	09/10 FYE	10/11 FYE	11/12 FYE
			124	132	144	148
78	79	107	116	136	142	153
73	75	104	113	124	131	143
5	4	3	3	5	11	10
76	77	106	115	127	140	151
74	78	101	113	126	134	142
4	1	5	4	3	8	11
6	46	42	36	37	15	4
	1	13	7	8	10	24
3	20	17	22	22	10	13
	1	8	3	3	5	6
-	21	25	25	25	15	19
*	30	26	19	16	7	9
	-	-	20	20	11	13
95	2590	2742	1,149	1385	360	568
*	4	3	4	3	2	2
			8	7	6	6
846	795	777	847	943	843	819
0	18	19	27	10	13	15

<sup>1</sup> **Voluntary Resignations:** Includes resignations of permanent employees, or resignations of fixed term employees prior to the end of their contract  
<sup>2</sup> **Compulsory Leavers:** Records leavers except for resignations. Includes expiries of fixed term contracts, redundancies, dismissals, & compulsory retirements  
<sup>3</sup> **Voluntary Turnover YTD:** Shows the year to date turnover percentage (last twelve months) for resignations only  
<sup>4</sup> **Overall Turnover:** Shows the year to date turnover (last twelve months) for all leavers - voluntary and compulsory  
**FTE** Full-time equivalent  
**YTD** Year to Date  
**FYE** Final Year End  
**O.H. Refs** Occupational health referrals

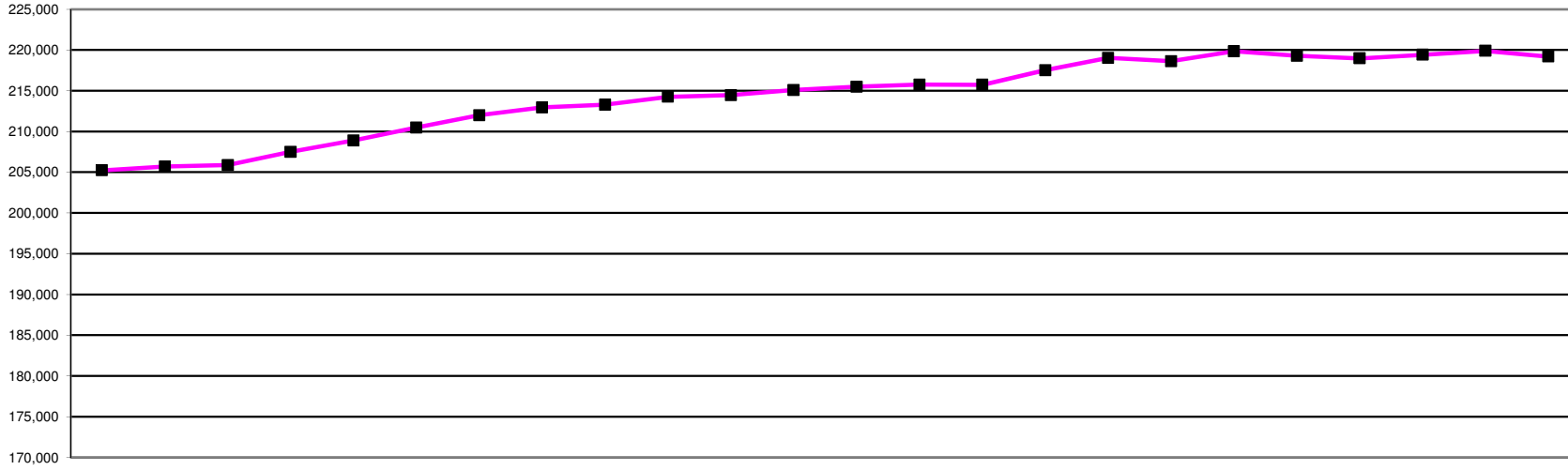


Service availability	2010			2011									2012									2006/7	2007/8	2008/9	09/10	10/11	11/12				
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	FYE	FYE	FYE	FYE	FYE	FYE	
Corporate website	100.00	100.00	100.00	100.00	100.00	99.95	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	99.99	100.00	100.00	99.99	100.00	100.00
Online register	98.31	100.00	99.93	100.00	100.00	100.00	100.00	97.33	100.00	100.00	99.26	99.26	100.00	99.16	100.00	100.00	99.73	100.00	100.00	100.00	100.00	99.38	100.00	100.00	100.00					99.51	99.86
Online renewals	98.31	100.00	99.93	100.00	100.00	100.00	100.00	97.33	100.00	100.00	99.26	99.26	100.00	99.16	100.00	100.00	99.73	100.00	100.00	100.00	100.00	99.38	100.00	100.00	100.00					99.51	99.86
Registration (NetRegulate)	100.00	100.00	99.57	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	99.35	100.00	100.00	100.00	100.00	98.72	100.00	99.57	99.56	99.99	99.87	99.89	99.98	99.96	99.77
Telephony	100.00	100.00	99.83	100.00	100.00	100.00	100.00	100.00	99.97	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	99.99	99.83	99.92	100.00	99.98	100.00

Performance targets	Uptime	Period
Corporate website	98.30	24 hr X 7 days
Online register	98.30	24 hr X 7 days
Online renewals	98.30	24 hr X 7 days
Registration (NetRegulate)	97.85	10 hr X 5 days
Telephony	98.45	10 hr X 5 days



	2010			2011									2012									2005/6	2006/7	2007/8	2008/9	09/10	10/11	11/12			
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	FYE	FYE	FYE	FYE	FYE	FYE	FYE
Mail bags	62	37	48	35	33	30	27	40	19	29	24	32	23	28	35	38	45	58	42	43	24	39	46	42	654	341	429	314	645	416	463
Special Delivery	1,905	1,437	2,082	2,561	2,306	1,734	1,427	1,561	793	1,366	1,071	944	715	811	1,818	2,082	1,785	2,250	2,078	2,088	688	1,114	1,000	876	13,641	10,469	19,076	20,383	24,787	19,187	17,305

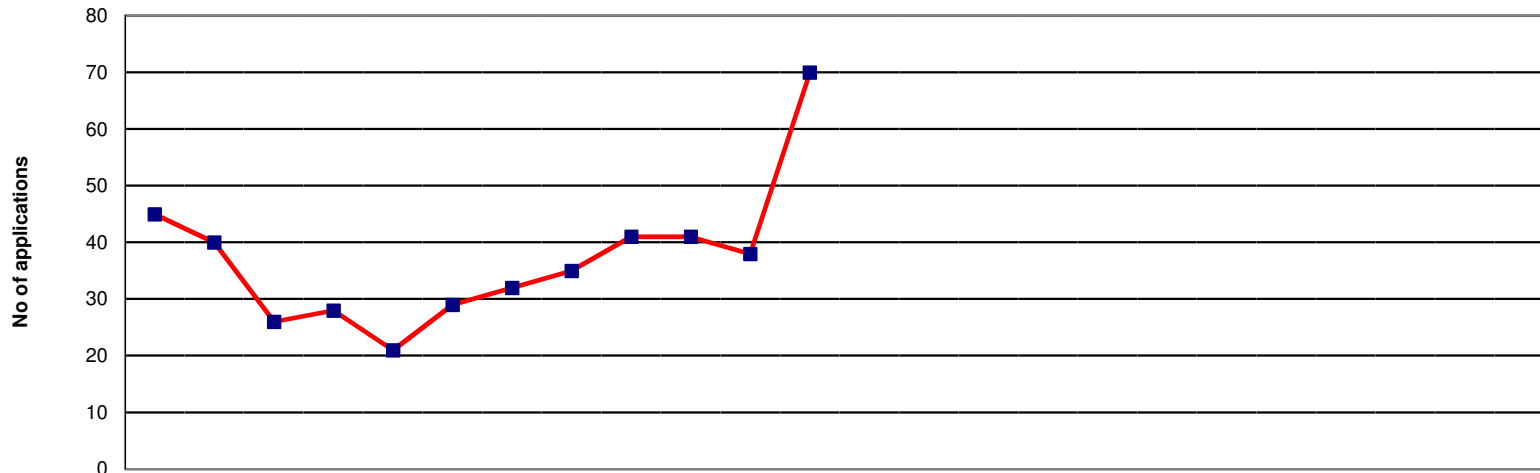


	2010			2011									2012											2007/8	2008/9	09/10	10/11	11/12	
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	FYE	FYE	FYE	FYE	YTD
AS	2,797	2,796	2,650	2,688	2,720	2,765	2,792	2,818	2,838	2,860	2,880	2,900	2,913	2,913	2,928	2,948	2,986	3,013	3,047	3,073	3,098	3,111	3,127	3,121	2,509	2,576	2,785	2,900	3,121
BS	21,946	21,981	22,056	22,113	22,228	22,305	22,403	22,431	22,522	22,542	22,604	22,626	22,668	22,662	22,746	22,814	22,835	22,815	22,765	22,625	21,690	21,790	21,860	21,886	21,560	22,381	21,894	22,626	21,886
CH	12,870	12,858	12,788	12,823	12,465	12,577	12,640	12,673	12,704	12,706	12,716	12,737	12,740	12,743	12,759	12,833	12,944	12,984	13,013	13,023	13,023	13,004	13,007	13,005	13,055	12,581	12,897	12,737	13,005
CS	4,474	4,491	4,504	4,519	4,535	4,534	4,551	4,551	4,566	4,577	4,597	4,622	4,666	4,682	4,704	4,699	4,686	4,498	4,524	4,564	4,584	4,609	4,637	4,665	4,183	4,405	4,444	4,622	4,665
DT	7,142	7,126	6,841	6,981	7,101	7,163	7,229	7,259	7,267	7,293	7,299	7,323	7,348	7,360	7,402	7,537	7,632	7,663	7,709	7,724	7,731	7,745	7,760	7,782	6,663	6,700	7,160	7,323	7,782
HAD+	1,577	1,575	1,578	1,579	1,536	1,546	1,552	1,555	1,565	1,572	1,583	1,587	1,591	1,596	1,596	1,619	1,644	1,652	1,667	1,684	1,694	1,703	1,713	1,772				1,587	1,772
OT	30,440	30,494	30,562	30,743	31,083	31,395	31,588	31,764	31,782	31,920	31,998	32,134	32,186	32,240	32,334	32,514	32,808	32,757	32,802	31,399	31,591	31,705	31,840	31,946	28,107	30,122	30,351	32,134	31,946
ODP	10,130	10,134	10,099	10,087	10,122	10,293	10,450	10,500	10,165	10,247	10,292	10,314	10,339	10,336	10,381	10,398	10,463	10,684	10,814	10,831	10,863	10,899	10,910	10,929	9,458	9,587	10,085	10,314	10,929
OR	1,261	1,261	1,260	1,270	1,290	1,301	1,306	1,305	1,305	1,306	1,301	1,303	1,302	1,303	1,295	1,296	1,304	1,268	1,279	1,281	1,286	1,285	1,288	1,286	1,239	1,278	1,260	1,303	1,286
PA	15,866	15,905	15,950	16,019	16,090	16,198	16,355	16,471	16,562	16,615	16,693	16,785	16,861	16,926	17,003	17,086	17,210	17,083	17,377	17,559	17,652	17,714	17,829	17,913	13,703	15,019	15,766	16,785	17,913
PH	42,436	42,629	42,875	43,350	43,862	44,174	44,409	44,584	44,695	44,842	44,926	45,002	45,061	45,147	45,322	45,722	46,096	46,247	46,354	46,533	46,618	46,689	46,699	46,516	42,490	42,676	44,651	45,002	46,516
PYL*	15,723	15,813	15,955	16,058	16,146	16,257	16,508	16,719	16,869	17,001	17,094	17,161	17,209	17,211	16,451	16,711	16,799	16,916	17,172	17,444	17,557	17,656	17,761	17,845			15,583	17,161	17,845
PO	869	870	869	871	873	872	887	893	895	898	901	901	905	903	906	908	912	865	870	878	884	890	890	893	832	877	869	901	893
RA	25,307	25,334	25,460	25,850	26,172	26,336	26,447	26,511	26,554	26,857	26,544	26,614	26,616	26,616	26,767	27,202	27,413	27,535	27,651	27,712	27,697	27,569	27,470	26,480	23,541	25,318	25,195	26,614	26,480
SL	12,418	12,440	12,461	12,565	12,694	12,794	12,908	12,948	13,001	13,040	13,064	13,086	13,118	13,130	13,159	13,244	13,307	12,663	12,805	12,965	13,020	13,066	13,127	13,173	11,375	12,169	12,371	13,086	13,173
<b>Total</b>	<b>205,256</b>	<b>205,707</b>	<b>205,908</b>	<b>207,516</b>	<b>208,917</b>	<b>210,510</b>	<b>212,025</b>	<b>212,982</b>	<b>213,290</b>	<b>214,276</b>	<b>214,492</b>	<b>215,095</b>	<b>215,523</b>	<b>215,768</b>	<b>215,753</b>	<b>217,531</b>	<b>219,039</b>	<b>218,643</b>	<b>219,849</b>	<b>219,295</b>	<b>218,988</b>	<b>219,435</b>	<b>219,918</b>	<b>219,212</b>	<b>178,715</b>	<b>185,689</b>	<b>205,311</b>	<b>215,095</b>	<b>219,212</b>

NOTE: Information captured last day of each calendar month

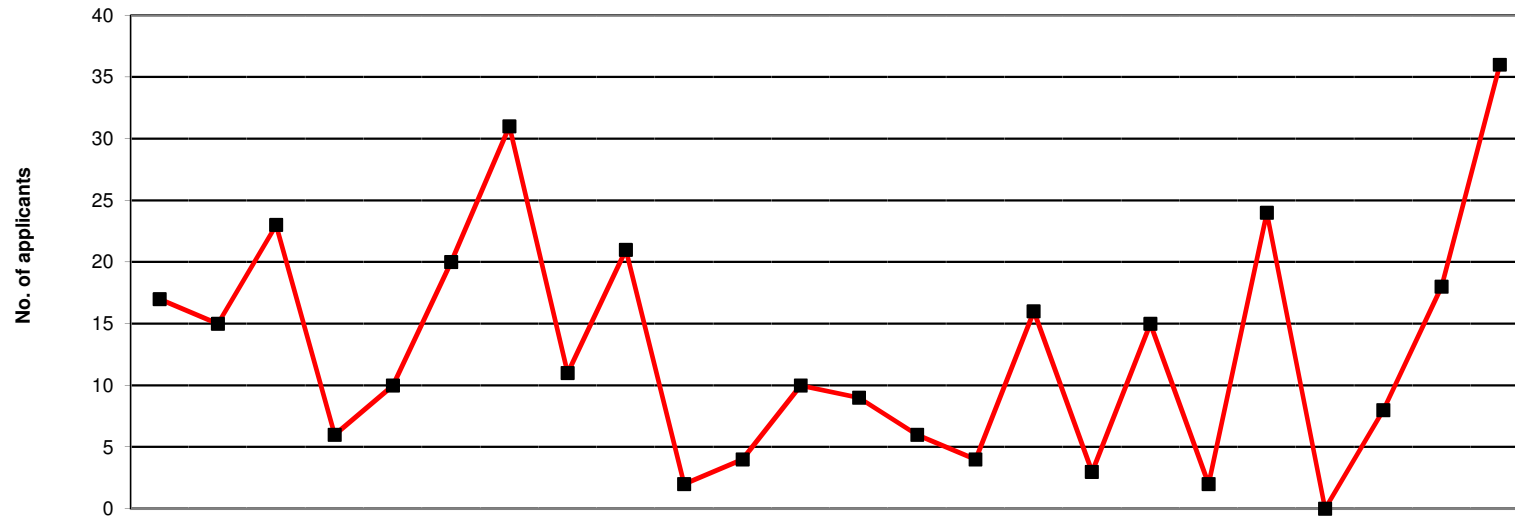
\*Practitioner psychologists section of register opened 1st July 2009 +Hearing aid dispensers section of register opened 1 April 2010





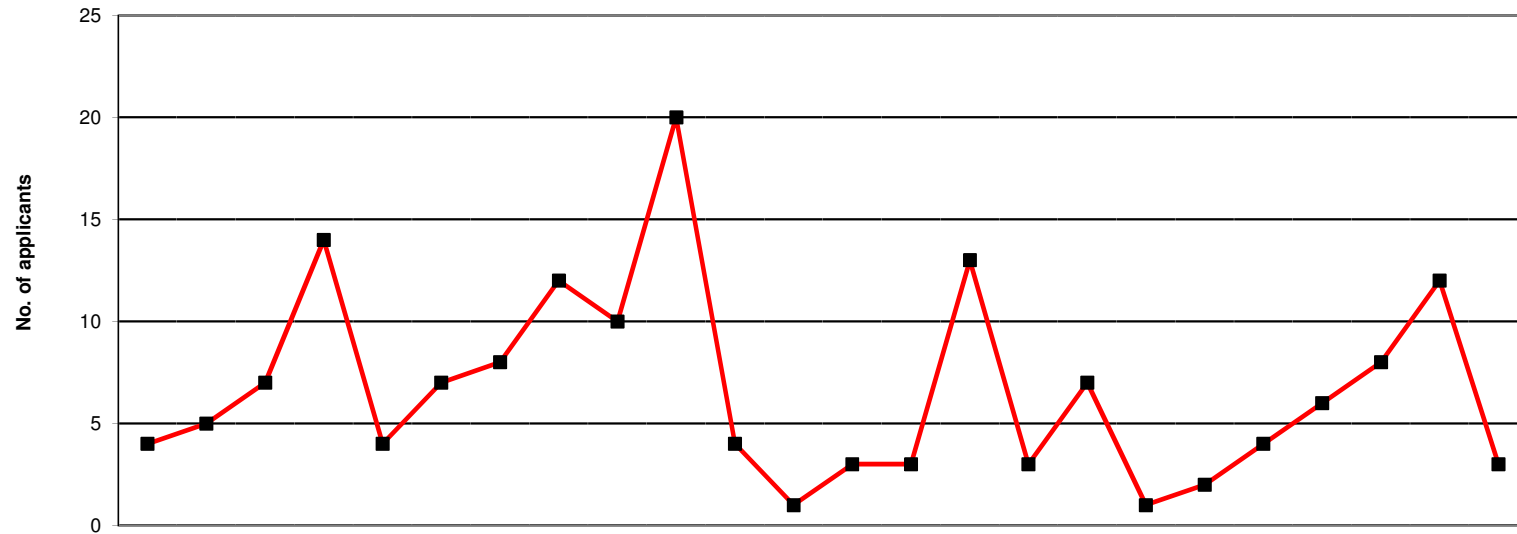
Current status	2011			2012									2013					11/12 YTD								
	Apr	May	Jun	Jul*	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug		Sep	Oct	Nov	Dec	Jan	Feb	Mar	
Minimum info	1	1	1	0	0	1	1	4	1	2	5	30														4
At scrutiny	35	32	21	24	19	25	28	28	33	33	30	33														28
Pending reg fee	9	7	4	4	2	3	3	3	7	6	3	7														5
<b>Total</b>	<b>45</b>	<b>40</b>	<b>26</b>	<b>28</b>	<b>21</b>	<b>29</b>	<b>32</b>	<b>35</b>	<b>41</b>	<b>41</b>	<b>38</b>	<b>70</b>														<b>37</b>
																								<b>Average</b>		

NOTE: Information covers grandparenting applications status progress only  
 Represents the current workload within the grandparenting section as at the end of the month



