

Audit Committee 28 November 2012

British Standards Institute ISO9001:2008 audit report

Executive summary and recommendations

Introduction

The British Standards Institute audited HCPC on 14 November 2012, for the first time following the change of the organisation's name.

The certification name was updated. Fitness to Practise and Customer Service were examined. The senior management interview also took place.

No non-conformances or observations were recorded.

The next audit is booked for 2 May 2013, covering Finance, Quality Management system documentation, Strategic Review and Re-certification decision.

Decision

The Committee is asked to note the report.

Background information

Resource implications

None

Financial implications

None

Appendices

BSI November 2012 audit report under ISO 9001:2008.

Date of paper

15 November 2012