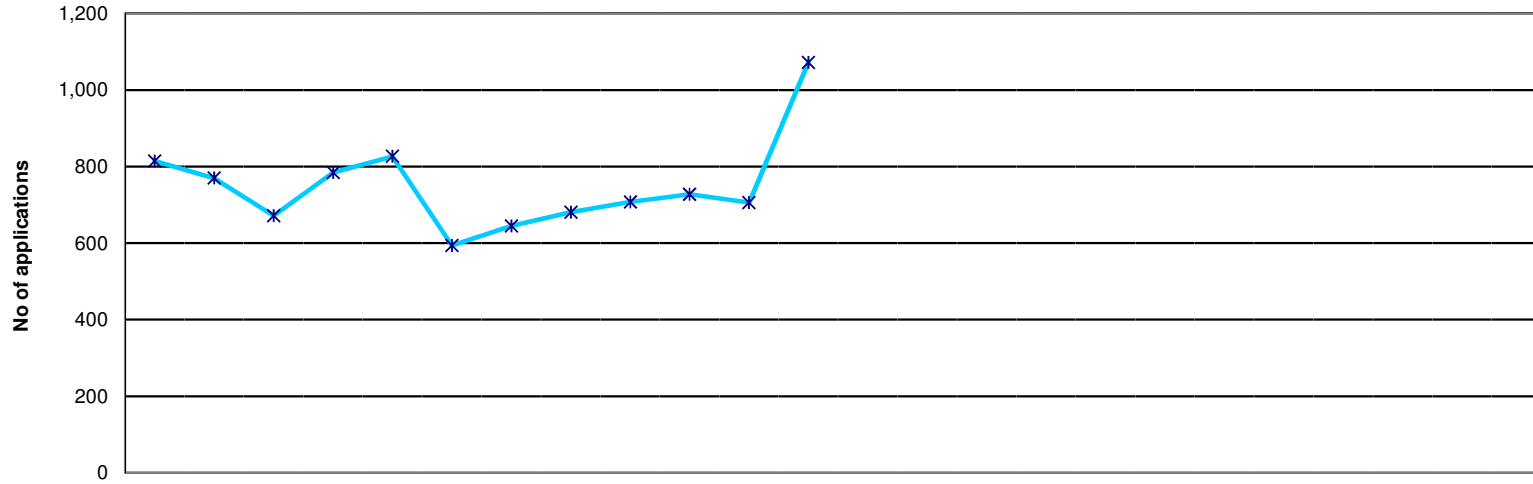
	2010			2011									2012									09/10	10/11	11/12			
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	FYE	FYE	YTD
Practitioner psychologists *	17	15	23	6	10	20	31	11	21	2	4	10	9	6	4	16	3	15	2	24	0	8	18	36	93	170	141

\* Practitioner psychologists section of register opened 1st July 2009



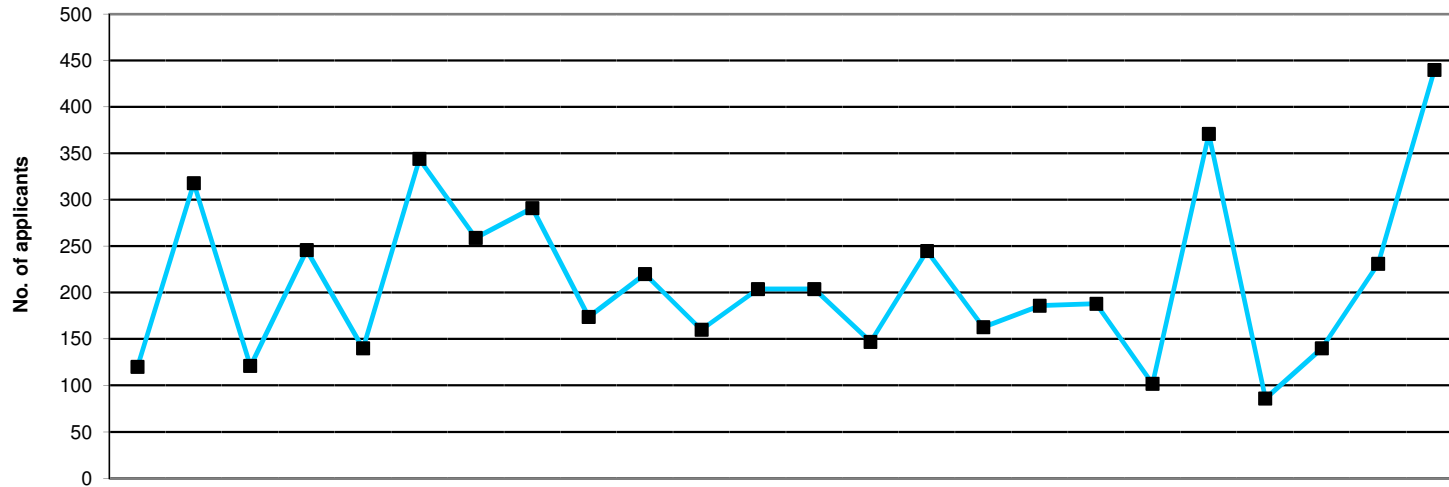
	2010			2011									2012									09/10	10/11	11/12			
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	FYE	FYE	YTD
Practitioner psychologists *	4	5	7	14	4	7	8	12	10	20	4	1	3	3	13	3	7	1	2	4	6	8	12	3	63	96	65

\* Practitioner psychologists section of register opened 1st July 2009



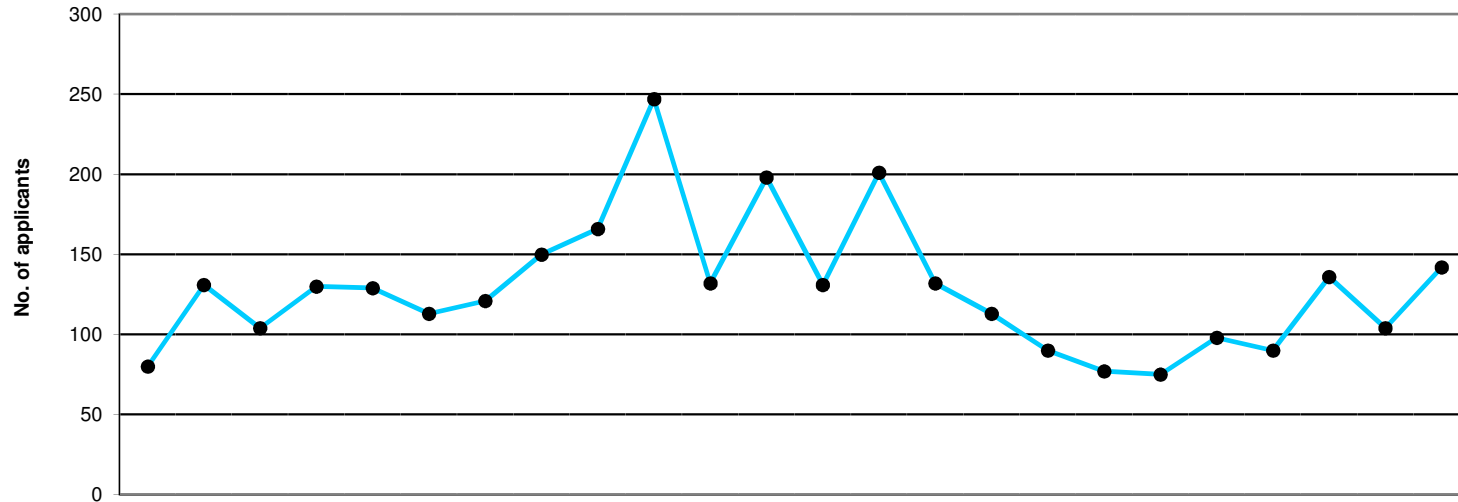
Current status	2011			2012									2013						11/12 YTD							
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep		Oct	Nov	Dec	Jan	Feb	Mar	
Minimum info	61	73	100	23	35	49	62	77	26	43	20	315														74
At scrutiny	531	515	400	590	619	373	416	433	498	488	489	529														490
Pending reg fee	223	182	172	172	173	172	167	171	184	197	197	228														187
<b>Total</b>	<b>815</b>	<b>770</b>	<b>672</b>	<b>785</b>	<b>827</b>	<b>594</b>	<b>645</b>	<b>681</b>	<b>708</b>	<b>728</b>	<b>706</b>	<b>1,072</b>														<b>750</b>
																								<b>Average</b>		

NOTE: Information covers international applications status progress only  
 Represents the current workload within the International Department as at the end of the month

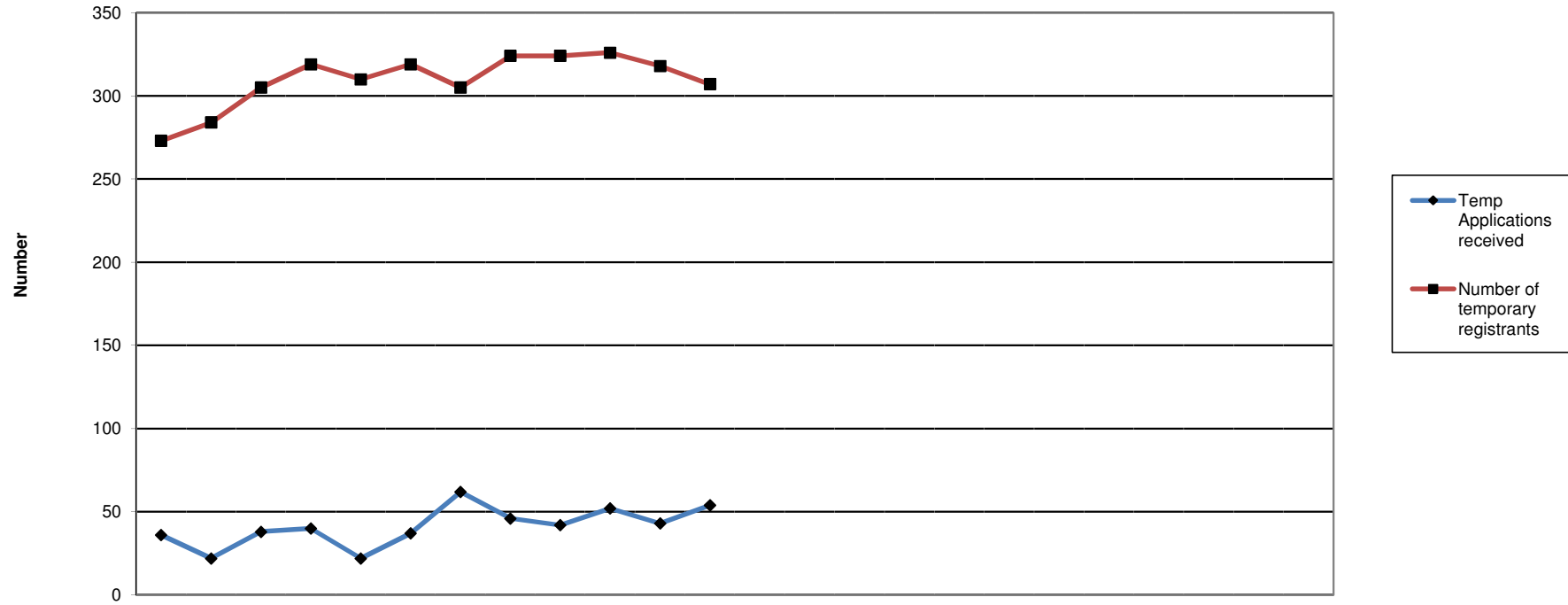


	2010			2011									2012									2008/9 FYE	09/10 FYE	10/11 FYE	11/12 YTD			
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec					Jan	Feb	Mar
Arts Therapists	0	2	3	4	2	5	1	2	0	1	2	1	1	0	4	1	1	1	3	6	2	1	2	1	16	12	23	23
Bio. Scientists	12	33	14	31	19	41	26	32	23	15	14	13	13	9	18	16	14	16	8	38	3	17	22	23	307	290	273	197
Chirops/ Pods	2	7	0	3	1	3	3	2	0	1	0	3	3	3	3	3	3	2	1	4	1	1	4	3	23	34	25	31
CI Scientists	1	10	4	7	4	9	8	7	4	7	5	6	6	6	5	5	9	5	0	10	2	4	5	17	50	61	72	74
Dietitians	9	16	7	16	6	16	15	16	6	16	7	9	9	11	10	12	9	10	7	25	5	3	17	30	132	137	139	148
Hearing aid disps	0	0	0	0	0	0	0	4	0	0	0	2	2	0	0	1	0	2	0	1	0	1	1	2			6	10
OTs	20	54	14	29	20	54	46	42	29	30	22	21	21	22	29	10	21	31	13	39	9	22	24	65	404	340	381	306
ODPs	0	2	0	2	0	1	0	0	1	1	1	1	1	2	1	1	1	1	0	2	1	0	1	1	8	10	9	12
Orthoptists	1	0	0	0	0	1	0	0	1	2	0	0	0	0	0	2	0	1	0	0	1	0	0	0	3	1	5	4
Paramedics	3	4	3	6	1	8	4	2	1	2	2	3	3	2	3	6	5	5	4	4	0	3	1	4	46	50	39	40
Physiotherapists	31	97	38	70	42	95	78	86	58	76	54	71	71	55	97	49	69	51	26	137	36	42	83	158	774	745	796	874
Pract psychs	14	27	14	24	11	34	26	25	11	20	14	16	16	12	20	14	20	18	6	26	8	8	10	30		156	236	188
Prosth/Orthotists	0	0	1	0	1	1	2	2	0	1	0	2	2	0	0	1	1	1	1	1	0	0	2	1	9	3	10	10
Radiographers	20	48	17	43	25	61	37	47	26	30	29	34	34	15	43	28	22	25	20	55	13	25	41	76	364	312	417	397
SLTs	7	18	6	11	8	15	13	24	14	18	10	22	22	10	12	14	11	19	13	23	5	13	18	29	154	173	166	189
<b>Total</b>	<b>120</b>	<b>318</b>	<b>121</b>	<b>246</b>	<b>140</b>	<b>344</b>	<b>259</b>	<b>291</b>	<b>174</b>	<b>220</b>	<b>160</b>	<b>204</b>	<b>204</b>	<b>147</b>	<b>245</b>	<b>163</b>	<b>186</b>	<b>188</b>	<b>102</b>	<b>371</b>	<b>86</b>	<b>140</b>	<b>231</b>	<b>440</b>	<b>2,290</b>	<b>2,324</b>	<b>2,597</b>	<b>2,503</b>

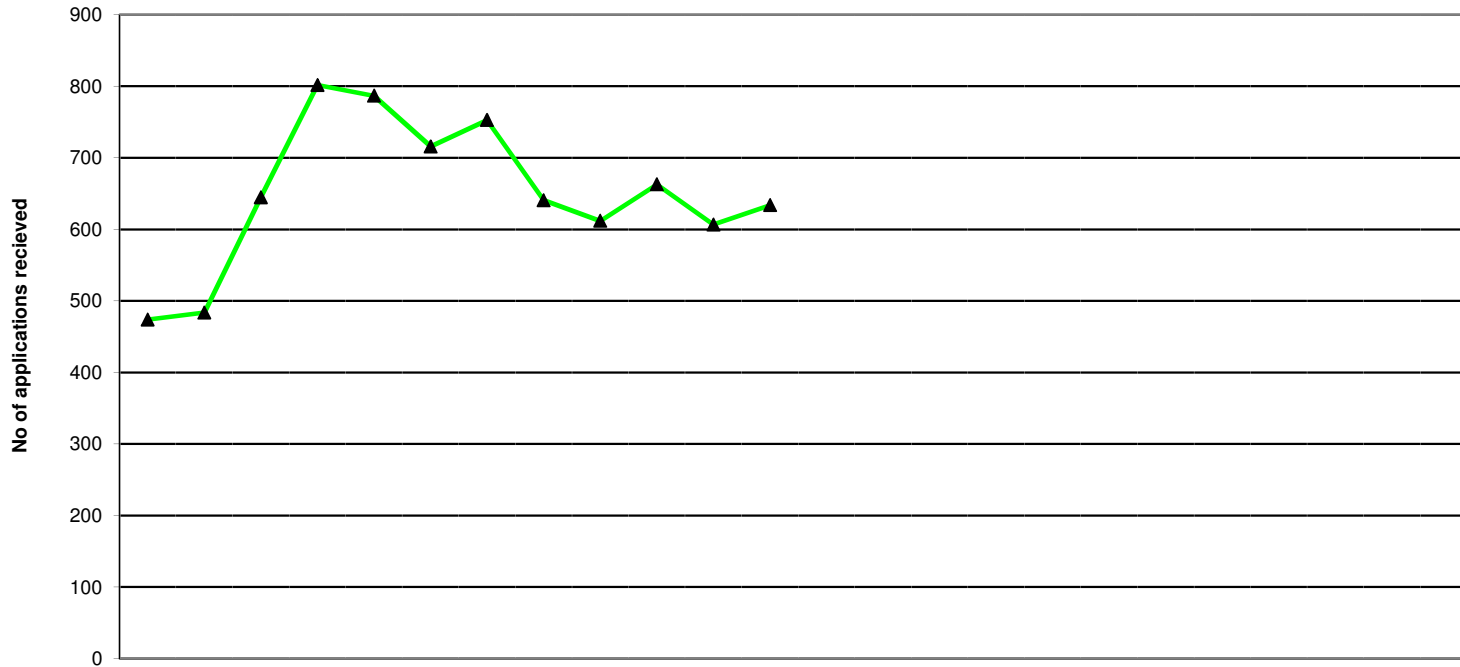
All received applications, including those that may subsequently be returned, rejected or withdrawn.



	2010												2011												2012												2007/8	2008/9	09/10	10/11	11/12
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	FYE	FYE	FYE	FYE	YTD
Arts therapists	2	0	1	1	0	0	3	1	3	2	2	0	1	0	2	1	1	1	0	0	2	1	0	1	1	0	2	1	1	1	0	0	2	1	0	1	8	6	4	15	10
Bio. scientists	10	12	14	14	15	13	23	8	33	29	23	8	19	13	15	7	4	3	1	3	18	8	15	16	19	13	15	7	4	3	1	3	18	8	15	16	231	236	162	202	122
Chirops/ pods	0	1	4	0	3	1	0	1	3	2	0	2	6	3	0	0	1	2	2	0	1	1	0	0	6	3	0	0	1	2	2	0	1	1	0	0	39	27	15	17	16
CI scientists	1	1	2	1	4	0	3	0	3	3	2	6	4	3	2	0	1	0	1	2	1	1	4	4	4	3	2	0	1	0	1	2	1	1	4	4	30	28	22	26	23
Dietitians	5	2	4	17	8	7	2	5	6	12	9	11	5	5	2	12	8	6	11	3	4	8	4	10	5	5	2	12	8	6	11	3	4	8	4	10	94	97	80	88	78
Hearing aid disps	0	0	0	0	0	0	0	0	0	2	2	0	0	1	0	0	0	0	0	1	0	2	1	0	0	1	0	0	0	0	0	1	0	2	1	0				4	5
OTs	18	17	16	25	25	17	7	38	21	46	28	31	26	22	19	18	9	8	3	25	21	27	17	22	26	22	19	18	9	8	3	25	21	27	17	22	302	283	255	289	217
ODPs	0	0	0	1	0	0	1	0	0	0	0	1	0	0	0	0	0	2	0	0	0	0	1	0	0	0	0	0	0	2	0	0	0	0	1	0	5	2	5	3	3
Orthoptists	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	1	0	0	1	0	0	0	0	0	0	0	0	1	0	4	2	0	1	2
Paramedics	1	2	2	0	0	5	0	0	2	4	1	6	2	2	2	1	0	3	1	1	0	3	3	2	2	2	2	1	0	3	1	1	0	3	3	2	14	22	25	23	20
Physiotherapists	10	70	29	29	31	43	38	46	48	75	40	41	17	115	42	43	42	27	23	32	20	43	28	31	17	115	42	43	42	27	23	32	20	43	28	31	567	608	460	500	463
Pract psychs	4	7	9	13	8	9	8	12	10	27	6	14	3	1	26	5	6	7	3	8	8	12	9	3	3	1	26	5	6	7	3	8	8	12	9	3			95	127	91
Prosth/orthotists	0	0	1	1	0	0	0	0	0	1	2	1	1	0	1	0	0	0	1	1	1	2	0	0	1	0	1	0	0	0	1	1	1	2	0	0	6	3	1	6	7
Radiographers	17	8	11	19	23	15	22	32	29	27	7	60	31	28	11	20	16	17	7	13	9	14	5	45	31	28	11	20	16	17	7	13	9	14	5	45	428	336	206	270	216
SLTs	12	11	11	8	12	3	14	7	8	17	10	17	16	7	10	6	2	1	22	9	5	14	16	8	16	7	10	6	2	1	22	9	5	14	16	8	134	105	114	130	116
<b>Total</b>	<b>80</b>	<b>131</b>	<b>104</b>	<b>130</b>	<b>129</b>	<b>113</b>	<b>121</b>	<b>150</b>	<b>166</b>	<b>247</b>	<b>132</b>	<b>198</b>	<b>131</b>	<b>201</b>	<b>132</b>	<b>113</b>	<b>90</b>	<b>77</b>	<b>75</b>	<b>98</b>	<b>90</b>	<b>136</b>	<b>104</b>	<b>142</b>	<b>1,862</b>	<b>1,755</b>	<b>1,444</b>	<b>1,701</b>	<b>1,389</b>												



	2011			2012									2013									11/12				
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD	
Temp Applications received	36	22	38	40	22	37	62	46	42	52	43	54														494
Number of temporary registrants	273	284	305	319	310	319	305	324	324	326	318	307														

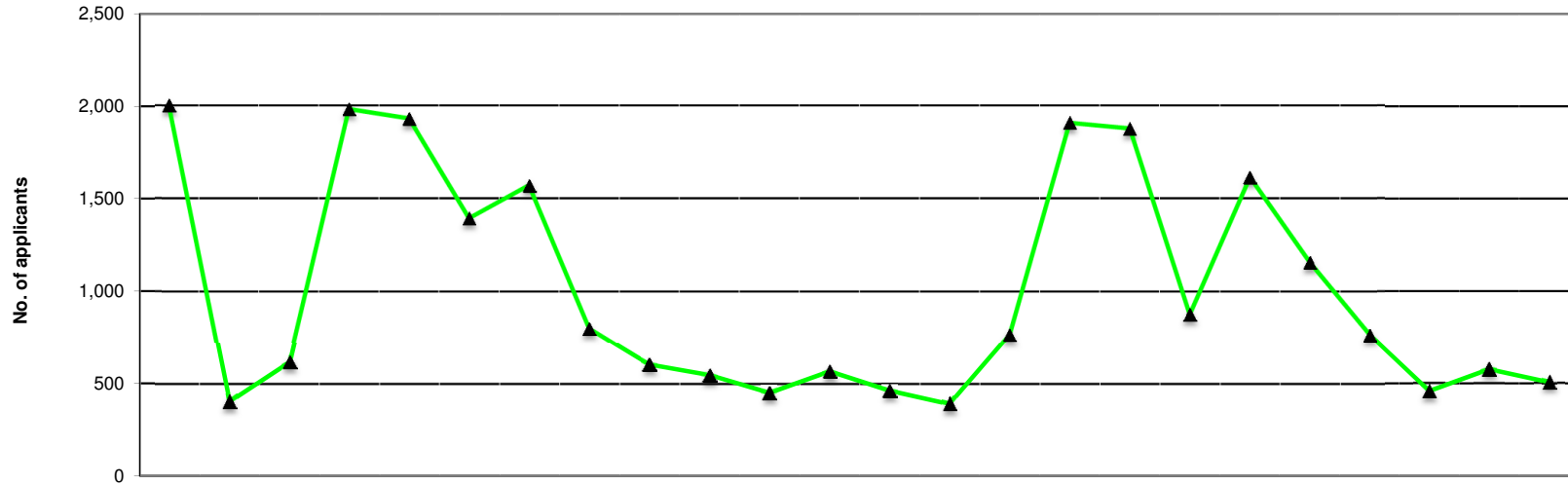


Current status	2011			2012									2013									11/12 YTD				
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec		Jan	Feb	Mar	
Minimum info	474	484	645	802	787	708	737	626	601	652	600	629														645
At scrutiny	0	0	0	0	0	8	16	14	10	11	7	5														6
Pending reg fee	0	0	0	0	0	0	0	1	1	0	0	0														0
<b>Total</b>	474	484	645	802	787	716	753	641	612	663	607	634														652
																								<b>Average</b>		

NOTE: Information covers UK applications only

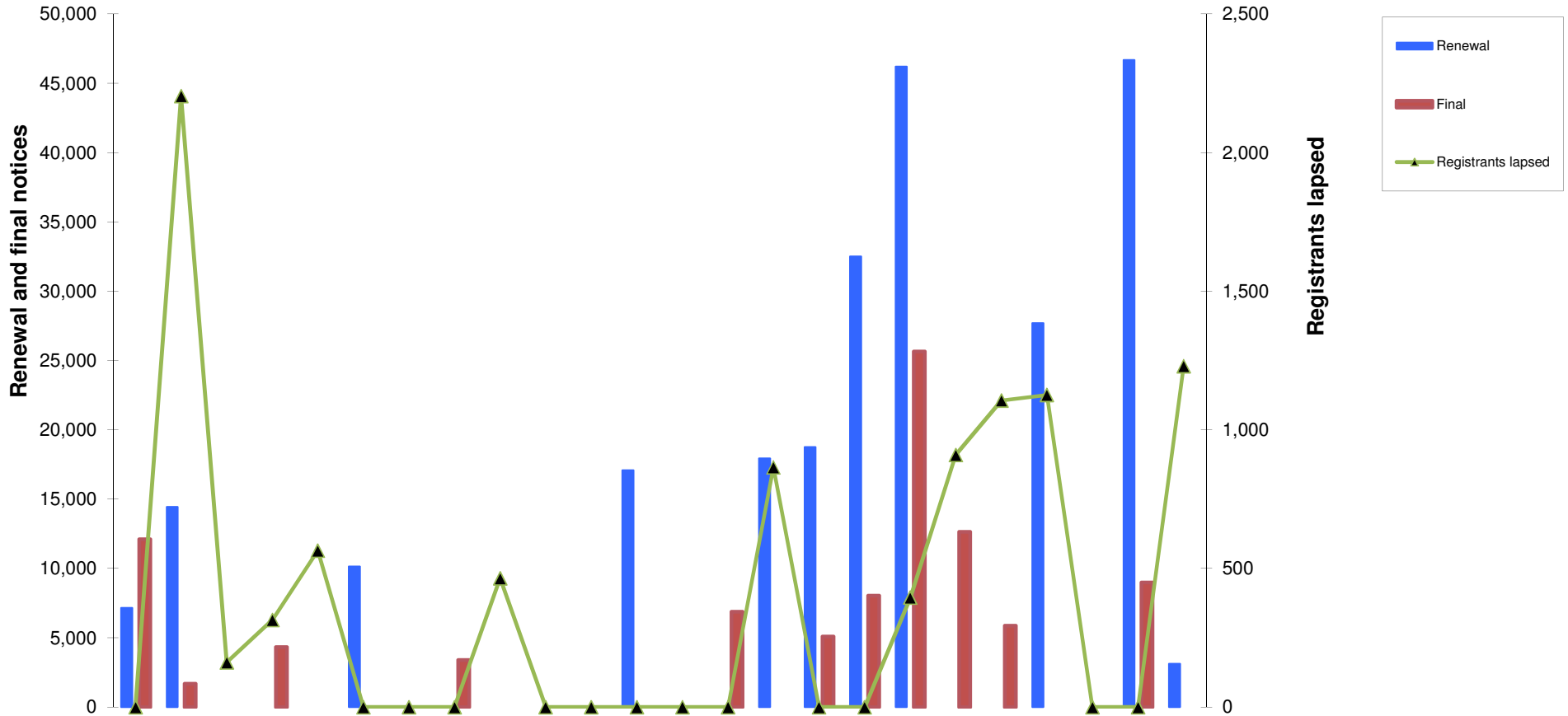
Represents the current workload within the UK section as at the end of the month



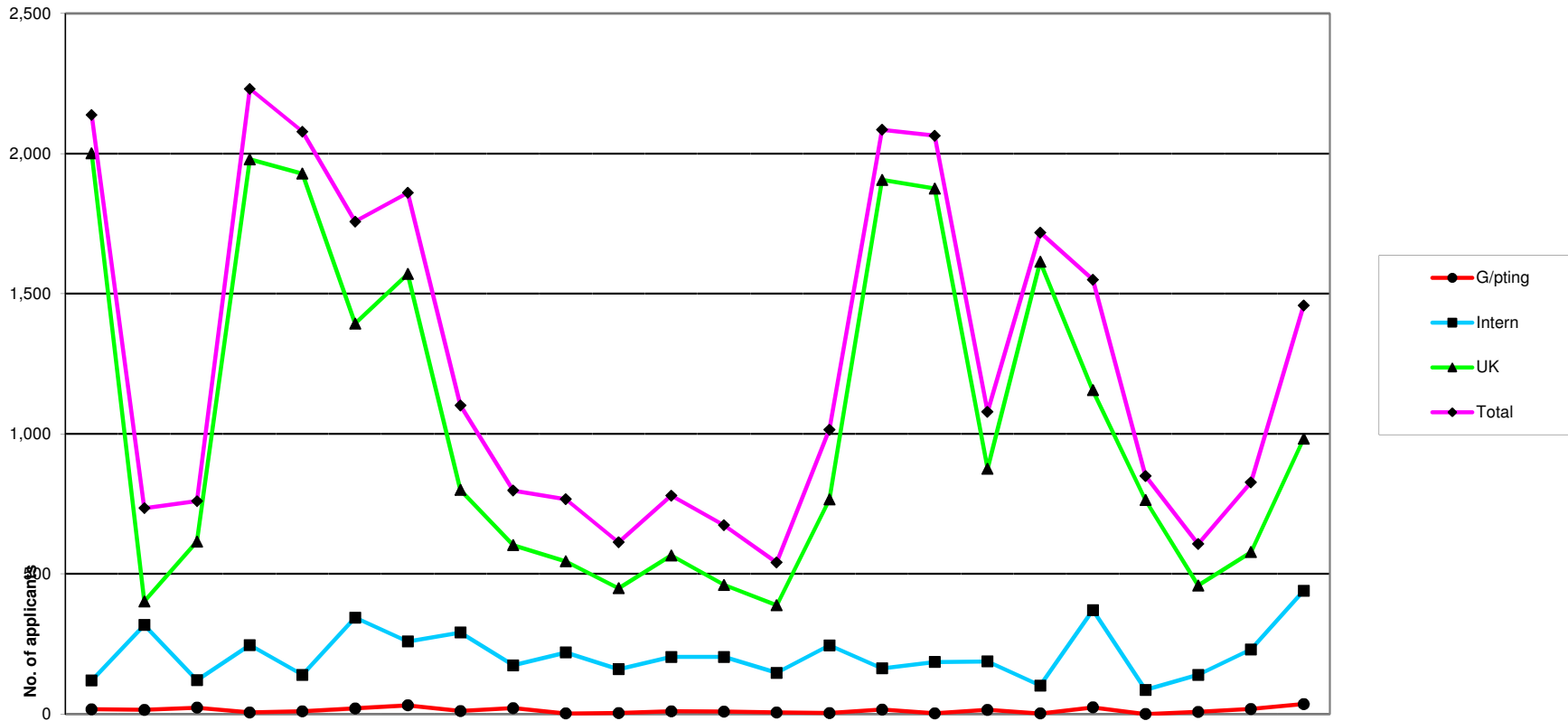


	2010			2011									2012									2008/9	09/10	10/11	11/12			
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	FYE	FYE	FYE	YTD
Arts therapists	18	15	14	29	29	37	31	23	8	21	16	16	18	10	9	22	50	23	40	34	12	13	17	9	233	234	257	257
Bio. scientists	43	50	64	83	122	105	99	78	77	73	48	52	43	47	61	89	114	57	92	78	61	68	53	41	835	831	894	804
Chirops/pods	1	4	15	134	114	67	40	18	14	10	3	7	7	6	22	103	111	38	36	23	4	4	6	2	282	429	427	362
CI Scientists	32	18	18	23	19	9	18	17	16	17	20	33	39	26	22	24	31	4	18	27	14	21	27	26	469	218	240	279
Dietitians	17	10	34	145	84	44	62	16	8	9	6	18	17	10	47	120	81	29	42	17	6	6	8	19	453	444	453	402
Hearing aid disps+	1,577	2	5	2	13	10	13	10	9	4	12	4	7	5	6	25	20	8	22	20	7	6	11	9			1,661	146
OTs	44	40	47	235	384	263	229	132	84	99	59	104	59	35	80	240	361	115	226	163	58	70	92	79	1,873	1,763	1,720	1,578
ODPs	38	10	10	11	70	182	171	30	32	21	16	31	17	29	23	37	130	173	148	48	31	9	11	30	635	508	622	686
Orthoptists	0	0	1	14	26	5	5	0	0	0	1	1	0	0	0	10	17	4	6	1	2	0	2	0	106	46	53	42
Paramedics	66	69	56	101	92	112	211	98	90	73	102	93	83	91	103	93	199	115	293	179	81	75	131	76	1,516	1,158	1,163	1,519
Physiotherapists	43	57	87	554	465	237	216	100	61	76	53	77	53	41	132	555	311	121	182	143	57	77	79	75	2,531	2,221	2,026	1,826
Pract psychs	92	93	117	73	70	88	253	175	145	87	73	76	81	54	77	59	76	59	295	250	89	73	72	73		1,352	1,342	1,258
Prosth/orthotists	1	1	0	1	1	2	19	5	3	2	1	3	1	2	4	4	7	0	5	7	1	1	0	3	51	37	39	35
Radiographers	6	11	124	449	300	121	97	36	17	19	23	18	16	13	156	406	228	72	109	59	20	11	27	23	1,376	1,251	1,221	1,140
SLTs	24	22	24	126	140	112	107	62	39	34	16	33	20	19	24	120	140	58	101	107	321	25	42	42	834	759	739	1,019
<b>Total</b>	<b>2,002</b>	<b>402</b>	<b>616</b>	<b>1,980</b>	<b>1,929</b>	<b>1,394</b>	<b>1,571</b>	<b>800</b>	<b>603</b>	<b>545</b>	<b>449</b>	<b>566</b>	<b>461</b>	<b>388</b>	<b>766</b>	<b>1,907</b>	<b>1,876</b>	<b>876</b>	<b>1,615</b>	<b>1,156</b>	<b>764</b>	<b>459</b>	<b>578</b>	<b>507</b>	<b>11,194</b>	<b>11,251</b>	<b>12,857</b>	<b>11,353</b>

+Hearing Aid Dispensers migrated on in April 2010



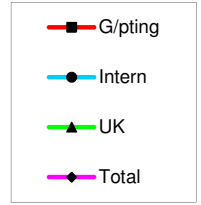
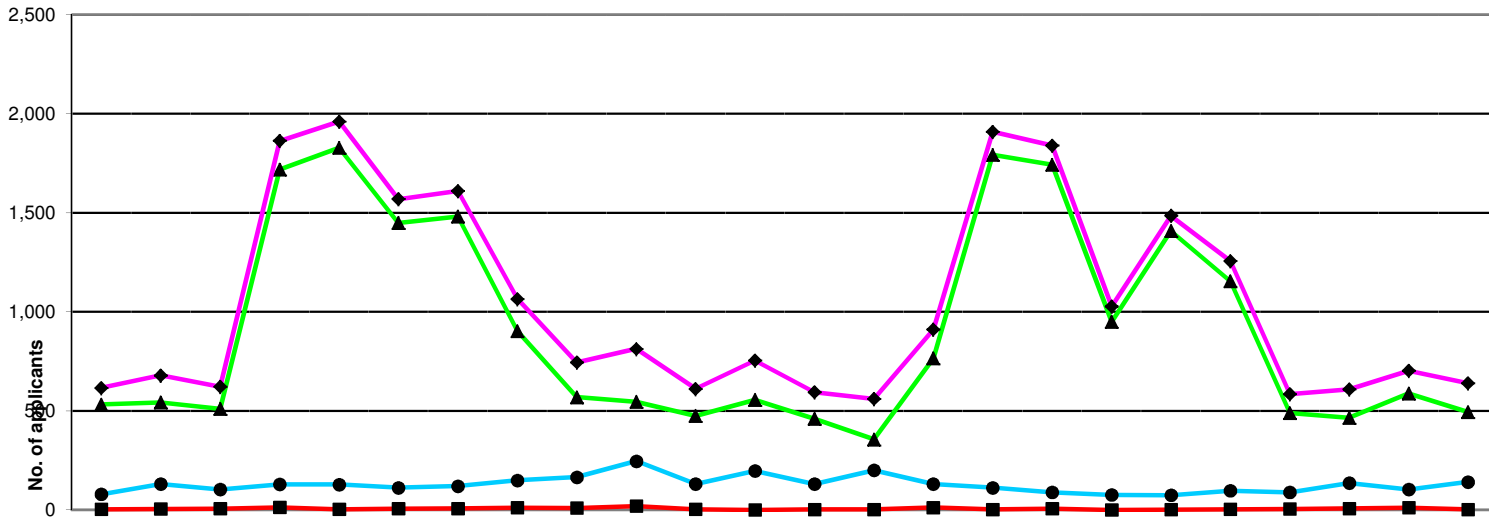
Notices	2010			2011									2012									2005/6	2006/7	2007/8	2008/9	09/10	10/11	11/12				
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	FYE	FYE	FYE	FYE	FYE	FYE	YTD	
<b>Renewal</b>	7,165	14,451	0	0	0	10,141	0	0	0	0	0	17,095	0	0	17,942	18,769	32,520	46,206	0	0	27,712	0	46,689	3,127	142,363	27,711	153,982	29,138	176,570	48,852	192,965	
<b>Final</b>	12,116	1,700	0	4,335	0	0	0	3,409	0	0	0	0	0	6,886	0	5,099	8,051	25,654	12,642	5,886	0	0	8,996	0	36,261	25,909	50,531	9,546	28,683	21,560	73,214	
<b>Total</b>	19,281	16,151	0	4,335	0	10,141	0	3,409	0	0	0	17,095	0	6,886	17,942	23,868	40,571	71,860	12,642	5,886	27,712	0	55,685	3,127	178,624	53,620	204,513	38,684	205,253	70,412	266,179	
<b>Renewal on paper</b>														4,662	2,982	2,669	2,291	4,634	9,060	10,447	3,335	987	5,434	3,095	10,545						0	60,141
<b>Renewal online</b>														1,986	2,661	7,226	6,841	16,493	17,116	8,024	2,922	6,498	7,681	21,371	9,838						0	108,657
<b>Registrants lapsed</b>	0	2,204	162	315	565	0	0	0	465	0	0	0	0	0	0	865	0	0	395	910	1,106	1,126	0	0	1,230	9,448	5,388	8,885	5,550	6,259	3,711	5,632



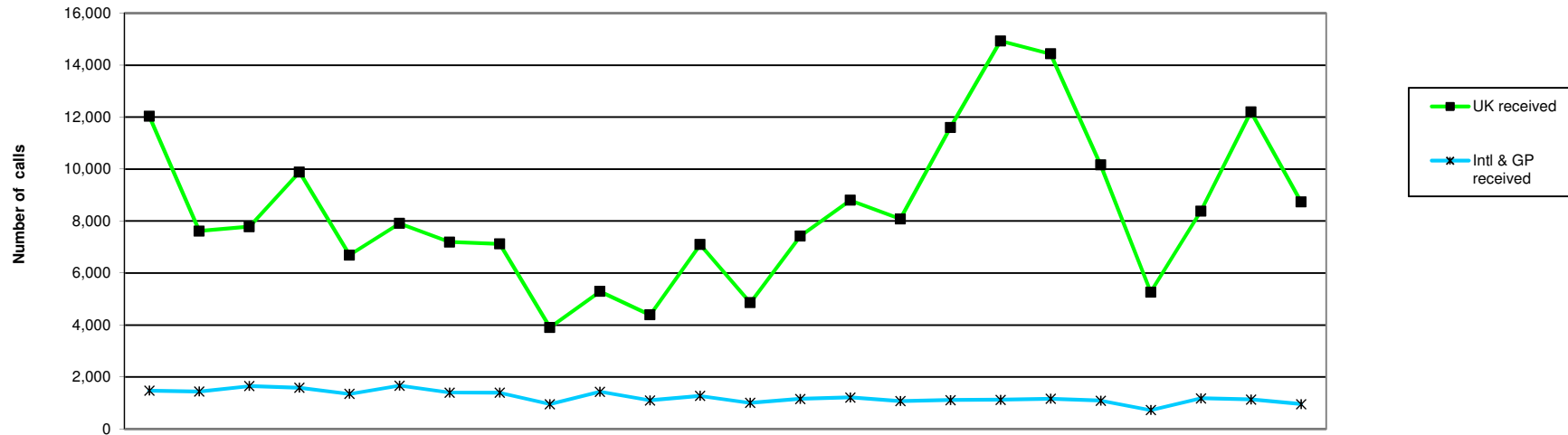
Apps Received	2010			2011									2012											
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
G/pting	17	15	23	6	10	20	31	11	21	2	4	10	9	6	4	16	3	15	2	24	0	8	18	36
Intern	120	318	121	246	140	344	259	291	174	220	160	204	204	147	245	163	186	188	102	371	86	140	231	440
UK	2,002	402	616	1,980	1,929	1,394	1,571	800	603	545	449	566	461	388	766	1,907	1,876	876	1,615	1,156	764	459	578	983
<b>Total</b>	<b>2,139</b>	<b>735</b>	<b>760</b>	<b>2,232</b>	<b>2,079</b>	<b>1,758</b>	<b>1,861</b>	<b>1,102</b>	<b>798</b>	<b>767</b>	<b>613</b>	<b>780</b>	<b>674</b>	<b>541</b>	<b>1,015</b>	<b>2,086</b>	<b>2,065</b>	<b>1,079</b>	<b>1,719</b>	<b>1,551</b>	<b>850</b>	<b>607</b>	<b>827</b>	<b>1,459</b>

2005/6	2006/7	2007/8	2008/9	09/10	10/11	11/12
FYE	FYE	FYE	FYE	FYE	FYE	YTD
2,479	20	0	160	93	170	141
4,626	3,504	2,300	2,290	2,324	2,597	2,503
9,497	8,319	8,971	11,194	11,251	12,857	11,829
16,602	11,843	11,271	13,644	13,668	15,624	14,473

NB The data relates to application forms received, not total fees received.



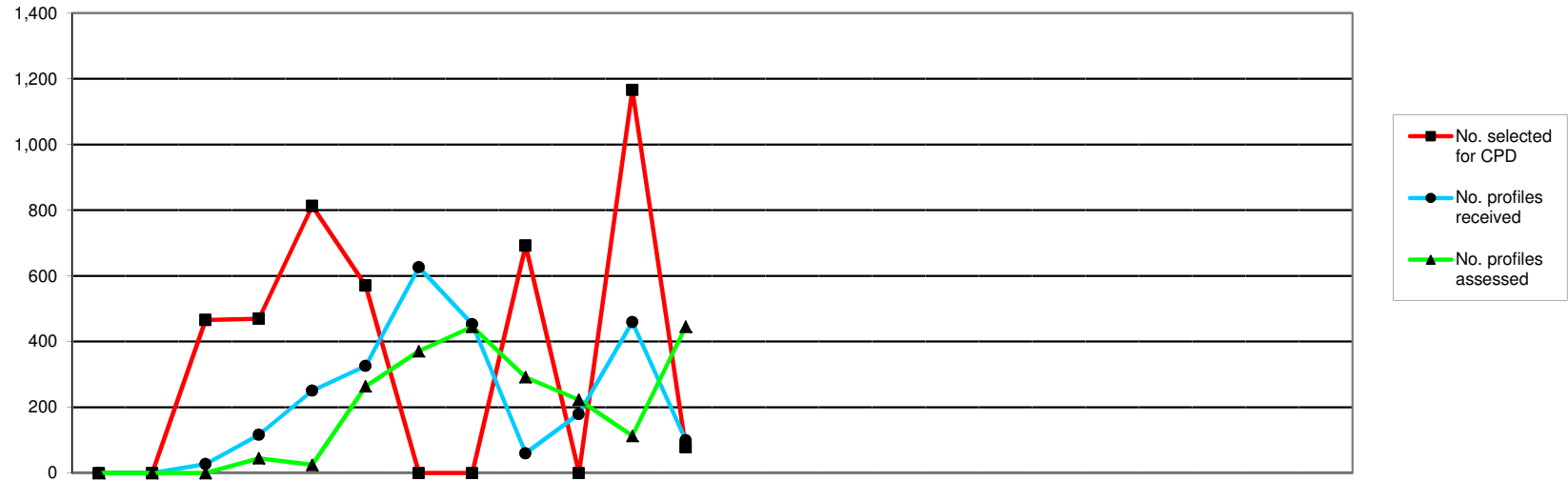
	2010			2011									2012									2005/6	2006/7	2007/8	2008/9	09/10	10/11	11/12			
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	FYE	FYE	FYE	FYE	FYE	FYE	YTD
<b>G/pting</b>	4	5	7	14	4	7	8	12	10	20	4	1	3	3	13	3	7	1	2	4	6	8	12	3	2,295	283	9	0	63	96	65
<b>Intern</b>	80	131	104	130	129	113	121	150	166	247	132	198	131	201	132	113	90	77	75	98	90	136	104	142	3,107	3,172	1,862	1,756	1,387	1,701	1,389
<b>UK</b>	533	544	511	1,720	1,829	1,450	1,482	904	570	547	476	556	461	357	766	1,794	1,743	950	1,409	1,156	490	466	588	495	9,474	8,870	8,355	10,774	11,069	11,122	10,675
<b>Total</b>	617	680	622	1,864	1,962	1,570	1,611	1,066	746	814	612	755	595	561	911	1,910	1,840	1,028	1,486	1,258	586	610	704	640	14,876	12,325	10,226	12,530	12,519	12,919	12,129



	2010			2011									2012									2005/6 FYE	2006/7 FYE	2007/8 FYE	2008/9 FYE	09/10 FYE	10/11 FYE	11/12 YTD			
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec								Jan	Feb	Mar
<b>Intl &amp; GP</b>																															
<b>Intl &amp; GP received</b>	1,471	1,438	1,651	1,584	1,348	1,667	1,396	1,395	953	1,433	1,096	1,270	1,002	1,152	1,211	1,068	1,107	1,118	1,157	1,088	722	1,176	1,133	952	40,070	19,612	14,428	12,732	14,348	16,702	12,886
<b>Answered</b>	1,347	1,371	1,551	1,499	1,261	1,608	1,366	1,347	925	1,382	1,071	1,241	968	1,099	1,151	1,020	1,056	1,018	1,064	997	682	1,096	1,076	910	33,467	17,896	13,388	11,397	14,185	15,969	12,137
<b>Calls answered (%)</b>	92	95	94	95	94	97	98	97	97	96	97	98	97	95	95	96	95	94	92	92	95	93	95	96	84	92	93	90	95	96	94
<b>Adandoned</b>	124	42	100	85	87	59	30	48	32	51	25	29	34	53	60	48	51	100	93	91	40	80	57	42	6,627	1,716	1,040	1,335	841	712	749
<b>Avg answer time (sec)</b>	65	56	50	50	54	38	31	32	31	38	25	24	20	36	43	38	45	68	78	59	50	58	48	48	25	14	13	36	36	41	49
<b>Avg talk time (min)</b>	3.41	3.44	3.49	3.49	3.51	3.32	3.31	3.54	3.40	3.47	3.23	3.31	2.39	3.41	3.22	3.28	3.33	3.23	3.36	3.35	3.36	3.47	3.56	3.56	2.32	2.64	2.79	3.25	3.18	3.41	3.29
<b>UK</b>																															
<b>UK received</b>	12,034	7,611	7,782	9,883	6,688	7,907	7,190	7,118	3,902	5,293	4,386	7,096	4,856	7,424	8,799	8,080	11,597	14,930	14,431	10,159	5,260	8,376	12,200	8,735	70,233	72,488	123,967	92,018	119,887	86,890	114,847
<b>Answered</b>	11,081	7,256	7,352	9,205	6,430	7,645	7,010	6,965	3,814	5,151	4,306	7,003	4,751	7,221	8,582	7,935	11,114	14,020	13,258	9,508	5,176	8,113	11,722	8,418	50,518	67,493	91,923	78,293	111,573	83,218	109,818
<b>Calls answered (%)</b>	92	95	95	93	96	97	98	98	98	97	97	99	98	97	97	97	96	94	92	93	98	96	96	96	70	93	79	92	95	96	96
<b>Adandoned</b>	953	355	430	678	258	262	180	153	68	142	80	93	105	203	217	145	483	910	1,173	651	84	263	478	317	10,719	6,335	32,034	13,725	8,314	3,652	5,029
<b>Avg answer time (sec)</b>	62	42	45	59	40	36	29	27	27	29	21	20	23	28	29	29	37	54	69	57	23	36	37	34	64	45	102	85	48	36	38
<b>Avg talk time (min)</b>	2.54	2.54	2.47	2.35	2.42	2.32	2.37	2.50	2.47	2.54	2.54	2.58	2.58	2.56	2.39	2.42	2.40	2.47	2.24	2.57	2.53	3.03	3.03	3.12	1.78	2.16	2.65	2.58	2.37	2.47	2.61

Health Professions Council

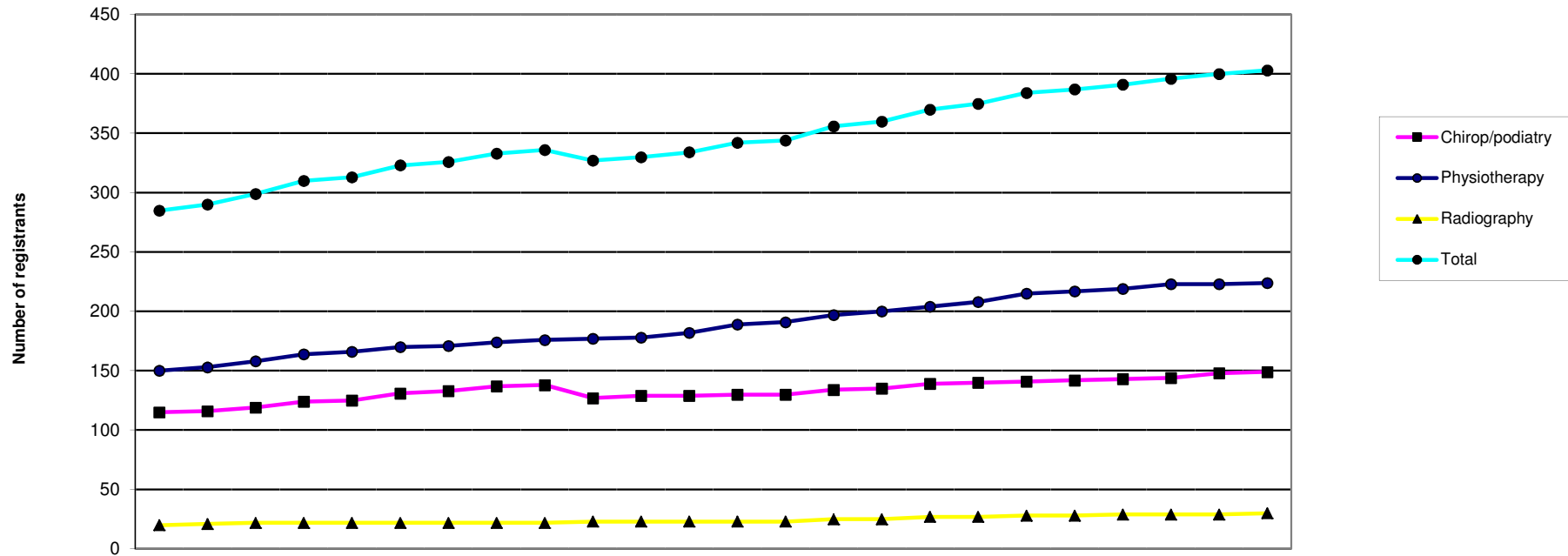
Continuing Professional Development process April 2011 - March 2013



	2011			2012										2013			11/12	12/13									
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	FYE	YTD	
No. selected for CPD	0	0	466	470	813	571	0	0	693	0	1,167	78														4,258	0
No. profiles received	0	0	27	116	251	326	627	453	60	180	460	100														2,600	0
No. profiles assessed	0	0	0	45	25	264	371	446	292	223	113	446														2,225	0

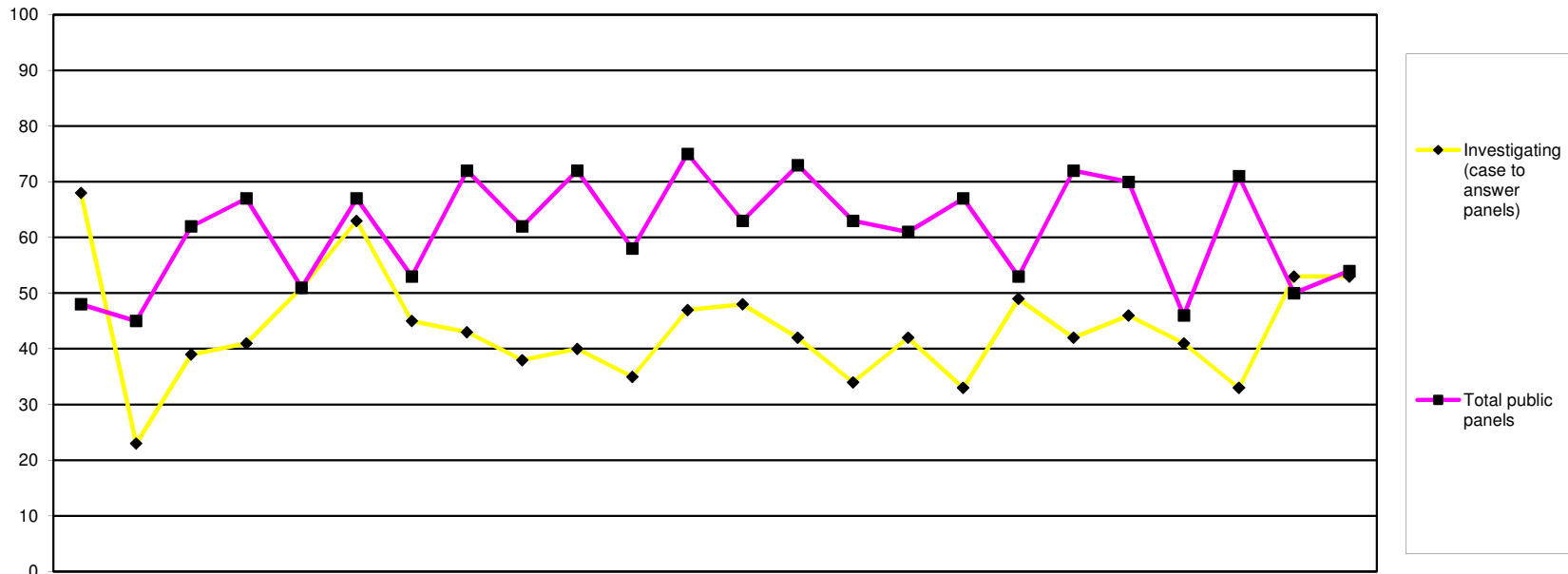
Health Professions Council

Number of registrants with supplementary prescribing rights April 2010 - March 2012



	2010			2011									2012											
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
<b>Chiropr/podiatry</b>	115	116	119	124	125	131	133	137	138	127	129	129	130	130	134	135	139	140	141	142	143	144	148	149
<b>Physiotherapy</b>	150	153	158	164	166	170	171	174	176	177	178	182	189	191	197	200	204	208	215	217	219	223	223	224
<b>Radiography</b>	20	21	22	22	22	22	22	22	22	23	23	23	23	23	25	25	27	27	28	28	29	29	29	30
<b>Total</b>	285	290	299	310	313	323	326	333	336	327	330	334	342	344	356	360	370	375	384	387	391	396	400	403

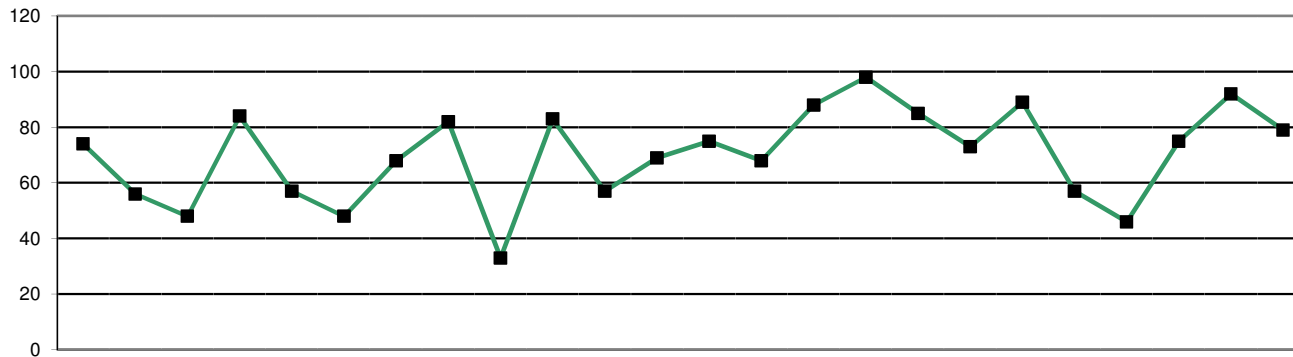
2006/7	2007/8	2008/9	09/10	10/11	11/12
FYE	FYE	FYE	FYE	FYE	YTD
15	40	78	112	129	149
28	74	109	148	182	224
0	7	19	20	23	30
43	121	206	280	334	403



	2010			2011									2012									2007/8	2008/9	09/10	10/11	11/12			
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	FYE	FYE	FYE	FYE	YTD
<b>Investigating (case to answer panels)</b>	68	23	39	41	51	63	45	43	38	40	35	47	48	42	34	42	33	49	42	46	41	33	53	53	297	363	486	533	516
<b>Public Panels</b>																													
Investigating (incorrect entry)	0	0	1	1	0	0	0	0	0	1	0	0	0	0	1	0	1	0	1	1	1	1	0	0	19	1	3	3	6
Conduct & Competence	29	27	33	45	26	38	34	38	29	44	33	47	40	41	37	29	29	34	38	31	20	34	23	25	176	203	376	423	381
Health	1	0	2	1	3	1	0	4	2	2	3	0	1	0	1	2	1	1	3	3	1	0	2	3	9	3	19	19	18
Review cases	8	3	13	7	6	14	9	16	16	5	11	8	10	15	10	13	14	5	11	16	14	11	10	10	67	93	108	116	139
Interim order (application)	4	4	2	6	5	2	5	2	3	3	5	7	3	2	8	5	4	6	1	7	8	4	5	2	20	30	41	48	55
Interim order (review)	6	11	11	7	11	12	5	12	12	17	6	13	9	15	6	12	18	7	18	12	2	21	10	14	52	54	110	123	144
<b>Total public panels</b>	48	45	62	67	51	67	53	72	62	72	58	75	63	73	63	61	67	53	72	70	46	71	50	54	343	384	657	732	743
<b>Total panels</b>	116	68	101	108	102	130	98	115	100	112	93	122	111	115	97	103	100	102	114	116	87	104	103	107	640	747	1,143	1,265	1,259

This table displays how many cases were considered by each type of panel

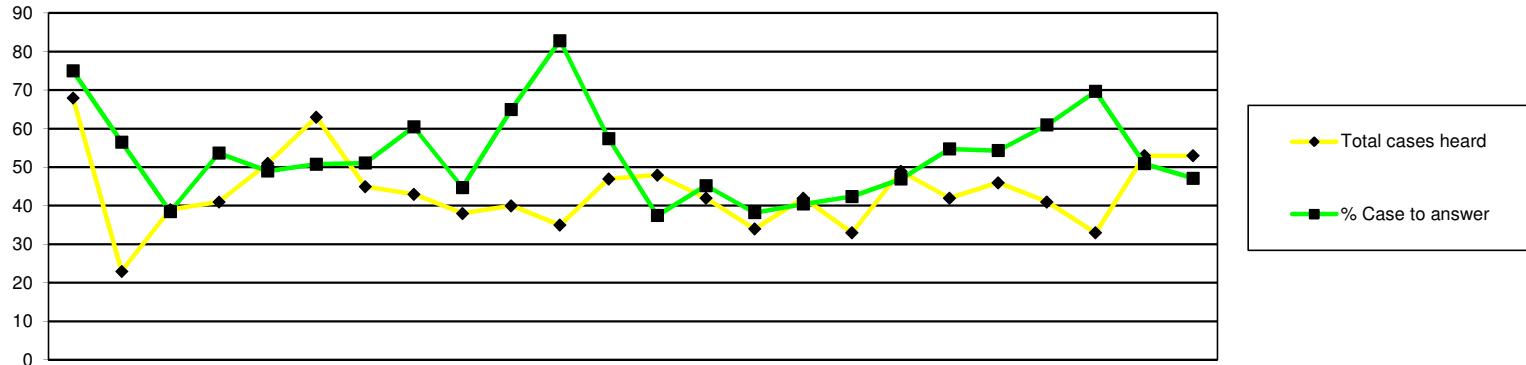




—■ Total allegations/enquiries received

		2010			2011									2012									2005/6	2006/7	2007/8	2008/9	09/10	10/11	11/12				
		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	FYE	FYE	FYE	FYE	FYE	FYE	YTD	
Source of enquiry	Total enquiries	19	17	21	29	17	14	18	30	10	44	26	30	45	26	29	48	46	45	49	33	27	45	58	49	Not recorded			109	142	243	275	500
	Employer	3	5	5	8	2	1	4	6	2	4	5	3	8	5	3	7	9	1	1	2	2	3	15	9				44	50	78	48	65
	Public	8	10	11	10	8	6	8	18	7	18	5	11	18	6	7	10	15	9	13	10	14	11	18	10				32	42	114	120	141
	Police	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1	1	0	1	1	0				3	4	4	1	5
	Professional body	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	2				1	2	0	0	3
	Registrant	6	1	5	5	4	3	3	3	1	7	2	4	0	3	2	4	2	9	7	0	0	6	3	6				13	19	18	44	42
	Other	0	0	0	0	0	0	0	0	0	2	2	0	1	2	1	0	1	3	4	0	1	3	1	1				2	10	14	4	18
	Article 22(6)/Anon	2	1	0	5	3	4	3	3	0	13	12	12	18	8	16	27	19	23	23	20	10	21	20	21				14	15	15	58	226
Source of allegation	Total allegations	55	39	27	55	40	34	50	52	23	39	31	39	30	42	59	50	39	28	40	24	19	30	34	30	316	322	315	341	529	484	425	
	Employer	21	19	12	15	9	17	13	17	7	16	8	15	9	16	36	27	17	13	25	11	12	14	25	19	113	164	127	149	182	169	224	
	Public	21	10	10	12	15	10	15	14	6	6	7	10	12	10	7	12	6	3	9	6	3	8	5	6	61	77	76	67	152	136	87	
	Police	4	1	1	5	3	1	2	2	0	4	1	0	1	2	5	4	5	1	0	1	0	2	0	1	27	31	32	32	36	24	22	
	Professional body	1	0	0	0	0	1	1	0	0	0	0	0	2	2	0	2	0	0	1	0	1	1	0	0	0	1	6	1	1	3	9	
	Registrant	0	1	1	2	4	0	6	5	2	5	0	4	1	0	2	1	3	1	0	2	0	0	1	0	30	16	22	30	45	30	11	
	Other	3	2	0	2	0	0	0	0	2	4	1	0	1	2	3	0	3	0	1	0	1	1	2	1	13	7	3	14	21	14	15	
	Article 22(6)/Anon	5	6	3	19	9	5	13	14	6	4	14	10	4	10	6	4	5	10	4	4	2	4	1	3	57	23	49	48	92	108	57	
Allegation type	Misconduct	41	30	18	40	30	31	39	46	21	27	25	33	62	51	67	71	29	19	28	20	21	22	29	23	205	228	177	223	354	381	442	
	Lack of competence	4	2	5	4	1	0	5	1	1	0	1	3	4	5	4	7	1	0	6	0	21	37	45	4	33	44	29	50	91	27	134	
	Convict/caution	8	7	3	7	6	3	5	4	1	8	5	3	4	5	9	12	9	9	3	3	2	13	10	3	41	41	49	51	68	60	82	
	Health	2	0	1	1	1	0	1	0	0	0	0	0	1	5	6	2	0	0	1	1	0	0	4	0	2	1	1	7	5	6	20	
	Other regulator	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	1	0	2	1	0	1	1	
	Incorrect or fraudulent entry	0	0	0	0	0	0	0	1	0	0	0	0	0	1	1	1	0	0	2	0	0	0	1	0	33	3	4	6	10	1	6	
	Not classified	0	0	0	3	1	0	0	0	0	0	0	0	4	1	1	4	0	0	0	0	1	2	3	0			24	3	0	4	16	
	Inclusion on a barring list	0	0	0	0	0	0	0	0	0	4	0	0	0	0	0	0	0	0	0	0	0	1	0	0	N/A					4	1	
Total allegations/enquiries received	74	56	48	84	57	48	68	82	33	83	57	69	75	68	88	98	85	73	89	57	46	75	92	79	314	318	424	483	772	759	925		

	Employer	Public	Police	Other registrant / professional	Other	Article 22(6)/Anon	Total 2007/8	Total 2008/9	Total 2009/10	Total 2010/11	Total 2011/12
Arts therapists	1	1	0	0	0	2	16	10	5	9	4
Biomedical scientists	32	4	1	5	4	20	26	43	39	36	66
Chiropodists & podiatrists	11	23	2	6	2	11	40	62	76	74	55
Clinical scientists	2	3	0	0	2	2	6	8	4	10	9
Dietitians	7	0	0	0	0	5	14	1	12	9	12
Hearing aid dispensers	3	14	0	0	3	3				44	23
Occupational therapists	47	20	3	5	0	21	45	55	79	63	96
ODPs	25	3	4	1	3	27	38	55	37	39	63
Orthoptists	2	0	0	0	0	0	3	0	2	0	2
Paramedics	70	20	6	18	10	129	94	100	162	188	253
Physiotherapists	35	41	5	3	9	25	85	95	127	104	118
Practitioner psychologists	11	91	2	11	9	15	N/A	N/A	149	117	139
Prosthetists & orthotists	1	0	0	0	0	1	3	6	7	1	2
Radiographers	28	6	4	2	1	17	32	34	47	40	58
SLTs	13	2	0	1	3	6	22	14	26	25	25
<b>Total</b>	<b>288</b>	<b>228</b>	<b>27</b>	<b>52</b>	<b>46</b>	<b>284</b>	<b>424</b>	<b>483</b>	<b>772</b>	<b>759</b>	<b>925</b>



	2010			2011									2012									2006/7	2007/8	2008/9	09/10	10/11	11/12												
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	FYE	FYE	FYE	FYE	FYE	YTD									
<b>Total cases heard</b>	68	23	39	41	51	63	45	43	38	40	35	47	48	42	34	42	33	49	42	46	41	33	53	53	178	299	363	499	533	516									
<b>Case to Answer</b>																												Not recorded							97	126	194	178	176
Referred to CCC (Reg representations)	33	9	6	14	15	18	14	19	11	15	9	15	12	13	10	13	11	16	16	15	17	17	23	13	25	14	20		22	19									
Referred to CCC (Rep representations)	3	0	0	2	2	2	2	3	1	4	1	2	3	2	1	2	0	2	2	2	0	0	1	4	57	60	67		79	49									
Referred to CCC (No representations)	10	4	8	6	5	12	6	4	5	7	7	5	3	2	2	1	2	4	5	6	8	6	3	7	3	5	6		6	6									
Referred to HC (Reg representations)	2	0	0	0	1	0	0	0	0	0	0	3	0	1	0	1	1	1	0	2	0	0	0	0	2	0	0		3	2									
Referred to HC (Rep representations)	0	0	1	0	1	0	0	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	1	1	0	1		5	0									
Referred to HC (No representations)	3	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0		1	0									
Referred to IC (Reg representations)	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1		1	0									
Referred to IC (Rep representations)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0	0									
Referred to IC (No representations)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1		0	0									
<b>Total case to answer</b>	51	13	15	22	25	32	23	26	17	26	29	27	18	19	13	17	14	23	23	25	25	23	27	25	82	186	206		290	306	252								
<b>% Case to answer</b>	75	57	38	54	49	51	51	60	45	65	83	57	38	45	38	40	42	47	55	54	61	70	51	47		62	57	58	57	49									
<b>No case to answer</b>																												Not recorded							78	115	176	195	197
Not referred (Reg representations)	15	8	18	10	17	26	20	14	18	12	18	19	24	17	17	18	16	22	12	17	9	5	20	20	8	13	8		13	21									
Not referred (Rep representations)	1	0	2	5	2	2	1	0	0	0	0	0	1	1	2	0	1	1	5	2	4	1	1	2	21	21	14		10	29									
Not referred (No representations)	0	1	0	2	1	2	1	1	1	1	0	0	2	3	2	3	2	2	1	1	2	3	3	5	107	149	198		223	247									
<b>Total cases not referred</b>	16	9	20	17	20	30	22	15	19	13	23	19	27	21	21	21	19	25	18	20	15	9	24	27															
<b>Further Information</b>	1	1	4	2	6	1	0	2	2	1	0	1	3	2	0	4	0	1	1	1	1	1	2	2	14	6	8	10	21	18									

**By profession**

	No Case to Answer	Case to answer				Total YTD
		FI	CCC	HC	IC	
Arts therapists	1	0	0	0	0	1
Biomedical scientists	9	3	25	0	0	37
Chiropodists & podiatrists	20	3	15	2	0	40
Clinical scientists	5	0	5	0	0	10
Dietitians	3	0	2	0	0	5
Hearing aid dispensers	4	2	6	0	0	12
Occupational therapists	24	3	25	3	0	55
ODPs	18	0	18	0	1	37
Orthoptists	0	0	1	0	0	1
Paramedics	61	3	74	1	0	139
Physiotherapists	39	0	26	0	0	65
Practitioner psychologists	40	3	17	0	0	60
Prosthetists & orthotists	0	0	0	0	0	0
Radiographers	15	1	22	1	0	39
SLTs	7	0	8	0	0	15
<b>Total YTD</b>	<b>246</b>	<b>18</b>	<b>244</b>	<b>7</b>	<b>1</b>	<b>516</b>

2007/2008 FYE	2008/2009 FYE	2009/10 FYE	2010/11 FYE	2011/12 YTD
11	6	4	2	1
14	42	26	37	37
31	31	53	60	40
6	7	3	4	10
9	5	7	13	5
			13	12
29	40	60	48	55
24	30	49	32	37
2	1	0	1	1
62	72	115	113	139
56	75	93	86	65
<b>0</b>	<b>0</b>	<b>38</b>	<b>66</b>	<b>60</b>
4	2	4	4	0
41	32	34	33	39
10	20	13	21	15
<b>299</b>	<b>363</b>	<b>499</b>	<b>533</b>	<b>516</b>

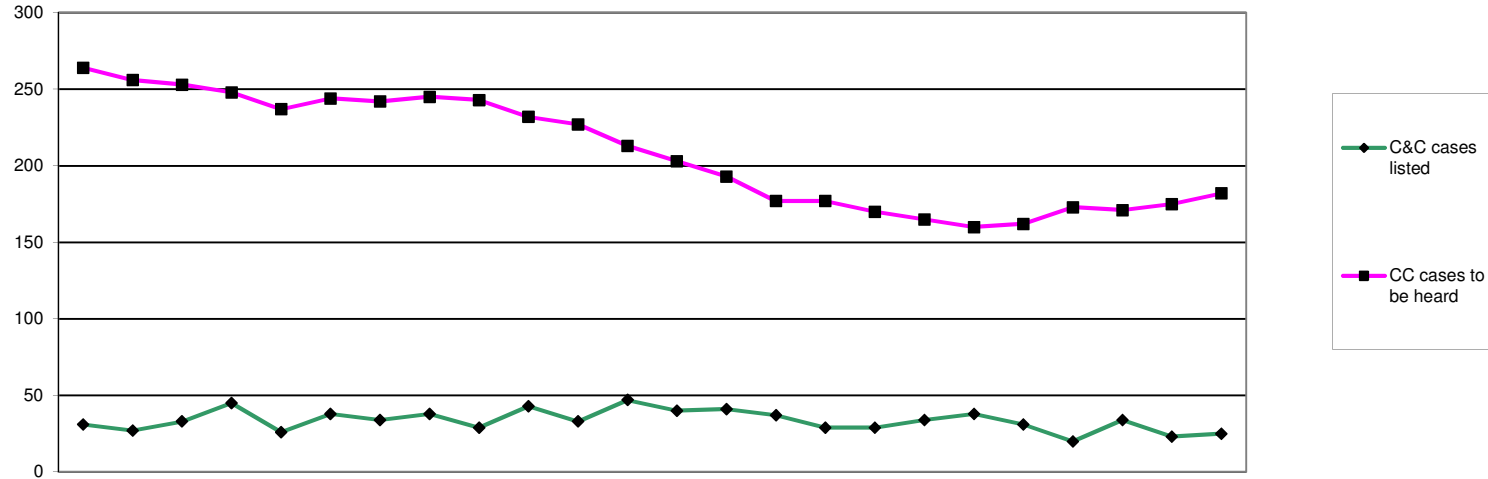
**By source of allegation**

	No Case to Answer	Case to answer				Total YTD
		FI	CCC	HC	IC	
Employer	59	11	128	5	1	204
Public	87	6	18	0	0	111
Police	13	0	8	0	0	21
Professional body	0	0	5	0	0	5
Registrant	11	0	11	0	0	22
Other	7	0	6	1	0	14
Article 22(6)/Anon	69	1	68	1	0	139
<b>Total YTD</b>	<b>246</b>	<b>18</b>	<b>244</b>	<b>7</b>	<b>1</b>	<b>516</b>

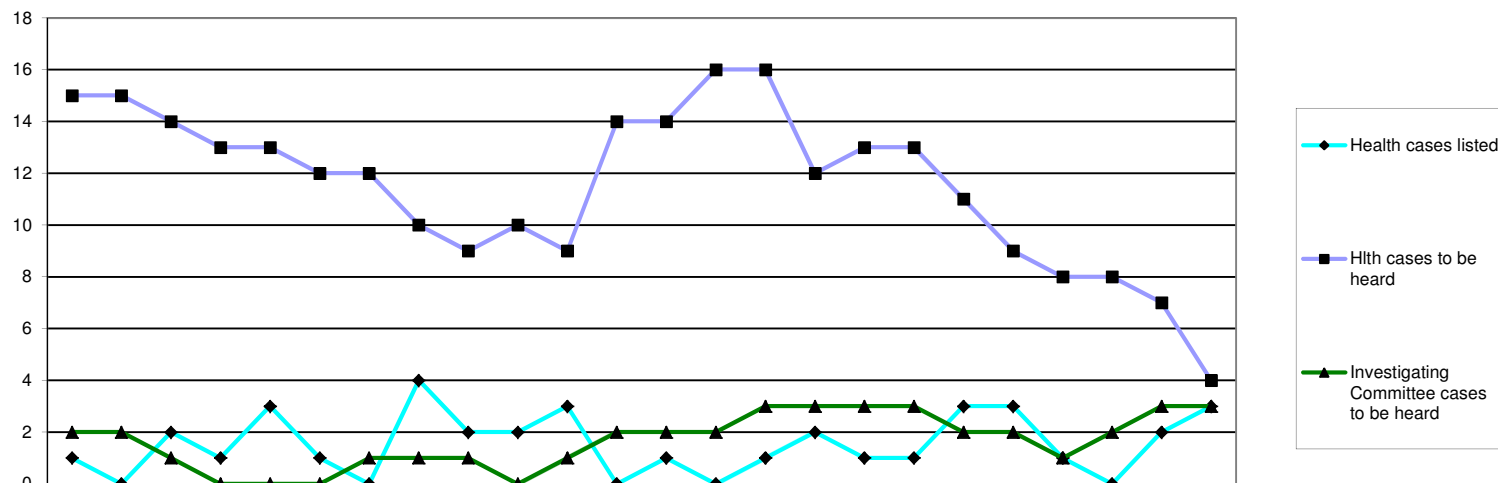
2008/2009 FYE	2009/10 FYE	2010/11 FYE	2011/12 YTD
176	211	208	204
78	140	151	111
30	29	28	21
2	2	2	5
12	32	37	22
19	15	13	14
46	70	94	139
<b>363</b>	<b>499</b>	<b>533</b>	<b>516</b>

	Applications Considered	Applications Granted	Applications Not Granted	Reviewed	Revoked
Arts therapists	0	0	0	0	0
Biomedical scientists	6	5	1	17	0
Chiropodists & podiatrists	3	3	0	7	0
Clinical scientists	0	0	0	9	1
Dietitians	0	0	0	0	0
Hearing aid dispensers	0	0	0	2	0
Occupational therapists	3	3	0	8	0
ODPs	15	13	2	20	0
Orthoptists	0	0	0	0	0
Paramedics	14	13	1	50	2
Physiotherapists	8	7	1	19	1
Practitioner psychologists	2	2	0	5	0
Prosthetists & orthotists	0	0	0	0	0
Radiographers	3	2	1	5	0
SLTs	1	1	0	0	0
<b>Total</b>	<b>55</b>	<b>49</b>	<b>6</b>	<b>142</b>	<b>4</b>

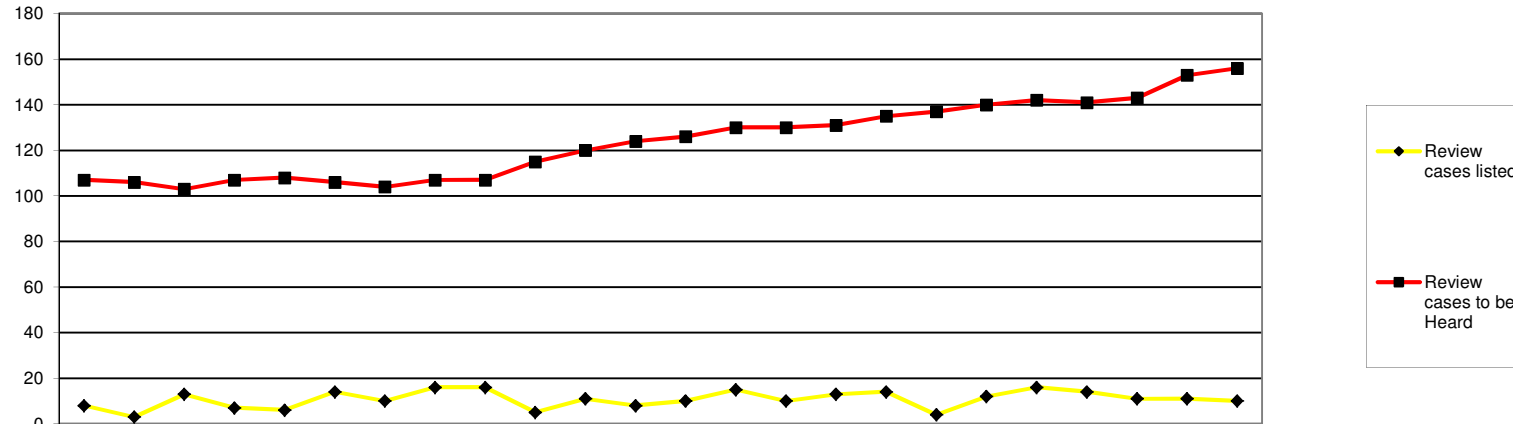
Hearings held 2007/8 FYE	Hearings held 2008/9 FYE	Hearings held 2009/10 FYE	Hearings held 2010/11 FYE	Hearings held 2011/12 YTD
4	4	2	0	0
8	16	8	7	23
6	5	13	10	10
4	0	0	5	9
0	0	0	0	0
			2	2
3	6	9	10	11
18	18	20	29	35
0	0	0	0	0
16	14	46	50	64
8	13	20	25	27
			3	7
0	0	0	0	0
7	6	12	18	8
0	3	8	4	1
<b>74</b>	<b>85</b>	<b>141</b>	<b>171</b>	<b>197</b>



	2010			2011									2012									2005/6	2006/7	2007/8	2008/9	09/10	10/11	11/12			
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	FYE	FYE	FYE	FYE	FYE	FYE	YTD
<b>C&amp;C cases listed</b>	31	27	33	45	26	38	34	38	29	43	33	47	40	41	37	29	29	34	38	31	20	34	23	25	73	119	176	231	351	424	381
<b>Struck off</b>	5	6	3	4	3	6	4	6	7	5	6	7	8	5	4	5	5	1	9	1	2	4	4	8	11	26	37	64	65	62	56
<b>Suspended</b>	3	3	3	6	1	3	3	5	2	9	4	2	1	5	3	1	7	4	1	7	4	3	8	3	19	19	30	23	38	44	47
<b>Conditions of practice</b>	3	0	1	1	1	2	0	3	1	1	3	5	3	4	1	2	1	5	1	3	0	3	4	0	5	5	7	10	14	21	27
<b>Caution</b>	1	6	8	10	10	4	7	4	3	6	4	8	7	8	6	7	3	8	6	5	4	9	2	4	8	32	28	24	46	71	69
<b>No further action</b>	0	1	0	0	1	0	0	0	0	0	0	1	0	1	0	0	0	1	0	0	0	0	0	0	4	6	4	7	7	3	2
<b>Not well founded</b>	10	4	7	9	3	8	9	4	4	10	3	12	5	7	10	3	3	7	13	4	2	5	3	3		0	19	36	70	83	65
<b>Adjourned/part heard</b>	6	7	10	10	5	12	9	13	9	7	11	8	12	9	6	11	10	4	7	11	8	9	1	5	22	22	32	35	90	107	93
<b>Cancelled</b>	1	0	0	3	0	2	2	1	2	1	0	2	2	2	4	0	0	4	1	0	0	0	1	2		0	24	21	12	14	16
<b>Referred to Health</b>	0	0	0	0	0	0	0	1	0	1	2	1	0	0	1	0	0	0	0	0	0	0	0	0	1	0	1	0	2	5	1
<b>Removed - consent</b>	1	0	1	2	2	1	0	1	1	3	0	1	2	0	2	0	0	0	0	0	0	1	0	0						15	5
<b>CC cases to be heard</b>	264	256	253	248	237	244	242	245	243	232	227	213	203	193	177	177	170	165	160	162	173	171	175	182	59	59	172	117	233	213	182



		2010			2011							2012							2005/6	2006/7	2007/8	2008/9	09/10	10/11	11/12								
		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	FYE	FYE	FYE	FYE	FYE	FYE	YTD	
Health Committee	Health cases listed	1	0	2	1	3	1	0	4	2	2	3	0	1	0	1	2	1	1	3	3	1	0	2	3	8	7	9	2	6	19	18	
	Suspended	0	0	0	0	1	1	0	1	0	1	1	0	0	0	0	2	0	1	2	1	0	0	1	1	2	2	5	1	2	5	8	
	Conditions of practice	0	0	2	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	3	1	0	1	1	4	2	
	Caution	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	No further action	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	
	Not well founded	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	Not recorded			1	1	3	1	1
	Adjourned/part heard	1	0	0	0	0	0	0	2	0	0	0	0	1	0	0	0	1	0	1	0	0	0	0	Not recorded			1	0	0	3	3	
	Cancelled	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Not recorded			2	0	0	1	0
	Referred to C&C	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	Not recorded			0	0	0	1	2
	Removed - consent	0	0	0	1	0	0	0	0	1	0	2	0	0	0	1	0	0	0	0	1	0	0	0	0	Not recorded					2	2	
Hlth cases to be heard	15	15	14	13	13	12	12	10	9	10	9	14	14	16	16	12	13	13	11	9	8	8	7	4	7	7	4	5	8	14	8		
Investigating	Removed	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0						3	1	2	
	Amended	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0						1	0	0	
	Not well found	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0						0	1	0
	No further action	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0						1	1	1
	Adjourned/part heard/cancelled	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	0	1	0	0	0	0						0	0	3
	Investigating Committee cases to be heard	2	2	1	0	0	0	1	1	1	0	1	2	2	2	3	3	3	3	2	2	1	2	3	3						1	2	3



	2010			2011									2012									2005/6	2006/7	2007/8	2008/9	09/10	10/11	11/12				
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	FYE	FYE	FYE	FYE	FYE	FYE	YTD	
Review cases listed	8	3	13	7	6	14	10	16	16	5	11	8	10	15	10	13	14	4	12	16	14	11	11	10	Not recorded	41	67	67	96	117	140	
Struck off	1	0	3	3	1	3	0	4	3	1	3	0	1	2	2	2	2	1	4	4	3	2	2	1		10	22	10	22	31	22	26
Suspension continued	2	0	4	1	0	4	8	6	3	2	3	1	2	3	2	5	5	0	2	6	4	4	3	2		37	33	37	33	35	34	38
Conditions continued	0	1	0	1	1	1	0	0	2	0	2	1	1	2	1	1	4	0	1	0	3	1	0	2		2	8	2	8	7	9	16
Suspension revoked	0	1	0	1	0	1	0	1	0	0	0	0	1	1	0	0	0	0	1	0	0	1	0	0		2	4	2	4	8	4	4
Suspension revoked conditions imposed	1	0	1	0	0	1	1	0	0	0	0	1	0	0	1	1	0	1	0	2	0	0	3	1		1	4	1	4	4	5	9
Suspension revoked caution imposed	1	0	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0	3	0	3	1	3	0
Conditions revoked	2	0	3	1	2	0	0	2	2	1	1	0	0	4	0	0	1	0	0	2	2	1	2	1		5	14	5	14	5	14	13
Conditions revoked suspension imposed	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	1	1	0	2	0	0	0	1	2		5	0	5	0	1	0	10
Conditions revoked caution imposed	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		1	0	1	0	1	0	0
Caution continued	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0		1	0	1	0	1	0	1
Vol Removal (Consent)	0	0	0	0	1	1	1	1	1	0	0	2	0	1	0	2	1	1	1	2	0	0	0	1		3	7	3	7	3	7	9
Adjourned/part heard	1	0	0	0	1	0	0	2	3	0	0	0	0	2	3	0	0	0	0	0	1	0	0	0		3	7	3	7	0	7	6
Cancelled	0	1	0	0	0	1	0	0	1	1	2	2	0	0	0	0	0	1	1	0	0	2	0	0		1	8	1	8	1	8	4
Article 30(7)			1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0		1	1	1	1	1	1	1
Restored								1	0	0	1	0	0	1	1	0	0	0	0	1	0	0	0	2		3	2	3	2	3	3	
Review cases to be Heard	107	106	103	107	108	106	104	107	107	115	120	124	126	130	130	131	135	137	140	142	141	143	153	156		69	90	90	102	124	156	



Representation

	Final Hearings-CCC														2009/10 FYE	2010/11 FYE	2011/12F YE
	Struck off	Suspended	Conditions of Practice	Caution	No Further Action	Not Well Founded	Cross Referred	Removed	Register entry amended	Restored	Not restored	Vol Removal (Consent)	Part Heard				
Represented self	4	6	4	16	1	7	0	0	0	0	0	0	12	44	58	50	
Representative	14	18	23	43	0	57	1	0	0	0	0	0	33	115	201	189	
None	38	31	2	10	0	4	1	2	0	0	0	7	7	98	117	102	
<b>Total</b>	<b>56</b>	<b>55</b>	<b>29</b>	<b>69</b>	<b>1</b>	<b>68</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>7</b>	<b>52</b>	<b>257</b>	<b>376</b>	<b>341</b>	

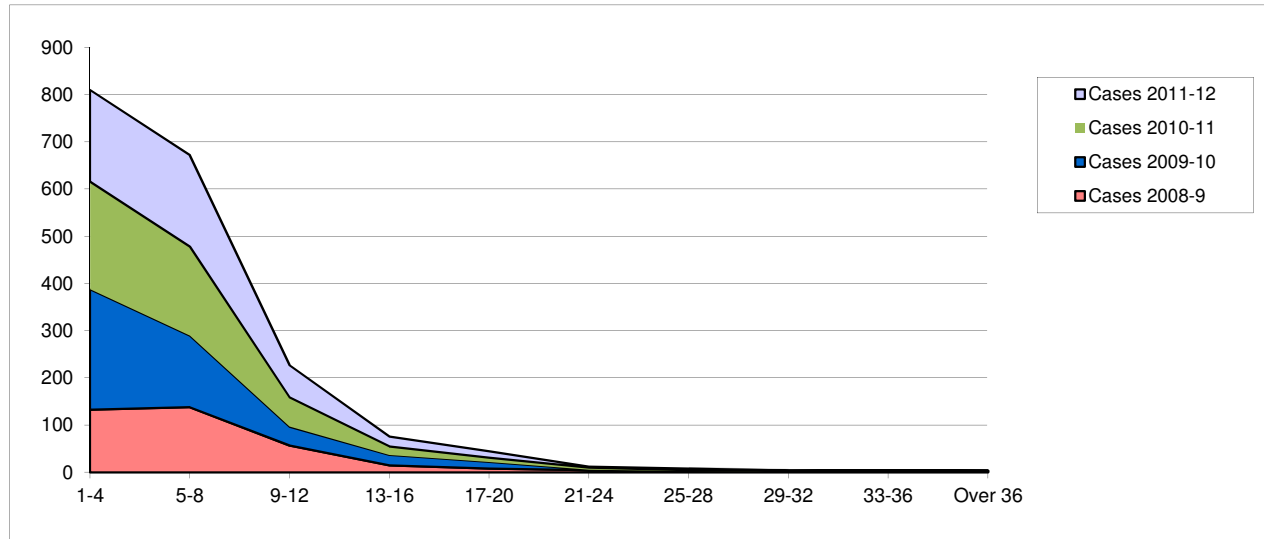
Profession	Represented self	Representative	None	% of representation
Arts therapists	0	4	1	80
Biomedical scientists	10	16	11	70
Chiropractors & podiatrists	2	32	8	81
Clinical scientists	3	2	3	63
Dietitians	0	5	2	71
Hearing aid dispensers	0	3	4	43
Occupational therapists	5	16	9	70
ODPs	1	12	13	50
Orthoptists	0	1	0	100
Paramedics	15	38	22	71
Physiotherapists	3	24	12	69
Practitioner psychologists	0	13	1	93
Prosthetists & orthotists	0	2	0	100
Radiographers	10	11	7	75
SLTs	1	10	9	55

The above tables do not include cases that were adjourned, postponed or cancelled

	Final Hearings											
	Struck off	Suspended	Conditions of Practice	Caution	No Further Action	Not Well Founded	NR	Cross Referred	Removed (fraudulent/incorrect)	Register entry amended	Part Heard	Vol Removal (Consent)
Arts therapists	0	1	2	0	0	0	0	0	0	0	2	0
Biomedical scientists	9	4	6	6	0	6	0	0	1	0	4	1
Chiropodists & podiatrists	3	6	4	3	0	12	0	0	0	0	14	0
Clinical scientists	0	1	1	4	0	0	0	0	0	0	2	0
Dietitians	0	2	0	2	0	3	0	0	0	0	0	0
Hearing aid dispensers	2	1	0	2	0	2	0	0	0	0	0	0
Occupational therapists	3	9	1	7	0	7	0	0	1	0	2	0
ODPs	11	3	0	7	0	2	0	1	0	0	2	0
Orthoptists	0	0	1	0	0	0	0	0	0	0	0	0
Paramedics	17	11	3	19	1	18	0	1	0	0	3	2
Physiotherapists	7	5	4	7	0	7	0	0	0	0	7	2
Practitioner psychologists	0	1	2	2	0	6	0	0	0	0	3	0
Prosthetists & orthotists	0	0	1	0	0	0	0	0	0	0	1	0
Radiographers	3	5	2	9	0	3	0	0	0	0	6	0
SLTs	1	6	2	1	0	2	0	0	0	0	6	2
Total 2011/12 YTD	56	55	29	69	1	68	0	2	2	0	52	7
Total 2010/11 FYE	62	49	26	71	4	85	1	6	1	0	55	17
Total 2009/10 FYE	64	40	15	46	3	76	0	2	3	1	7	8
Total 2008/2009 FYE	67	25	12	24	4	39	0	0				
Total 2007/2008 FYE	37	35	5	30	23	24	0	0				
Total 2006/2007 FYE	24	19	5	25	6	15	1	2				
Total 2005/2006 FYE	9	20	6	9	3	1	6	3				

	Review Hearings														
	Struck off	Suspension continued	Suspension revoked	Suspension revoked caution imposed	Suspension revoked conditions imposed	Conditions continued	Conditions revoked	Conditions revoked caution imposed	Conditions revoked suspension imposed	Caution continued	Adjourned/Part Heard	Vol Removal (Consent)	Article 30(7)	Restored	Not restored
Arts therapists	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0
Biomedical scientists	1	6	0	0	0	1	0	0	0	0	0	0	0	0	0
Chiropodists & podiatrists	0	2	1	0	0	1	0	0	1	0	3	0	0	1	0
Clinical scientists	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Dietitians	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Hearing aid dispensers	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0
Occupational therapists	4	5	1	0	0	1	0	0	1	0	1	2	1	0	0
ODPs	3	4	0	0	0	0	1	0	1	0	0	0	0	0	0
Orthoptists	0	1	0	0	0	0	0	0	0	0	1	1	0	0	0
Paramedics	5	3	0	0	1	0	4	0	1	1	0	1	0	1	0
Physiotherapists	7	7	2	0	4	7	5	0	1	0	2	2	0	0	0
Practitioner psychologists	0	2	0	0	1	0	1	0	0	0	0	0	0	0	0
Prosthetists & orthotists	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Radiographers	4	6	0	0	0	1	2	0	2	0	1	0	1	0	0
SLTs	2	0	0	0	3	1	0	0	3	0	2	2	0	0	0
Total 2011/12 YTD	26	39	4	0	9	14	13	0	10	0	9	9	1	3	0
Total 2010/11 FYE	18	27	3	4	3	9	12	1	0	0	1	7	1	2	0
Total 2009/10 FYE	31	35	8	1	4	7	5	1	1	0	0	2	1	2	0
Total 2008/2009 FYE	16	51	8	2	3	3	1	0	0	0	3	0	0	0	0
Total 2007/2008 FYE	8	25	2	0	0	3	0	0	0	0	4	0	0	0	0
Total 2006/2007 FYE	Not available														
Total 2005/2006 FYE	Not available														

		Month of Panel																																			
		2010												2011												2012											
Months		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Cases awaiting ICP	0-4	175	182	177	189	195	167	186	201	179	184	156	150	142	164	195	210	217	212	193	186	149	150	139	135	142	164	195	210	217	212	193	186	149	150	139	135
	5-8	62	61	55	65	59	62	58	52	68	56	73	82	76	63	59	58	62	61	83	99	99	99	77	64	76	63	59	58	62	61	83	99	99	99	77	64
	9-12	27	27	33	31	28	24	23	22	21	27	25	23	23	16	27	23	25	23	22	20	26	34	46	46	23	16	27	23	25	23	22	20	26	34	46	46
	13-16	6	13	12	14	16	14	14	13	13	11	12	11	7	9	6	10	8	6	11	13	12	15	11	12	7	9	6	10	8	6	11	13	12	15	11	12
	17-20	5	4	4	2	3	5	3	7	8	10	10	6	5	6	6	5	3	5	3	3	5	3	6	8	5	6	6	5	3	5	3	3	5	3	6	8
	21-24	1	3	3	5	2	2	2	2	1	2	2	6	7	5	4	1	0	0	1	1	0	1	1	1	7	5	4	1	0	0	1	1	0	1	1	1
	25-28	1	1	1	1	1	1	1	0	1	2	2	1	1	1	1	3	4	2	0	0	0	0	0	0	1	1	1	3	4	2	0	0	0	0	0	0
	29-32	0	0	0	0	1	1	0	0	0	0	0	1	1	2	1	1	1	1	1	1	1	1	0	0	1	2	1	1	1	1	1	1	1	0	0	0
	over 33	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	1	1	1	2	1	1	0	0	0	0	0	1	1	1	1	2	1
Cases awaiting final hearing (from ICP)	1-4	152	151	134	119	104	100	110	116	109	102	99	98	86	88	85	82	76	76	82	91	100	108	115	114	86	88	85	82	76	76	82	91	100	108	115	114
	5-8	78	73	81	77	89	110	91	83	83	72	78	73	78	72	59	62	55	59	53	45	43	33	42	54	78	72	59	62	55	59	53	45	43	33	42	54
	9-12	33	33	35	33	41	29	29	33	38	52	39	35	33	26	28	24	27	27	23	24	20	21	14	9	33	26	28	24	27	27	23	24	20	21	14	9
	13-16	7	7	7	11	6	8	16	15	16	10	12	12	12	15	13	11	14	8	8	7	14	14	8	7	12	15	13	11	14	8	8	7	14	14	8	7
	17-20	7	7	9	5	4	3	2	3	3	4	7	7	8	5	3	5	6	5	2	0	1	2	3	2	8	5	3	5	6	5	2	0	1	2	3	2
	21-24	2	1	1	2	5	4	6	3	1	0	0	2	1	3	6	6	5	4	1	2	2	1	1	0	1	3	6	6	5	4	1	2	2	1	1	0
	25-28	1	1	1	1	1	0	0	2	2	3	1	0	0	0	0	0	1	2	4	4	2	1	0	1	0	0	0	0	1	2	4	4	2	1	0	1
	29-32	1	0	0	0	0	1	1	1	1	0	0	1	1	2	1	0	0	0	0	0	1	1	2	1	1	2	1	0	0	0	0	0	1	1	2	1
	over 33	0	0	0	0	0	0	0	0	0	1	1	1	0	0	1	2	2	0	0	0	0	0	0	1	0	0	1	2	2	0	0	0	0	0	0	1

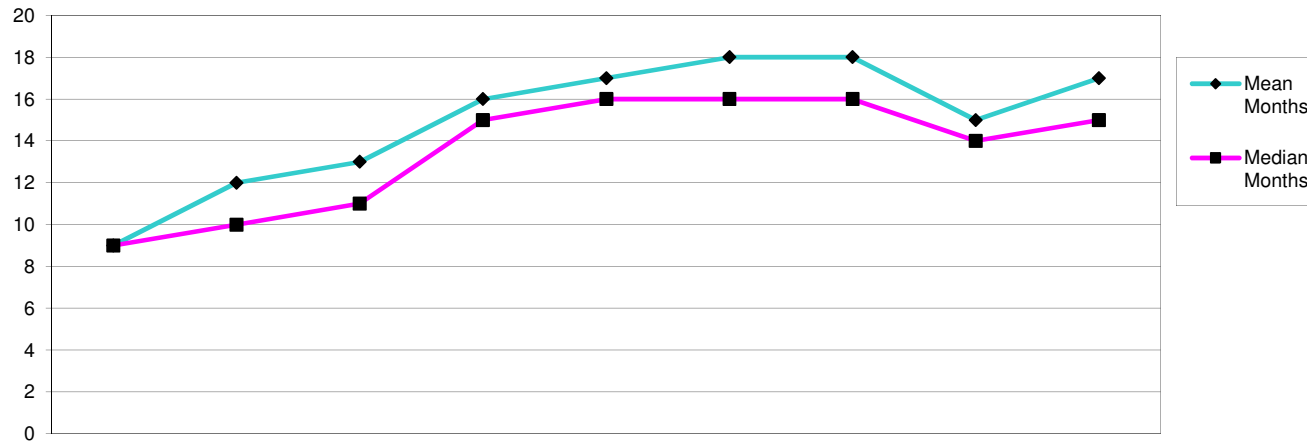


Number of Months	Cases 2003-4	Cases 2004-5	Cases 2005-6	Cases 2006-7	Cases 2007-8	Cases 2008-9	Cases 2009-10	Cases 2010-11	Cases 2011-12
1-4						133	255	228	194
5-8						138	152	188	194
9-12						57	40	62	68
13-16						15	22	18	21
17-20						8	14	9	14
21-24						5	1	4	2
25-28						2	1	2	3
29-32						1	1	1	1
33-36						3	1	0	0
Over 36			Not available			1	2	0	1
<b>Mean Months</b>						<b>7</b>	<b>6</b>	<b>6</b>	<b>7</b>
<b>Median Months</b>						<b>5</b>	<b>4</b>	<b>5</b>	<b>5</b>
<b>Total Cases</b>						<b>363</b>	<b>489</b>	<b>512</b>	<b>498</b>

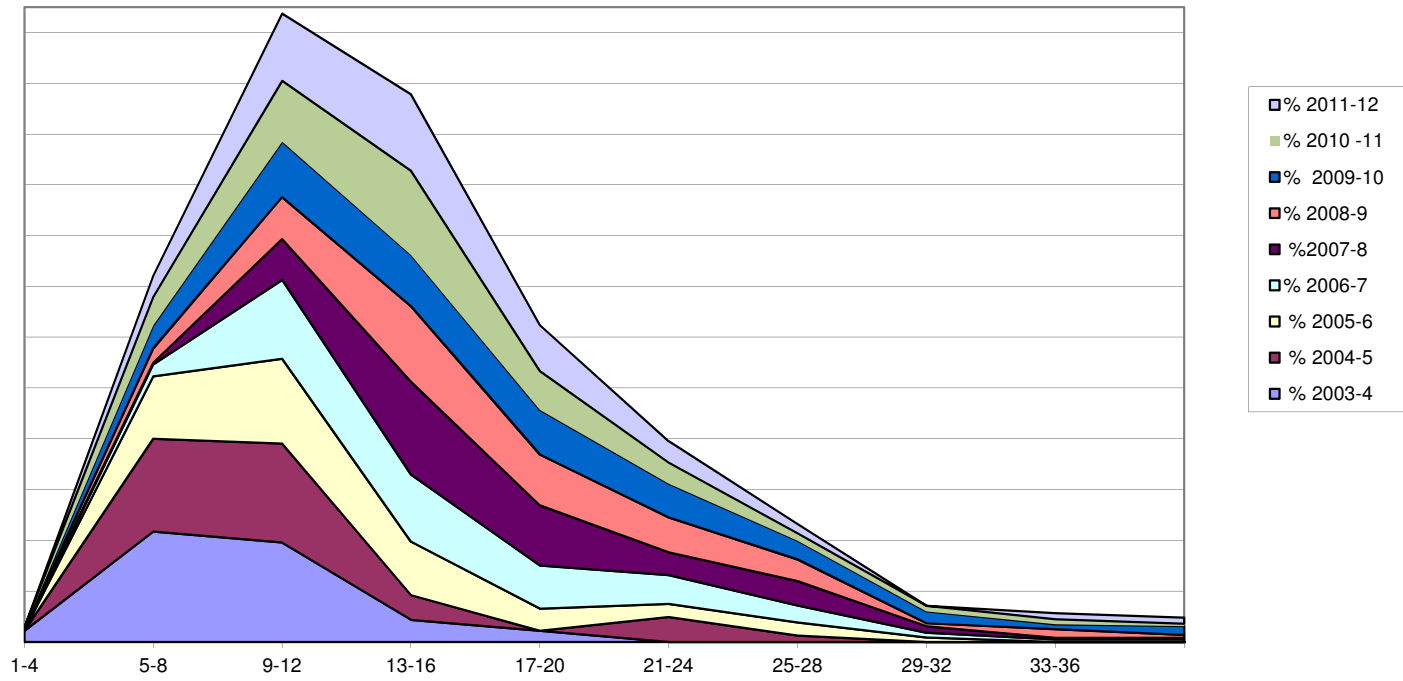
Health Professions Council

Allegations made - conclusion of final hearing 2003-4 to 2011-12

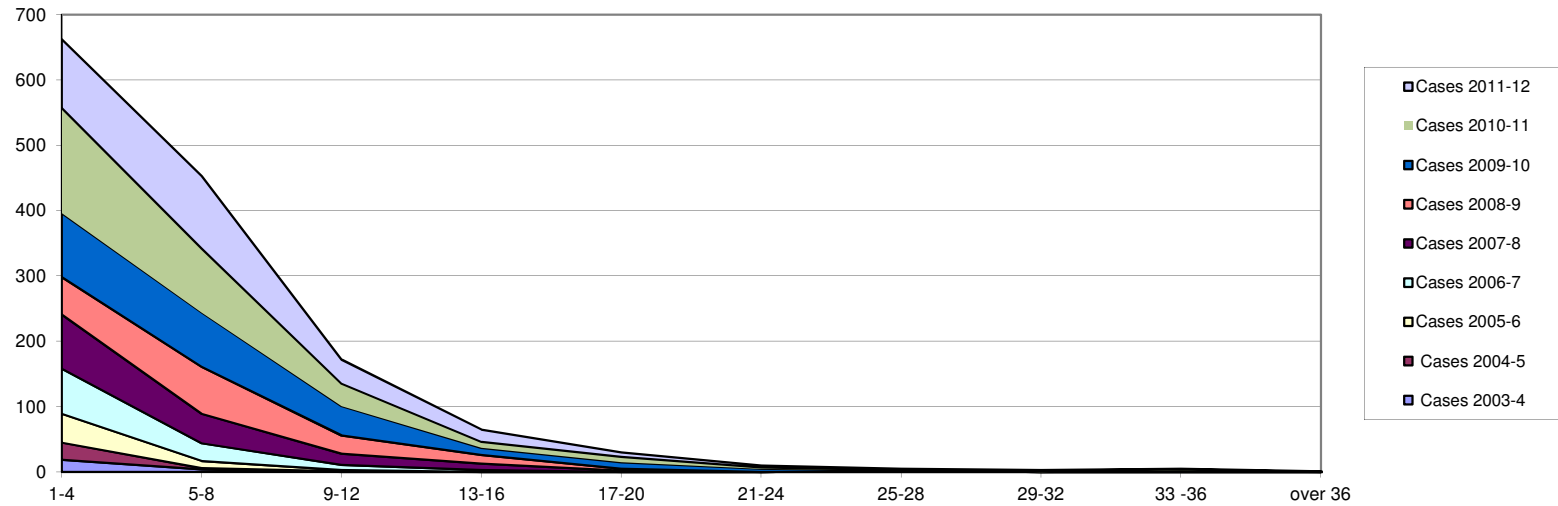
Fitness to Practise Department



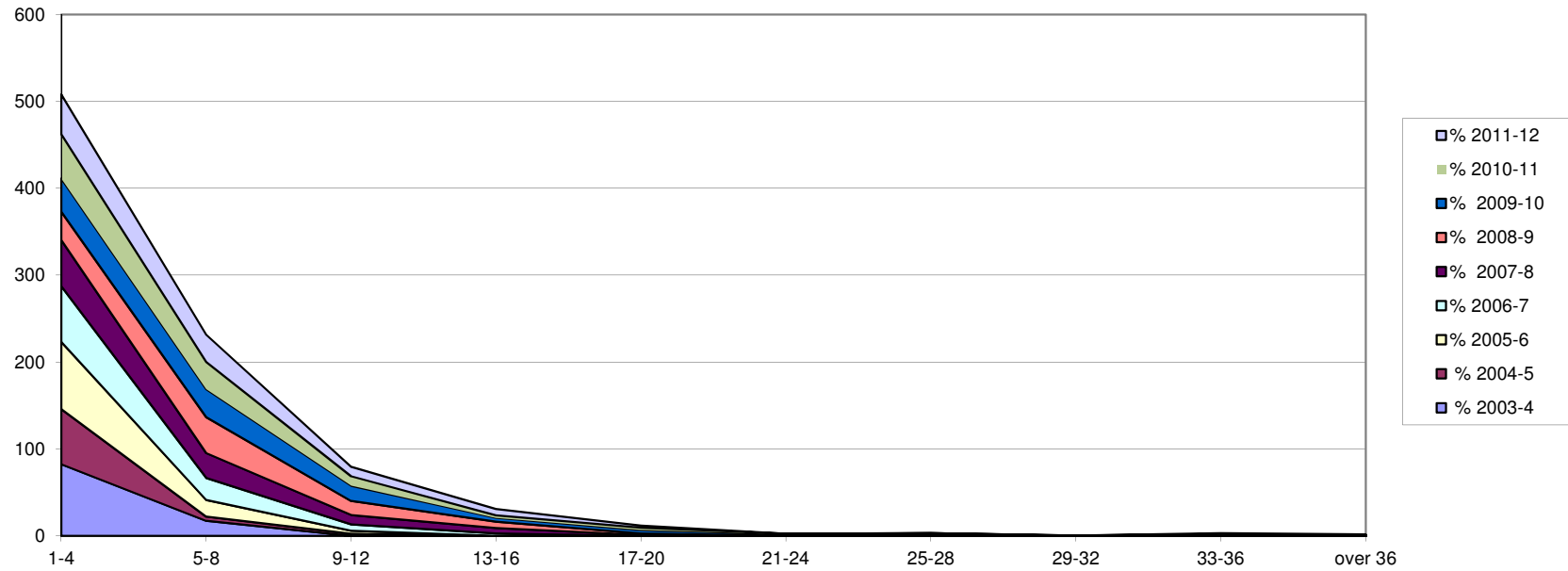
Number of Months	Cases 2003-4	Cases 2004-5	Cases 2005-6	Cases 2006-7	Cases 2007-8	Cases 2008-9	Cases 2009-10	Cases 2010-11	Cases 2011-12 YTD
1-4	1	0	0	0	1	0	1	1	0
5-8	10	15	14	5	1	10	23	35	18
9-12	9	16	19	33	25	29	56	75	71
13-16	2	4	12	28	57	52	52	104	79
17-20	1	0	5	18	37	35	45	48	57
21-24	0	4	3	12	14	24	34	27	31
25-28	0	1	3	7	15	15	19	9	14
29-32	0	0	1	2	4	2	12	7	3
33-36	0	0	0	1	1	6	5	6	7
Over 36	0	0	0	0	0	2	9	3	7
<b>Mean Months</b>	<b>9</b>	<b>12</b>	<b>13</b>	<b>16</b>	<b>17</b>	<b>18</b>	<b>18</b>	<b>15</b>	<b>17</b>
<b>Median Months</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>15</b>	<b>16</b>	<b>16</b>	<b>16</b>	<b>14</b>	<b>15</b>
<b>Total Cases</b>	<b>23</b>	<b>41</b>	<b>57</b>	<b>106</b>	<b>156</b>	<b>175</b>	<b>256</b>	<b>315</b>	<b>287</b>



Number of Months	% 2003-4	% 2004-5	% 2005-6	% 2006-7	%2007-8	% 2008-9	% 2009-10	% 2010 -11	% 2011-12
1-4	4.3	0.0	0.0	0.0	0.6	0.0	0.4	0.3	0.0
5-8	43.5	36.6	24.6	4.7	0.6	5.7	9.0	11.1	8.4
9-12	39.1	39.0	33.3	31.1	16.0	16.6	21.9	23.9	26.5
13-16	8.7	9.8	21.1	26.4	36.5	29.7	20.3	33.1	30.1
17-20	4.3	0.0	8.8	17.0	23.7	20.0	17.6	15.3	18.1
21-24	0	9.8	5.3	11.3	9.0	13.7	13.3	8.3	8.4
25-28	0	2.4	5.3	6.6	9.6	8.6	7.4	2.9	3.6
29-32	0	0.0	1.8	1.9	2.6	1.1	4.7	2.2	0.0
33-36	0	0.0	0.0	0.9	0.6	3.4	2.0	1.9	2.4
Over 36	0	0.0	0.0	0.9	0.6	1.1	3.5	1.0	2.4



Number of Months	Cases 2003-4	Cases 2004-5	Cases 2005-6	Cases 2006-7	Cases 2007-8	Cases 2008-9	Cases 2009-10	Cases 2010-11	Cases 2011-12
1-4	19	26	44	69	83	57	98	161	105
5-8	4	2	11	27	45	72	83	98	111
9-12	0	1	2	8	17	28	45	34	37
13-16	0	0	0	3	10	13	11	9	19
17-20	0	0	0	0	2	3	10	8	7
21-24	0	0	0	0	0	0	5	2	3
25-28	0	1	0	0	0	0	2	0	2
29-32	0	0	0	0	0	0	0	2	1
33-36	0	0	0	0	0	1	2	1	1
over 36	0	0	0	0	0	0	0	0	1
<b>Mean Months</b>	<b>3</b>	<b>4</b>	<b>3</b>	<b>4.5</b>	<b>6</b>	<b>7</b>	<b>7</b>	<b>6</b>	<b>7</b>
<b>Median Months</b>	<b>3</b>	<b>3</b>	<b>3</b>	<b>3</b>	<b>4</b>	<b>6</b>	<b>5</b>	<b>4</b>	<b>5</b>
<b>Total Cases</b>	<b>23</b>	<b>41</b>	<b>57</b>	<b>107</b>	<b>157</b>	<b>175</b>	<b>256</b>	<b>315</b>	<b>287</b>



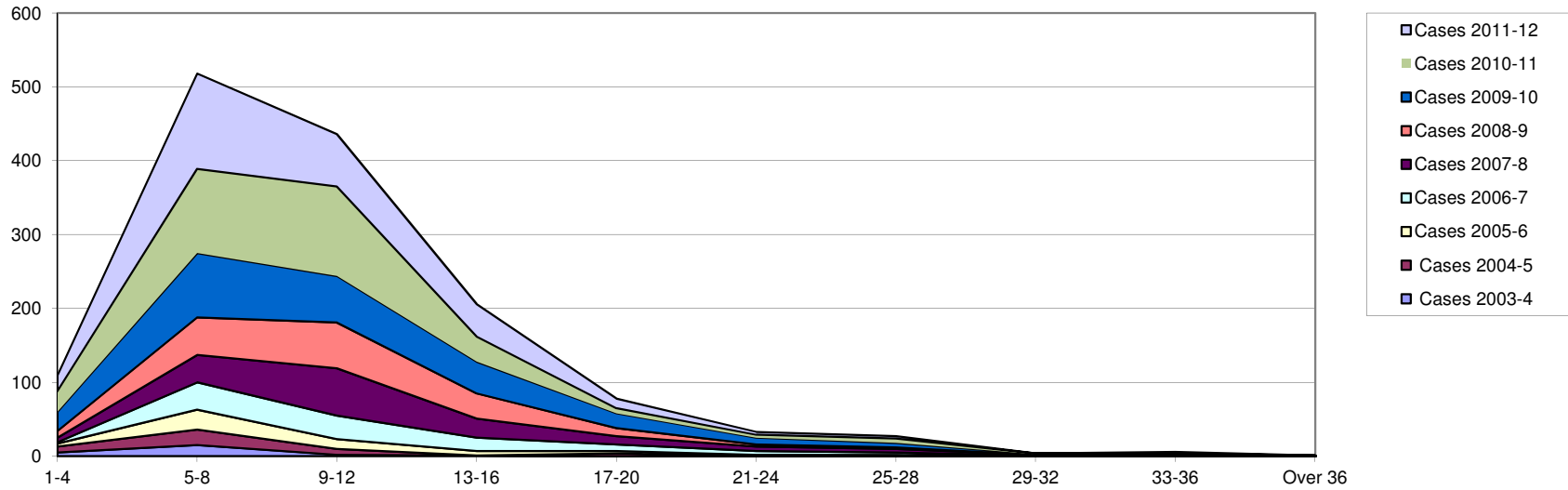
Number of Months	% 2003-4	% 2004-5	% 2005-6	% 2006-7	% 2007-8	% 2008-9	% 2009-10	% 2010-11	% 2011-12
1-4	83	63	77	64	53	33	38	51	46
5-8	17	5	19	25	29	41	32	31	31
9-12	0	2	4	7	11	16	18	11	11
13-16	0	0	0	3	6	7	4	3	7
17-20	0	0	0	0	1	2	4	3	2
21-24	0	0	0	0	0	0	2	1	0
25-28	0	2	0	0	0	0	1	0	0
29-32	0	0	0	0	0	0	0	1	0
33-36	0	0	0	0	0	1	1	0	1
over 36	0	0	0	0	0	1	0	0	1



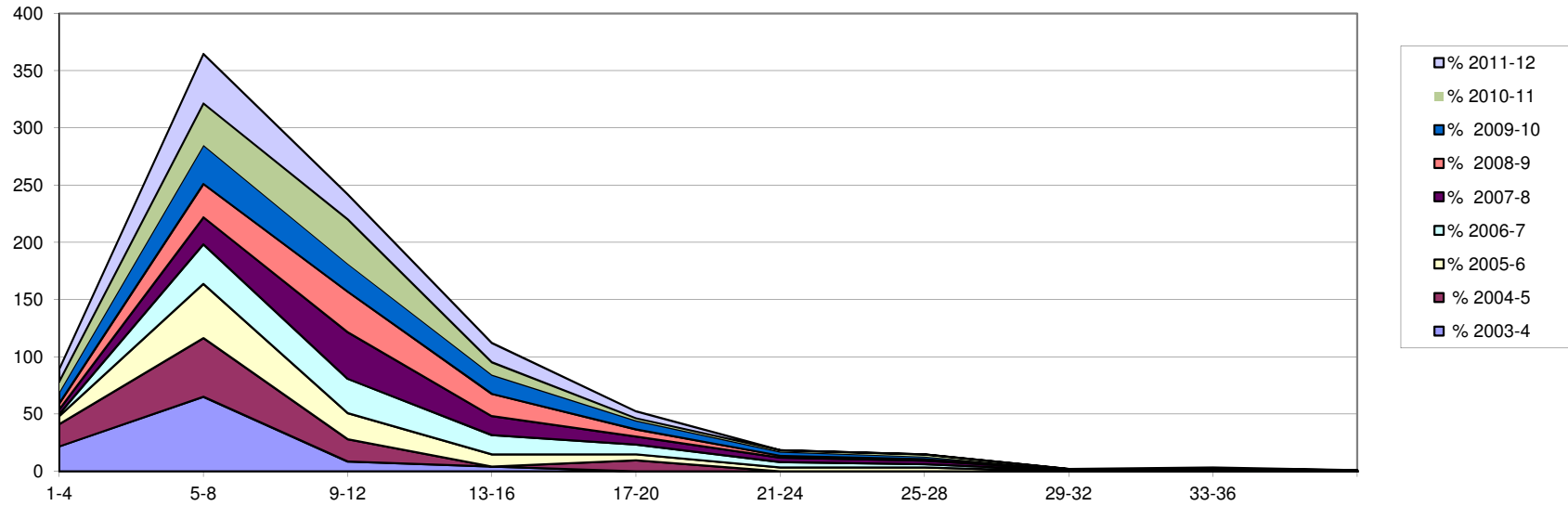
Health Professions Council

Investigating Panel - Case Conclusion (concluded final hearing cases)

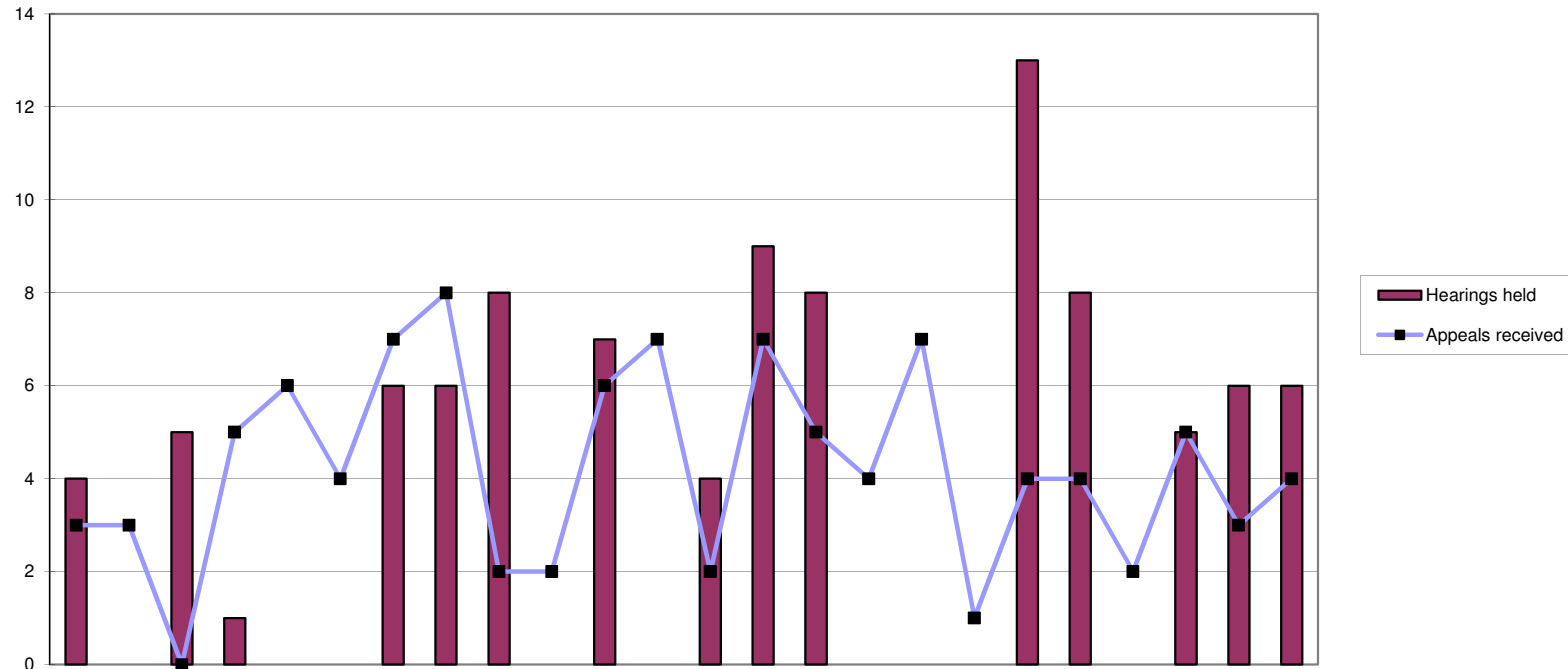
Fitness to Practise Department



Number of Months	Cases 2003-4	Cases 2004-5	Cases 2005-6	Cases 2006-7	Cases 2007-8	Cases 2008-9	Cases 2009-10	Cases 2010-11	Cases 2011-12
1-4	5	8	4	2	6	9	26	28	21
5-8	15	21	27	37	37	51	87	114	129
9-12	2	8	13	32	64	62	63	121	71
13-16	1	0	6	18	26	34	43	34	44
17-20	0	4	3	9	11	11	20	7	13
21-24	0	0	2	5	6	3	9	4	4
25-28	0	0	2	3	5	2	6	6	3
29-32	0	0	0	1	1	0	1	1	0
33-36	0	0	0	0	1	2	1	0	2
Over 36	0	0	0	0	0	1	0	0	0
<b>Mean Months</b>	<b>6</b>	<b>8</b>	<b>10</b>	<b>11.5</b>	<b>12</b>	<b>11</b>	<b>11</b>	<b>9</b>	<b>10</b>
<b>Median Months</b>	<b>5</b>	<b>7</b>	<b>8</b>	<b>10</b>	<b>11</b>	<b>10</b>	<b>9</b>	<b>9</b>	<b>8</b>
<b>Total Cases</b>	<b>23</b>	<b>41</b>	<b>57</b>	<b>107</b>	<b>157</b>	<b>175</b>	<b>256</b>	<b>315</b>	<b>287</b>

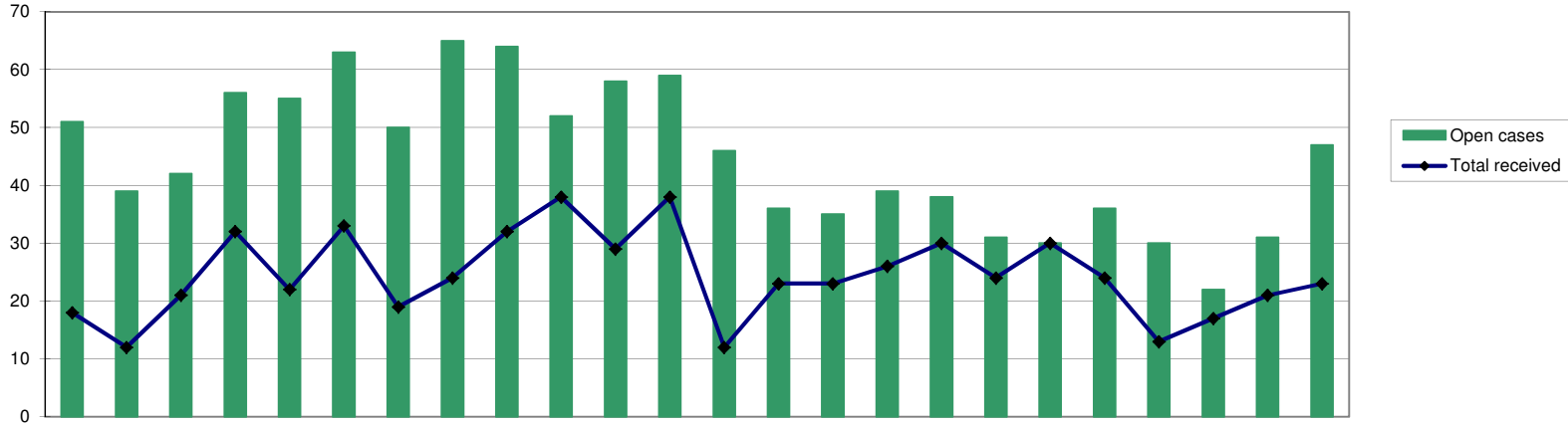


Number of Months	% 2003-4	% 2004-5	% 2005-6	% 2006-7	% 2007-8	% 2008-9	% 2009-10	% 2010-11	% 2011-12
1-4	22	20	7	2	4	5	10	9	11
5-8	65	51	47	35	24	29	34	36	43
9-12	9	20	23	30	41	35	25	39	22
13-16	4	0	11	17	17	19	17	11	17
17-20	0	10	5	8	7	6	8	2	6
21-24	0	0	4	5	4	2	4	1	0
25-28	0	0	4	3	3	1	2	2	0
29-32	0	0	0	1	1	0	0	0	0
33-36	0	0	0	0	1	1	0	0	1
Over 36	0	0	0	0	1	1	0	0	0



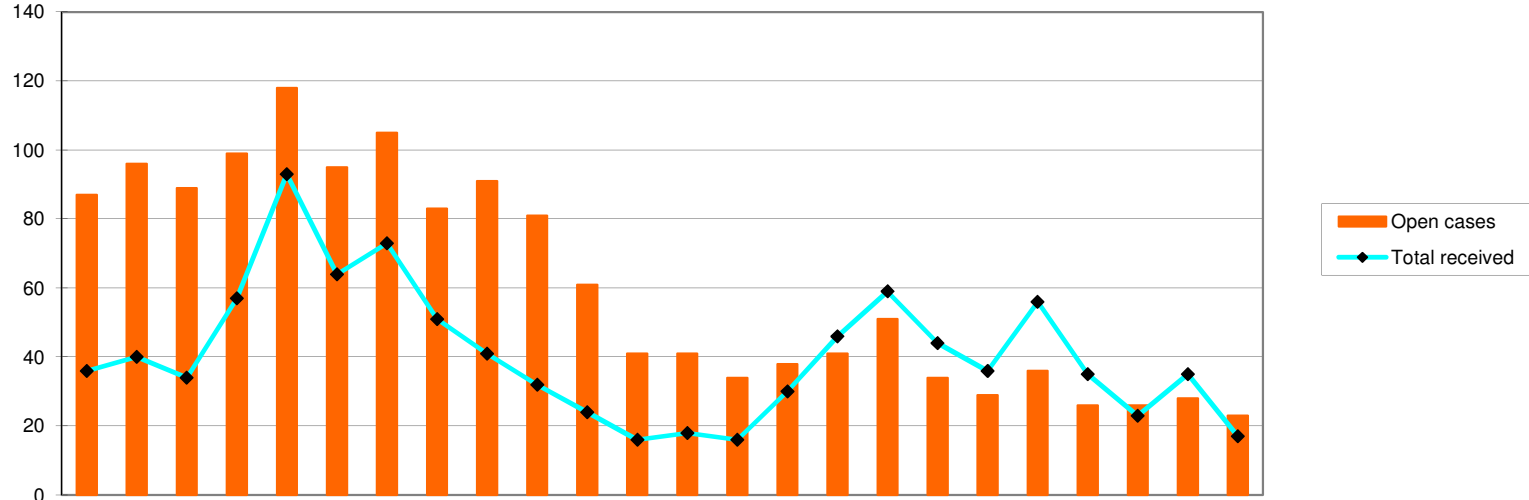
	2010			2011									2012											
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Appeals received	3	3	0	5	6	4	7	8	2	2	6	7	2	7	5	4	7	1	4	4	2	5	3	4
Reviewed	4	0	5	0	0	0	6	6	8	0	8	0	4	9	8	0	0	0	13	8	0	6	6	6
Hearings held	4	0	5	1	0	0	6	6	8	0	7	0	4	9	8	0	0	0	13	8	0	5	6	6
Adjourned/postponed	1	0	1	0	0	0	0	1	1	0	0	0	0	3	0	0	0	0	1	1	0	1	0	1
Withdrawn	1	0	0	0	0	1	0	0	0	0	0	1	0	1	1	0	1	0	0	0	0	1	0	1
Allowed	2	0	4	0	0	0	4	4	2	0	6	0	2	4	5	0	0	0	1	4	0	2	1	1
Dismissed	0	0	0	0	0	0	3	1	3	0	1	0	2	3	2	0	0	0	9	4	0	1	5	3
Substitute decision	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Remit to ETC	0	0	1	0	0	0	0	0	1	0	0	0	0	1	1	0	0	0	2	0	0	0	0	0
Current active cases	10	13	9	13	18	21	22	24	19	21	22	27	25	27	19	23	30	31	24	19	21	21	18	17

2005/6	2006/7	2007/8	2008/9	09/10	10/11	11/12
FYE	FYE	FYE	FYE	FYE	FYE	FYE
91	104	41	55	29	53	48
266	90	65	55	41	37	60
266	90	65	55	38	37	59
19	20	10	9	4	4	7
13	16	15	2	1	3	5
128	33	29	23	14	22	20
88	29	31	17	7	8	29
0	0	0	0	0	1	0
31	6	4	7	13	2	4



	2010			2011									2012											
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
<b>Public</b>	1	0	3	3	2	1	4	1	1	1	1	3	2	5	2	1	7	3	6	2	0	2	1	4
<b>Police</b>	0	0	1	0	2	0	0	0	1	3	2	3	0	3	2	2	2	5	4	1	1	0	3	0
<b>HPC</b>	0	0	0	4	0	0	2	0	0	1	0	0	0	1	0	0	0	3	0	2	0	0	1	0
<b>Anonymous</b>	0	3	1	2	6	4	0	2	2	3	2	1	0	3	5	5	9	0	4	1	1	1	0	0
<b>Professional</b>	17	9	16	23	12	28	13	21	28	30	24	31	10	11	14	18	12	13	16	18	11	14	16	19
<b>Total received</b>	18	12	21	32	22	33	19	24	32	38	29	38	12	23	23	26	30	24	30	24	13	17	21	23
<b>Visits</b>	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
<b>Open cases</b>	51	39	42	56	55	63	50	65	64	52	58	59	46	36	35	39	38	31	30	36	30	22	31	47

2005/6 FYE	2006/7 FYE	2007/8 FYE	2008/9 FYE	09/10 FYE	10/11 FYE	11/12 FYE
53	21	42	56	32	21	35
31	38	27	44	38	12	23
10	10	6	3	2	7	7
50	78	38	47	31	26	29
225	137	103	233	213	252	172
369	284	216	383	316	318	266
			3	3	0	1



	2010												2011												2012												2005/6	2006/7	2007/8	2008/9	09/10	10/11	11/12
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	FYE	FYE	FYE	FYE	FYE	FYE	FYE
<b>Received</b>																																											
Renewal	1	1	1	0	1	0	0	0	0	0	0	0	1	1	0	3	1	2	0	0	0	0	0	0	1	1	0	3	1	2	0	0	0	0	0	0	36	27	81	43	154	4	8
Readmission	3	7	9	5	14	5	3	7	5	6	7	3	4	1	5	3	4	3	5	6	5	3	9	3	4	1	5	3	4	3	5	6	5	3	9	3	33	40	34	94	53	74	51
Admission	22	12	9	31	59	38	52	30	25	26	17	13	13	14	25	40	54	39	31	50	30	20	26	14	13	14	25	40	54	39	31	50	30	20	26	14	165	150	158	248	282	334	356
Self referral	10	20	15	21	19	21	18	14	11	0	0	0	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	54	86	158	192	209	149	0
<b>Total received</b>	<b>36</b>	<b>40</b>	<b>34</b>	<b>57</b>	<b>93</b>	<b>64</b>	<b>73</b>	<b>51</b>	<b>41</b>	<b>32</b>	<b>24</b>	<b>16</b>	<b>18</b>	<b>16</b>	<b>30</b>	<b>46</b>	<b>59</b>	<b>44</b>	<b>36</b>	<b>56</b>	<b>35</b>	<b>23</b>	<b>35</b>	<b>17</b>	<b>18</b>	<b>16</b>	<b>30</b>	<b>46</b>	<b>59</b>	<b>44</b>	<b>36</b>	<b>56</b>	<b>35</b>	<b>23</b>	<b>35</b>	<b>17</b>	<b>288</b>	<b>303</b>	<b>431</b>	<b>577</b>	<b>698</b>	<b>561</b>	<b>415</b>
<b>Considered</b>																																											
Considered by panel	32	28	33	38	49	61	46	52	25	35	37	25	16	17	16	30	30	49	30	40	34	14	28	18	16	17	16	30	30	49	30	40	34	14	28	18	n/a	n/a	256	399	387	461	322
Referred to FTP	4	4	9	8	5	6	10	1	4	4	3	2	6	4	0	2	1	1	0	0	1	0	0	0	6	4	0	2	1	1	0	0	1	0	0	0	n/a	n/a	37	41	61	60	15
Admission rejected	1	0	1	0	1	0	1	0	0	2	1	0	0	1	0	0	0	0	0	0	2	0	1	2	0	1	0	0	0	0	0	0	2	0	1	2	n/a	n/a	2	6	2	7	6
Readmission rejected	1	0	3	2	1	2	1	1	1	1	1	0	0	0	0	0	0	2	0	1	1	0	2	0	0	0	0	0	0	2	0	1	1	0	2	0	n/a	n/a	3	8	7	14	6
Renewal rejected	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	n/a	n/a	0	2	1	0	0
Not referred to FTP	9	7	8	8	9	11	3	8	10	6	4	4	5	0	1	2	0	0	2	0	2	1	0	0	5	0	1	2	0	0	2	0	2	1	0	0	n/a	n/a	34	82	66	87	13
Admission accepted	13	14	8	15	27	36	30	41	9	17	21	16	4	12	15	21	27	42	28	35	26	12	22	12	4	12	15	21	27	42	28	35	26	12	22	12	n/a	n/a	150	204	204	247	256
Readmission accepted	4	3	3	5	6	6	1	1	1	5	7	3	1	0	0	5	0	3	0	4	2	1	3	4	1	0	0	5	0	3	0	4	2	1	3	4	n/a	n/a	19	51	32	45	23
Renewal accepted	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	n/a	n/a	1	5	12	1	2
Closed before panel	3	3	8	7	21	28	16	22	25	7	6	7	1	5	8	13	16	12	10	9	10	7	6	4	1	5	8	13	16	12	10	9	10	7	6	4					143	153	101
Open cases	87	96	89	99	118	95	105	83	91	81	61	41	41	34	38	41	51	34	29	36	26	26	28	23	41	34	38	41	51	34	29	36	26	26	28	23	n/a	n/a	75	75	87	35	26